

Profile

Computer Science graduate that have some experience in software development in various programming languages and industry application support. Willing to learn new things and accept more challenges in future.

Employment History

Sales Assistant at Advanced Future Technology Sdn. Bhd., Petaling Jaya

January 2019 — February 2021

- Promoting laptops and repair service to customers.
- Try to explain the computer specs and promote the laptops within the customer budget range and requirements.
- Accept computer repairs order from customers and quote prices from the technician.

Application Consultant at NCS Pte Ltd, Singapore

May 2022 — Present

- Follow up on all sorts of application incidents reported by user and try to provide solution to the users.
- Look up into code or simulate the reported incident to try to identify the root cause of the incident. Once identify the root cause, I will try to self fix the code, if not will discuss with colleague or developer to check how to fix the problem. After fixing, the fix will go through standard testing before pushing into live production, and I will have to follow up in each phase of it.
- Other than that, I have followed up on a few application enhancement request. These enhancement will require to work tightly with the user and developer, to make sure the user requirements can be fulfill.
- I will also need to constantly report my progress to my project manager and client to make sure everything is working smoothly.
- Experience in supporting Java web application, with Oracle SQL database and Crystal Report

Education

BSc(Hons) Computer Science, Asia Pacific University, Kuala Lumpur

February 2019 — February 2022

Graduated with Second Upper class, and CGPA of 3.43

Internships

Software Development Internship at Infinite Technology Sdn. Bhd., Puchong

December 2020 — April 2021

Details

Singapore

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Links

LinkedIn

Skills

Git

Python

C++

Java

C#

MySQL

jQuery

PHP

HTML & CSS

SQL

JavaScript

Amazon AWS

R programming

Concurrent Programming

VB.Net

AJAX

Spring

Languages

Chinese

English

Bahasa Malaysia

- Get assignments from supervisor.
- Build a desktop application from scratch with VB.Net and SQL.
- Try to debug some of the codes.
- Need to document about the application as the manual for the customer.

★ Achievements

King Scout Award, Kuala Lumpur

April 2019

Evaluated in 2017. Awarded in 2019. Have to examine all the knowledge learned from fundamentals to advanced. Have fundamental first aid knowledge.

Y Extra-curricular activities

Merdeka Fiesta at Asia Pacific University, Kuala Lumpur August 2019

NASA Space Apps Challenge Ideathon at MAGIC, Cyberjaya October 2021

◄ References