

# Say hello to your new card.

## Get started in 3 simple steps!

- 1 Visit SIM Activation URL Link:  
<https://selfsign.geenet.com.sg/activate?sim=889988321000000768>



889988321000000768

- 2 Retrieve and verify your order.

### Retrieve Your Order

Please enter your details to retrieve your order. You may find your details from the email sent upon your order placed.

ID Type  
NRIC

ID Number  
s1234567A

Mobile Number  
+65 Enter your mobile number.

Please contact 6714 6677 if you are unable to retrieve your order.

Next

- 3 Register using Singpass.

### singpass

Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.  
This digital service is requesting the following information from Singpass, for the purpose of form filling.

- NRIC/FIN
- Name
- Sex
- Race
- Nationality
- Date of Birth
- Email
- Mobile Number
- Registered Address
- Pass Type

Clicking the "I Agree" button permits this digital service to retrieve your data based on the [Terms of Use](#).

Cancel I Agree

## Important things to note

- Kindly activate your SIM card through our Geenet online portal within (3) three calendar days upon receiving the card. Failure to complete activation within the specified 3 calendar days will result in the termination of your Geenet SIM card.
- If you are a port-in user, your Geenet SIM is assigned to a temporary number and port-in will be completed within one working day after self-activation. You will be notified via SMS once it is ready for use.
- To renew your SIM plan, simply download Geenet APP on your mobile phone and set up auto recurring or visit any Geenet reseller near you. List of resellers can be found here: [www.geenet.com.sg/resellerstorelocator/](http://www.geenet.com.sg/resellerstorelocator/)



## Customer Service

For Enquires, you may contact our Geenet Customer Service as follow.

Customer Service Whatsapp: 8935 2130  
Customer Service Hotline: 6714 6677