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Reference: **203 102 468S**



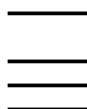
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Australian Government
Department of Human Services

centrelink

Issue Date: 05 October 2014



About your deductions

This statement contains information about your deductions and will help you manage your finances. It shows the next regular payment/s you are due to receive, the amounts being deducted from your payments and the balance remaining. Any planned future deductions or changes are also included.

Please check the information on this statement carefully and **tell us if any information is wrong**.

You can also view your deductions online by:

- going to **my.gov.au** and signing in to your account to access Centrelink services. If you do not have a myGov account, you will need to create one first and then link it to Centrelink.
- going to **humanservices.gov.au/online** and logging on to Centrelink, or
- using one of our Express Plus mobile apps. If you do not have an app, you can download one to your smart device from the App Store or Google Play™. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google Inc.

To assist you to manage your finances we recommend that you **regularly check your deductions** online to make sure your financial arrangements continue to be correct.

Your next regular payments from 08 October 2014

Your rate/s of payment may change depending on the amount of your and/or your partner's earnings, other income or assets, or change in circumstances.

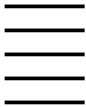
Regular payments are ongoing payments, they do not include one-off payments that you may receive from time-to-time.

Payment	Amount
Weekly Disability Support Pension	\$266.59
Plus Energy Supplement	\$5.29
Balance due to be paid to you	<u>\$271.88</u>

Your regular payments from 15 October 2014

Payment	Amount
Disability Support Pension	\$585.50
Plus Energy Supplement	\$10.60
Plus Pension Supplement	\$47.90
Deduction / Repayment / Recovery	
Less next weekly payment	- \$273.05
Less total lump sum advance repayment *	- \$50.00
Balance due to be paid to you	<u>\$320.95</u>

* This is the total amount due to be repaid of your lump sum advance payment.



Detail - weekly payment

We usually make regular payments fortnightly, but you currently receive your payments weekly.
The information below shows your deferred amount from your fortnightly rate of payment and when this will be paid.

Deferral date	Amount deferred	From payment type	Deferred weekly payment paid to you on	Amount
15/10/2014	\$273.05	Disability Support Pension	22/10/2014	\$273.05

The easiest way to get more information about weekly payments is to go to humanservices.gov.au/weeklypayments

Repayment detail - advance payments

Eligible customers can ask for an advance payment of part of their future regular payment. An advance payment is not an additional payment; it is an early lump sum payment. The information below shows repayment details of your current advance/s.

Advance start date	Type	Amount	Regular repayment amount	Estimated date of final repayment	Amount currently owing
10/06/2014	Standard Advance Payment	\$650.00	\$50.00	08/12/2014	\$250.00

The easiest way to get more information about advance payments is to go to humanservices.gov.au/advancepayments

Important Information

Managing your money

- Our website has more information about options for you to manage your money. To find out more, please go to **humanservices.gov.au** and select the 'Managing your money' link.
- To help you make smart choices about money, and for more information about managing your money, you can also go to **moneysmart.gov.au**

Assistance with budgeting and access to financial management support services

We can refer you for financial management support services if you would like help in managing your money, including assistance with family budgeting, saving for something you need, or managing your debt. These services are free and confidential. It is your choice to use these services. If you would like more information please go to **humanservices.gov.au/financialhelp**

Consumer rights

For information on consumer rights and protection, please go to **accc.gov.au**

If you would like to speak to us in your own language

If you need an interpreter or would like to speak to us in your own language about this statement, please call **131 202** (call charges may apply - calls from mobile phones may be charged at a higher rate) Monday to Friday, between 8.00 am and 5.00 pm Australian Eastern Standard Time.

To give us feedback or make a complaint

- Go to **humanservices.gov.au/feedback** or call our Customer Relations Team on **1800 132 468** to provide feedback on our services.
- If your feedback involves a complaint and this was not resolved to your satisfaction, you can contact the Commonwealth Ombudsman by going to **ombudsman.gov.au** or calling **1300 362 072**.