



NOMAGUGU CHRISTINE ZEMURA

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PROFILE

DOB: 14 January 1997

Languages: English, Shona, Ndebele (fluent)

Nationality: Zimbabwean

I'm a hardworking young woman, eager to learn, a self taught web developer with great skills in HTML5, CSS and JavaScript. I went on to sharpen my web development skills by getting 2 certificates with SheCodes online coding workshop for women which is attached on my LinkedIn profile. I had a chance to make live projects which are mostly attached to my Github. I will attach the link below. I'm a recent Computer Engineering graduate from the European University of Lefke.

EDUCATION

Bsc COMPUTER ENGINEERING
EUROPEAN UNIVERSITY OF LEFKE

Feb 2016 — Jan 2020

Web development Diploma
SheCodes

Sept 2019 — Nov 2019

I took an 8 week course in Web development where I had in-depth knowledge in HTML, CSS and JavaScript. I also had a chance to make a live weather app as a final project where I used weather API's and Bootstrap to enhance my skills. I will include my Github link so you can access my projects and skills.

<https://github.com/Christy1497/Weatherapp-Final>

WORK EXPERIENCE

Ofinace (Miracle Cash and More)
Operations and support

June 2022 — Sept 2022

I worked in a Finance company under the operations and support department at Miracle Cash and More. I attended to customer care needs and approve their transactions made nationwide in Cyprus.

My roles included:

- Maintaining and encouraging customer loyalty through fast and efficient solutions to their complaints and questions .
- Educate customers on our new products and services and make sure I provide a hassle free experience for them whilst using our services.
- Making sure all customers are attended to via different social medias and over the phone to make sure they don't incur any problems whilst using our softwares.

Insurance UK based company
Customer Care Representative

Feb 2022 — May 2022

My roles included:

- Worked to ensure a positive and hassle-free customer experience.
- Settled any customer disputes in a professional and pleasant manner.
- Attend to customer needs by resolving any problems with customer accounts, transactions.
- Providing services information and solutions to any problems.
- Managed customer database and address customer account discrepancies and concerns.

Gigabyte Ltd

July 2019 — September 2019

Junior Android Developer intern

My roles included:

- Contributed to android based projects using programming languages like Kotlin.
- Worked with team members to translate customer requirements and needs.
- Contributed to ongoing projects using different programming languages.

CERTIFICATES

SheCodes Basics- 2022

SheCodes Web Development Certificate-2022

Introduction to Graphic Design-2022

**PERSONAL
ATTRIBUTES**

- Fast learner with high attention to detail
- Problem solving qualities and ability to work under pressure
- Willing to lead and take responsibility for decisions made
- I'm a team player and can be cooperative too
- Patient and empathetic
- A great track record of working efficiently within a team environment to efficiently meet strict deadlines and abide by all service level agreements.
- I'm also dedicated to preserving and protecting confidential information.

REFERENCES

Head of Department for Software Engineering

Name: Ezgi Deniz

Surname: Ulker

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