Chuan Chen
(917)605-6373
chuan.chen.info@gmail.com
https://www.nauhc.dev/

Education

Queens College (Senior)   Major - Computer Science (BA)
Graduation: May 2023

Queensborough Community College   Major - Information Security (AS)
Graduated: May 2020

Skills and Abilities

- Experience working with customers.
- Ability to present a calm amenity to customers under stress.
- Answer questions about relevant products and direct them to appropriate resources.
- 1 year of experience in SQL.
- 2 years of experience working with Javascript with projects in github.
- 2 years of experience working with HTML/CSS with projects in github.
- 2 years of experience working with Java.
- 3 years of experience working with C++.
- Computer hobbyist built over 20 desktop, experience in computer hardware.
-

Experience:

Center for Tutoring and Academic Support (CTAS) - College Student Tutor   2020 - Present
- Worked with College students in the Library's Support center.
- Created a safe and understanding environment for the students to thrive and learn.
- Tutoring through probing and asking open-ended questions.
- Ability to stay calm and collected even under stress.
- Create lasting relationships with the students.
- Present information in a calm and easy to understand demeanor.
- Maintained a safe environment.

Research Foundation at CUNY - C++ Tutor at QCC   2019 - 2020
- Tutored Students individually on a needed basis.
- Communicate materials as digestible chunks.
- Maintain connection with students, to ensure understanding.

Home Depot - Sales Associate   2019 - 2020
- Assisted with customer sales and marketing of hardware related products in store.
- Greeted customers with a smile, assisted in solving problems related to the customer.
- Responsible for stocking aisles and keeping inventory in check.
- Responsible for sorting products that were returned.
- Experience in RTV and RTO products.
- Maintained a safe and clean environment for the customers.

Languages:

- Mandarin (Chinese)
- English