SPRINT BACKLOG (SPRINT 1)

S/N	USER STORY	PRIORITY	ACCEPTANCE CRITERIA
1	As a user, I want to be able to access the home page so that I can begin my search for available bus trips.	HIGH	1. The home page should be easily accessible from every page on the website 2. The home page should include relevant and up-to-date information such as featured routes, popular destinations, or promotions. 3. The home page should makes it easy for users to navigate to other pages of the web application.
2	As a user, I want to be able to view a graphical representation of the bus seating arrangement so that I can know where various seat types are located	MEDIUM	1. The graphical representation of the bus seating arrangement should be displayed in a clear and easy-to-understand format. 2. The graphical representation should accurately reflect the actual seating arrangement of the bus. 3. The graphical representation should be accompanied by clear and concise instructions on how to select a seat.
3	As a user, I want to have access to a customer support channel, so that I can get help with any issues or questions related to my bookings.	HIGH	1. The system should provide a customer support email address or form for users to contact. 2. The customer support channel should be clearly visible and easily accessible on the web application.
4	As a user, I want to access information about the bus company so that I can learn more about the company and its mission.	MEDIUM	1. The "About Us" page can be accessed from the website's main menu or footer. 2. The page should include a clear and concise mission statement for the company. 3. The page should provide information about the company's history and background.

5	As a user, I want to access an FAQ page so that I can find answers to common questions about the bus ticketing service.	MEDIUM	1. The FAQ page should be easily accessible from the website's main navigation menu. 2. The FAQ page should provide clear and concise answers to common questions related to the bus ticketing service, such as ticket prices, bus schedules, booking process, and refund policy.