

# Christos Tsartas

UX/UI Designer

 Frankfurt am Main

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## UX/UI Skills

### Methodology

Design thinking process

User Centred Design

Agile UX

Scrum - Kanban

Problem Statement

### Research

Competitive Analysis

Swot

User Interviews/Surveys

User Personas

Journey Mapping

User Flows

Content Auditing

### Design

Information Architecture (AI)

Card Shorting

Interaction Design

Mock-ups and Prototypes

UI Design fundamentals

Responsive Design

Web development for designers

HTML-CSS-JS

### Testing

Usability Testing

A/B Testing

Preference Testing

### Tools

Figma

Adobe Xd

Marvel

Miro

Canva

Power platform

## Education

### UX/UI Design Certification

CareerFoundry | Frankfurt

July 2022 - May 2023

### Personnel specialist (Weiterbildung)

WBS Academy | Frankfurt

March 2020 - March 2021

### Master of Business Administration

FOM | Frankfurt

March 2018 - October 2022

### Bachelor's , Nursing

TEI | Larisa Greece

September 2008 - 2012

## Languages

Greek Native Speaker

German C1

English C1

Italian A2

## Summary

I am Christos, As a UX/UI designer with a background in the IT consulting industry and nursing, I bring strong project and stakeholder management skills that enable me to successfully transition small and large companies to the digital era. I have a proven track record of building solutions and decommissioning outdated technologies for high-profile clients such as Merz, Evonik, and Heraeus, achieving notable successes in each instance. In addition, my background in nursing has honed my skills in human relations, allowing me to handle sensitive and difficult live situations with empathy and professionalism.

As a designer, I am committed to solving customer problems while having a significant impact on product development for businesses.

## UX/UI Projects

### UX/UI Designer

Armonia Web App Project| App designed to help people with mental health issues

Client: CareerFoundry

Aug 2022 - Feb 2023

- Applied the user-centred design process and mobile-first approach to design a responsive web app for improving light mental conditions.
- Defined user needs and goals through user interviews and surveys.
- Developed personas, user flows, information architecture, customer journey maps and sitemaps.
- Designed low fidelity to high fidelity prototypes , conducted user testing and preference testing
- Designed high-fidelity screens, multiple prototype iterations and a style guide through various rounds of usability and preference tests.

[View Mob Prototype](#)    [View Web Prototype](#)

### UX/UI Designer

Stavrolexon App Short project| Vocabulary learning app

Client: CareerFoundry

June 2022 - July 2022

- Defined user needs and goals through user interviews and surveys.
- Developed personas, user flows, information architecture, customer journey maps and sitemaps.
- Designed low fidelity to mid fidelity prototypes , conducted user testing and preference testing

Final design and case study *In Progress*

## Work Experience

IT Consultant, Heraeus Group GmbH, Hanau

Nov 2021 - Today

- Interviewed clients to asses the functionality of their IT systems by advising clients to implement the most suitable IT systems and training them to use company's offered IT solutions.
- I have experience in estimating effort for small and medium projects, ensuring that the data is consolidated and analysed to meet clients' needs. I am proficient in communicating with clients and providing guidance in both English and German languages, allowing me to engage in ongoing appointments with high-ranking executives regarding strategic development and personal development.

IT Consultant and Project management, Adesso SE, Frankfurt am Main

May 2019 - Oct 2021

- Led successful IT projects by coordinating service providers and managing sub-projects, resulting in the transition to innovative technologies and increased client satisfaction.
- Communicated and collaborated effectively with clients, including high-ranking executives, to assess functionality needs, offer suitable IT solutions, and provide ongoing guidance and training on product usage.
- Conducted data consolidation and analysis to ensure full conformity of products with clients' needs, while also providing communication and customer support in both English and German language.

Surgical assistant/nurse Universitätsklinikum, Frankfurt am Main

Jan 2017 - Apr 2019

- As a deputy head of surgery in gynaecology, I organized the department and planned the surgical staff by creating duty rosters and ordering materials, which resulted in a smooth workflow.
- I prepared patients before and after gynaecological surgeries, submitted necessary instruments to the surgeon, and ensured proper care and sanitization of the surgical instruments, which enhanced the safety and efficacy of the surgical procedures.
- I trained and evaluated new employees and apprentices, supported doctors during patient visits, and handled procedures like central and vein catheterization, admission and care of gastric tubes, and colostomy management, which enhanced the overall patient care experience.

Nurse, Agaplesion Elisabethenstift gGmbH, Darmstadt

Jan 2016 - Dec 2016

- Provided preparation and care for patients both pre- and post-operation, including medication and blood taking from adults.
- Supported the doctors in charge during patient visits, handling central and vein catheters, admission and care of gastric tubes, and handling colostomies. My attention to detail and ability to work efficiently allowed me to provide high-quality care to patients while contributing to a positive work environment.