YI-CHEN ZHANG

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PROFESSIONAL EXPERIENCE

Dcard, Taipei, Taiwan

2021.08 - 2023.08

Docard is a social networking site and an app with 7+ million members which helps people connect. Senior Ads Optimizer

- Led a team of 6, built a monitoring dashboard, and set up guidelines, improving the overall CTR by 50%.
- Successfully coordinated with engineers for third-party ad integration, achieving a 13% revenue gain.
- Boosted AD CTRs by over 200% for global clients (e.g., Google, Toyota, L'Oréal, SHISEIDO) by using A/B testing and offering consulting service.

Efficient International Technology, Taipei, Taiwan

2020.08 - 2021.07

Efficient is a professional power semiconductor supplier with hundreds of leading brand clients. Digital Marketing Specialist

- Developed a detailed SEO strategy, increasing both the click rate and exposure rate by 80% and 85%.
- Improved web content with A/B testing, which increases inquiry conversion rate by 46%.
- Evaluated SEO performance and reported it to my team with SEMrush, Google Analytics, and Search Console.

EDUCATION

Tilburg University, The Netherlands

2023.09 - Present

Master of Data Science and Society

- Relevant courses: Data Mining, Statistics, Big Data, Data Processing
- First Prize at Day in Data (Van Lanschot Kempen): detect abnormal transactions using unsupervised learning.

National Chengchi University, Taiwan

2016.09 - 2020.01

Bachelor of Business Administration, Cumulative GPA: 3.96/4.3

- Relevant courses: Statistics, Management Science, Math with Business Application, Information Management
- Exchange program: University of Groningen (2018.09-2019.01) & Kozminski University (2019.02-2019.06)

PROJECTS

Campaign Monitor Dashboard (SQL)

Created a monitor dashboard, saving my team 2hrs per day and raising revenue from AD network by 12%.

AD Click Analysis Dashboard (SQL)

Built a dashboard for demographic, advanced CTR, and creative analysis, helping Sales gain 10% of orders. **CPC Analysis Dashboard (SQL)**

Monitored CPC performance in terms of campaign, industry, and creative each month for pricing strategy.

Outstanding Creative Dashboard (SQL)

Developed a dashboard to find creatives with the best performance, conserving my team 4hrs a week to provide clients with optimization recommendations and screenshots.

Classification of interest tags (Python, Pandas)

Utilized Pandas to classify users' tags for interests analysis on reports, saving my team for 3hrs per day.

Daily Traffic Report Automation (Google Apps Script, Spreadsheet)

• Wrote a Script to automate a daily traffic report, reducing 8-hr routine work per week.

LinkedIn Jobs Analysis (Python, Selenium)

Scraped job positions from Western European countries to get an overview of the market for a data analyst.

Website Development (HTML, CSS, JavaScript, MySQL, PHP)

- Created two websites from scratch with HTML, CSS, and JavaScript, saving our company around 6,000 euros.
- Integrated Google reCAPTCHA V3 into the inquiry page, leading to a 99% decrease in scam messages.
- Founded a MySQL database and connected it through PHP to get customers' inquiries.

SKILLS

Technical Skills: Python, SQL, R, Tableau, Power BI, HTML, CSS, JavaScript, PHP, Google Apps Script Graphic and Filming Skills: Adobe Photoshop, Adobe Illustrator, InDesign, Premiere Pro

Language Skills: Chinese, English, French(B1)