SPRINT BACKLOG (SPRINT 3)

| S/N | USER STORY | PRIORITY | ACCEPTANCE CRITERIA |
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| 1 | As a user, I want to be able to select a specific seat for my bus trip so that I can have control over my seating arrangements. | MEDIUM | The user should be able to select their preferred seat(s) from the available seats. The user should be able to change their selected seat(s) as long as the seat has not been booked by another user. The user should be able to view the selected seat(s) in their booking details and confirm that the seat(s) have been reserved. |
| 2 | As a user, I want to be able to make payment for my bus trip through the bus ticketing web application using my card, so that I can complete my booking process without any hassle. | HIGH | The system should provide a payment gateway. The user should be able to access the payment gateway from the booking page, after selecting their preferred seat(s) and reviewing the associated fare. The user should be able to enter their credit card information, including the card number, expiration date, CVV number, and cardholder name. |
| 3 | As a user, I want visual proof/confirmation of my booking after completing the payment process through the bus ticketing web application, so that I can be assured that my booking has been successfully processed. | HIGH | After the user has successfully completed the payment process, the system should display a booking confirmation page, which includes the details of the trip such as departure and arrival times, duration, and seat number(s). The booking confirmation page should also display the user's personal information, such as their name and contact details, as well as the total fare. |

| 4 | As a user, I want to be able to cancel my bookings and receive a refund if applicable, so that I can have control over my travel plans and avoid unnecessary expenses. | LOW | The system should provide a "Cancel Booking" button on the user's profile page for each active booking. The user should be able to click the "Cancel Booking" button and receive a confirmation prompt. The confirmation prompt should display the cancellation policy, including any applicable fees or refund amounts. The user should be able to confirm the cancellation and receive a refund if applicable. |
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| 5 | As a user, I want to be able to save my payment information for future bookings, so that I can make faster and easier transactions. | LOW | The system should provide a "Save Payment Information" option during the payment process. Users should be able to choose whether or not to save their payment information. Users should be able to view and manage their saved payment information through their profile. |