Chuan Chen
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Education:

Queens College (Senior)
Major - Computer Science (Bachelor of Science)
Graduation: May 2023

Queensborough Community College
Major - Computer Science and Information Security (Associate of Science)
Graduation: 2018, Associates obtained.

Skills and abilities:
- Experience working with hardware and software both on computers/printers
- Experience working with customers.
- Ability to present a calm amenity to customers under stress.
- Answer questions about relevant products and direct them to appropriate resources.
- 3+ years of Experience with Java, C++, Javascript, CSS and HTML.

Working History/Experience:

Hodori - Teacher Assistant   2016 - 2018
- Assisted teachers with day to day basic tasks.
- Responsible for creating a safe environment.
- Guided students during student trips.
- Guided students on homework completion.

Home Depot - Sales Associate   2019 - 2020
- Assisted with customer sales and marketing of hardware related products in store.
- Greeted customers with a smile, assisted in solving problems related to the customer.
- Responsible for stocking aisles and keeping inventory in check.
- Responsible for sorting products that were returned.
- Experience in RTV and RTO products.
- Maintained a safe and clean environment for the customers.

RFCUNY - C++ Tutor at QCC   2019 - 2020
- Tutored Students individually on a needed basis.
- Communicate materials as digestible chunks.
- Maintain connection with students, to ensure understanding.

Hibachi Grill & Supreme Buffet - Cashier   2021 - Winter
- Basic math and arithmetic.
- Ability to greet customers and have engaging conversations.
- Maintained clean work environments.

Teriyaki Way - Cashier/Cook   2021 - Summer
- Create a long lasting customer base.
- Served food with care and speed.
- Kept the environment clean with the proper procedures.
- Spark engaging conversations with customers, to create a better environment.

Center for Tutoring and Academic Support (CTAS) - College Student Tutor   2020 - Now
- Worked with College students in the Library's Support center.
- Created a safe and understanding environment for the students to thrive and learn.
- Tutoring through probing and asking open-ended questions.
- Ability to stay calm and collected even under stress.
- Create lasting relationships with the students.
- Present information in a calm and easy to understand demeanor.
- Maintained a safe environment.

Languages:
- Mandarin (Chinese)
- English