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| **P.IMES CORP.** | **DEVELOPER TEST REPORT** | Test Report No.: |  |
| Test Date: |  |

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| Toledo, John Gabriel D. |
| ***DEVELOPED BY*** |
| Gajete, Kertz Henrich R. |
| ***APPROVED BY*** |





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| ***SOFTWARE TYPE*** | ***OBJECTIVE / PURPOSE:*** |
| **NEW MODIFIED**  *Previous Version no.:* | To improve CSat process, data monitoring, improve action-item awareness and centralization of csat data. |
| ***SOFTWARE NAME:*** | ***RESULT / DECISION:*** |
| CSat Portal and CSat Notification Console | OK, For end-user testing  Not OK, For further debugging |



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| ***Developer:*** | | | | | | |
| **Step#** | **PROCEDURE/ACTION** | **EXPECTED RESULT** | **ACTUAL RESULT** | **Pass /**  **Fail** | **Comment** | **Date / Name** |
| 1 | Can submit a Quality Claim | Q.I submitted |  |  |  |  |
| 2 | Can edit a quality claim | Q.I edited |  |  |  |  |
| 3 | Can submit/upload an 8D Report | 8D report uploaded |  |  |  |  |
| 4 | Acknowledge a Quality Claim | Q.I marked as acknowledged |  |  |  |  |
| 5 | Can submit Validation Report | V.R submitted |  |  |  |  |
| 6 | Can generate control number for valid quality claims. | 8D control number generated |  |  |  |  |
| 7 | Can submit containment report | C.R submitted |  |  |  |  |
| 8 | Can generate R.M.A number | R.M.A number generated |  |  |  |  |
| 9 | Can upload failure analysis in R.M.A | F.A uploaded |  |  |  |  |
| 10 | Can submit 3by5Whys | 3by5whys submitted |  |  |  |  |

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| ***Developer:*** | | | | | | |
| **Step#** | **PROCEDURE/ACTION** | **EXPECTED RESULT** | **ACTUAL RESULT** | **Pass /**  **Fail** | **Comment** | **Date / Name** |
| 11 | Can submit action items | Action item submitted |  |  |  |  |
| 12 | Can P.I.C submit their status to their action item? | Action item’s status submitted |  |  |  |  |
| 13 | Can admins verify the status of action items? | Action item verification submitted |  |  |  |  |
| 14 | Are R.M.A details downloadable in excel? | R.M.A details downloaded in excel |  |  |  |  |
| 15 | Can it send notification via email?  (Submission of Q.I) | Email sent |  |  |  |  |
| 16 | Can it send notification via email?  (Action Items to P.I.C) | Email sent |  |  |  |  |
| 17 | Can it send notification via email?  (When R.M.A is generated to B.C and P.P.I.C) | Email sent |  |  |  |  |
| 18 | Can it send notification via email?  (Validation Notification reminder) | Email sent |  |  |  |  |
| 19 | Can it send notification via email?  (Action Item reminder) | Email sent |  |  |  |  |
| 20 | Can it send notification via email?  (8D file reminder) | Email sent |  |  |  |  |
| 21 | Can it view Q.I details | Q.I details show |  |  |  |  |
| 22 | Can it view C.R & E.R.A | C.R & E.R.A details show |  |  |  |  |
| 23 | Can it edit C.R | C.R details edited |  |  |  |  |

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| ***Developer:*** | | | | | | |
| **Step#** | **PROCEDURE/ACTION** | **EXPECTED RESULT** | **ACTUAL RESULT** | **Pass /**  **Fail** | **Comment** | **Date / Name** |
| 24 | Can it view action item status details | Action item status details show |  |  |  |  |
| 25 | Can it view action item verification | Action item’s verification show |  |  |  |  |
| 26 | Can it edit action item status | Action item’s details is edited |  |  |  |  |
| 27 | Can it view 8D report | 8D report show |  |  |  |  |
| 28 | Can it view all valid Q.I | All valid Q.I list show |  |  |  |  |
| 29 | Can it view all invalid Q.I | All invalid Q.I list show |  |  |  |  |
| 30 | Does the dashboard show correct statistics | Dashboard data is perfect |  |  |  |  |
| 31 | Can I search Q.I details | Q.I details show when searched |  |  |  |  |
| 32 | Can I search V.R | V.R details show when searched |  |  |  |  |
| 33 | Can I search C.A.P.A | C.A.P.A details show when searched |  |  |  |  |

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