

## PART 3

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Why is the man calling?  
 (A) To rent a facility  
 (B) To hire a photographer  
 (C) To request a price list  
 (D) To schedule a repair
33. What problem does the woman mention?  
 (A) Her employee does not have transportation.  
 (B) Her service does not cover sports events.  
 (C) The weather will be bad on Tuesday.  
 (D) The time the man requested is too late.
34. What does the woman say she will do?  
 (A) Issue a refund  
 (B) Cancel an order  
 (C) Talk to an employee  
 (D) E-mail her manager
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35. Where most likely are the speakers?  
 (A) In a restaurant  
 (B) In a school  
 (C) In a warehouse  
 (D) In a library
36. Why do the speakers mention Maria Jeong?  
 (A) She placed a very large order.  
 (B) She wants to replace a product.  
 (C) She is unable to work today.  
 (D) She may be able to help with a task.
37. What will the man probably do next?  
 (A) Pack an order  
 (B) Call a colleague  
 (C) Process a refund  
 (D) Write to a customer
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38. What do the speakers need to choose?  
 (A) An introductory activity for a retreat  
 (B) A residential site for a retreat  
 (C) Decorations for a party  
 (D) A location for a dinner
39. What do the speakers like about McNally's?  
 (A) It is nearby.  
 (B) It is open late.  
 (C) It is highly recommended.  
 (D) It has been remodeled.
40. What does the woman offer to do?  
 (A) See what the retreat attendees prefer  
 (B) Find an alternative site  
 (C) Discuss pricing options  
 (D) Contact a hotel
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41. What does the speakers' company produce?  
 (A) Computers  
 (B) Software  
 (C) Web sites  
 (D) Medical equipment
42. What does the man say has been helpful?  
 (A) Focus group data  
 (B) An engineering consultant  
 (C) A search engine  
 (D) Customer feedback
43. What is the next step in the project that the speakers are discussing?  
 (A) Giving a presentation to the client  
 (B) Sending a product to another group in the company  
 (C) Creating a schedule for the next phase of development  
 (D) Determining the price of a product
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44. What is the purpose of the phone call?  
(A) To help a customer choose a product  
(B) To check on a customer's satisfaction  
(C) To inform a customer of a price estimate  
(D) To advertise a special offer
45. What does the man say about replacing kitchen cabinets?  
(A) He guarantees his company will do a good job.  
(B) His company is too busy to do the work.  
(C) His company does not do that type of work.  
(D) He thinks it will be an expensive job.
46. What will the man most likely do next?  
(A) Send workers to the woman's house  
(B) Find a telephone number for the woman  
(C) Check kitchen cabinet prices  
(D) Discuss a new product with some workers
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47. Where is the conversation taking place?  
(A) At a travel agency  
(B) At a pharmacy  
(C) At a mobile phone store  
(D) At a hotel
48. What does the woman say she will do at lunch today?  
(A) Go to the airport  
(B) Print out a ticket  
(C) Register for a giveaway  
(D) Call a doctor
49. What does the man offer to do?  
(A) Arrange a delivery  
(B) Postpone an appointment  
(C) Check a discount rate  
(D) Download an application
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50. Where does the woman work?  
(A) At a baseball stadium  
(B) At a fitness center  
(C) At a shipping warehouse  
(D) At a school
51. What is the woman concerned about?  
(A) A store's closing time  
(B) Overall costs  
(C) When an order will be received  
(D) The color of some uniforms
52. What will the man do next?  
(A) Look up some prices  
(B) Package an order  
(C) Call a manager  
(D) Check the store's inventory
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53. What problem does the woman mention?  
(A) There is no time to create centerpieces.  
(B) The shop never received the man's order.  
(C) A supplier cannot fulfill an order.  
(D) The wrong date is on the order form.
54. What does the man say about his company's logo?  
(A) It was designed many years ago.  
(B) It contains the color pink.  
(C) It won an award.  
(D) It features a drawing of flowers.
55. What does the man mean when he says, "I suppose no one will really be disappointed"?  
(A) He will postpone the luncheon.  
(B) He will accept the woman's offer.  
(C) He will find a replacement award.  
(D) He will modify the company's logo.
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56. What kind of company do the speakers most likely work for?

- (A) Manufacturing
- (B) Financial
- (C) Publishing
- (D) Educational

57. What problem are the speakers discussing?

- (A) A pause while more funding is obtained
- (B) A delay in making a delivery
- (C) A need for the company to relocate
- (D) The loss of some experienced staff

58. What does the man request?

- (A) A report from the client
- (B) A faster pace of work
- (C) Additional employees
- (D) Daily updates from the team

59. What does the woman say about Central Airport?

- (A) The airport operates two shuttles.
- (B) There are not enough people working there.
- (C) It is not far from the Legend Hotel.
- (D) It is more modern than the local airport.

60. Why does the man say, "That's good news"?

- (A) He will be able to take a shuttle to the hotel.
- (B) His flight was rescheduled.
- (C) Central Airport will reopen soon.
- (D) He will be able to change his hotel reservation.

61. What will the woman do for the man?

- (A) Give him the shuttle company's phone number
- (B) Find information about Central Airport
- (C) Give him a discount on his reservation
- (D) Make sure that his room has been prepared

Cost per Tile	
Glass Tile \$12.00	Marble Tile \$6.50
Ceramic Tile \$4.99	Porcelain Tile \$2.50

62. What did the man do yesterday?

- (A) He visited a property.
- (B) He contacted a supplier.
- (C) He sent a plan.
- (D) He took some measurements.

63. What does the woman say she likes?

- (A) The cost the man has estimated
- (B) The open-space design
- (C) The colors the man has selected
- (D) The remodeling timeline

64. Look at the graphic. How much will the woman pay for each tile?

- (A) \$12.00
- (B) \$6.50
- (C) \$4.99
- (D) \$2.50