# Resident Management System Overview

Enhancing communication for better living experiences

# Resident Management System

A comprehensive tool designed to enhance communication between residents and administrators for better problem resolution.
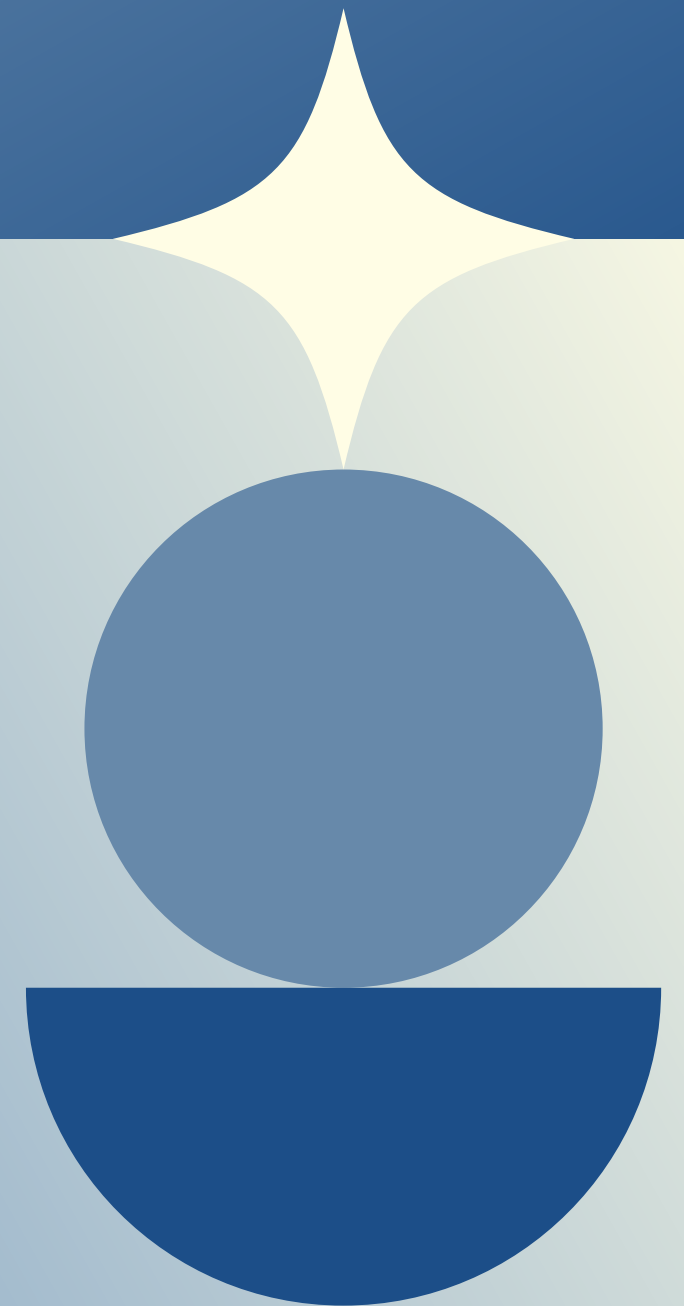
01

Simplifies **reporting issues** for residents effectively.

02

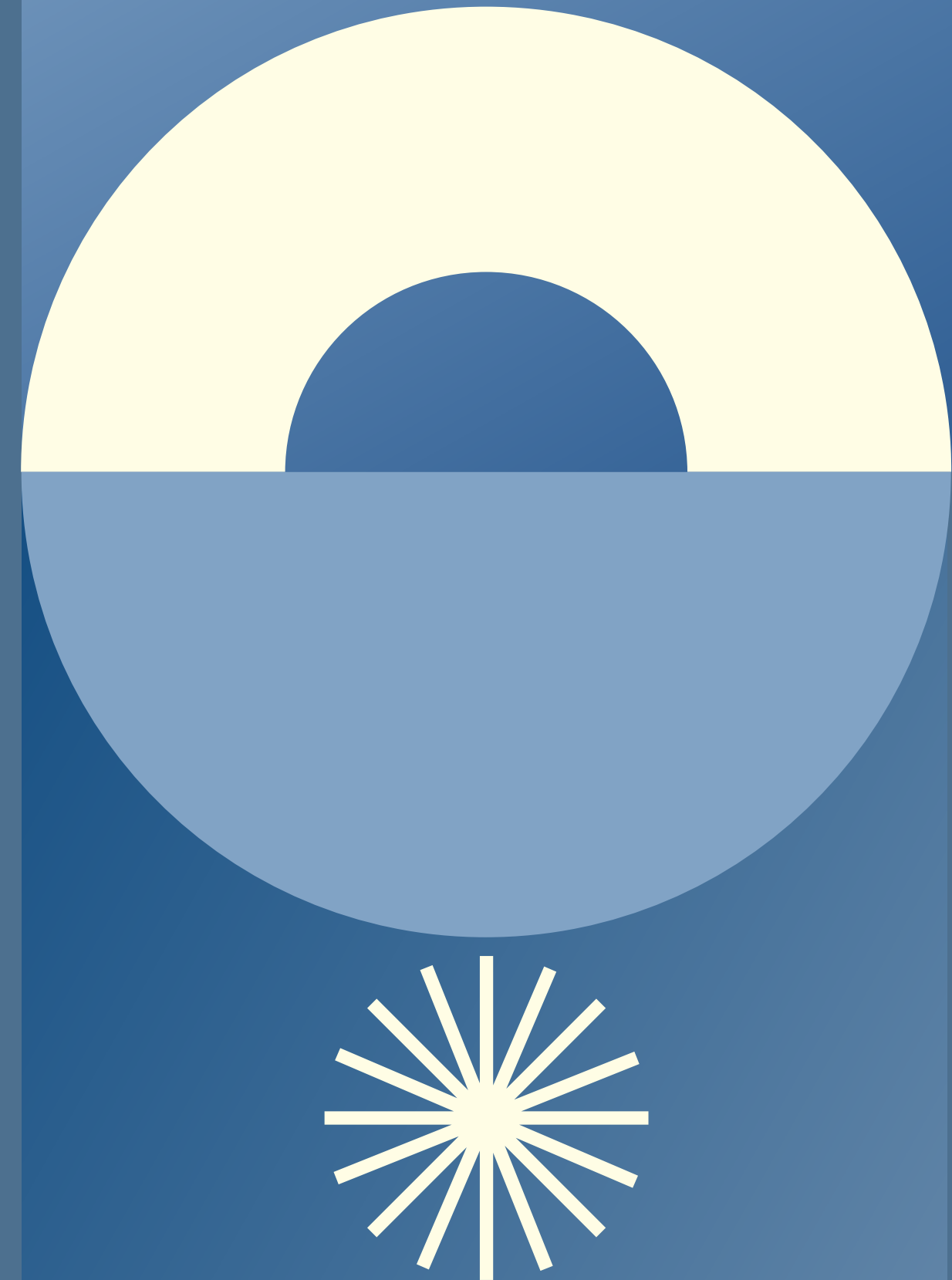Streamlines admin tasks for **better organization** and tracking.

03

Empowers workers by **providing clear assignments** and locations.

# Meet Our Development Team Members

Here are the key contributors to our project:

- Teh Chun Keat: website developor
- Chee Kai Han: contect creator

# Purpose of the Resident Management System

A user-friendly approach for residents to report issues and for administrators to manage tasks effectively.

**This system simplifies communication between residents and management for better service delivery.**

By allowing residents to easily report problems, the Resident Management System ensures that **issues are addressed promptly** and enables administrators to **track tasks efficiently**, improving overall satisfaction in the community.
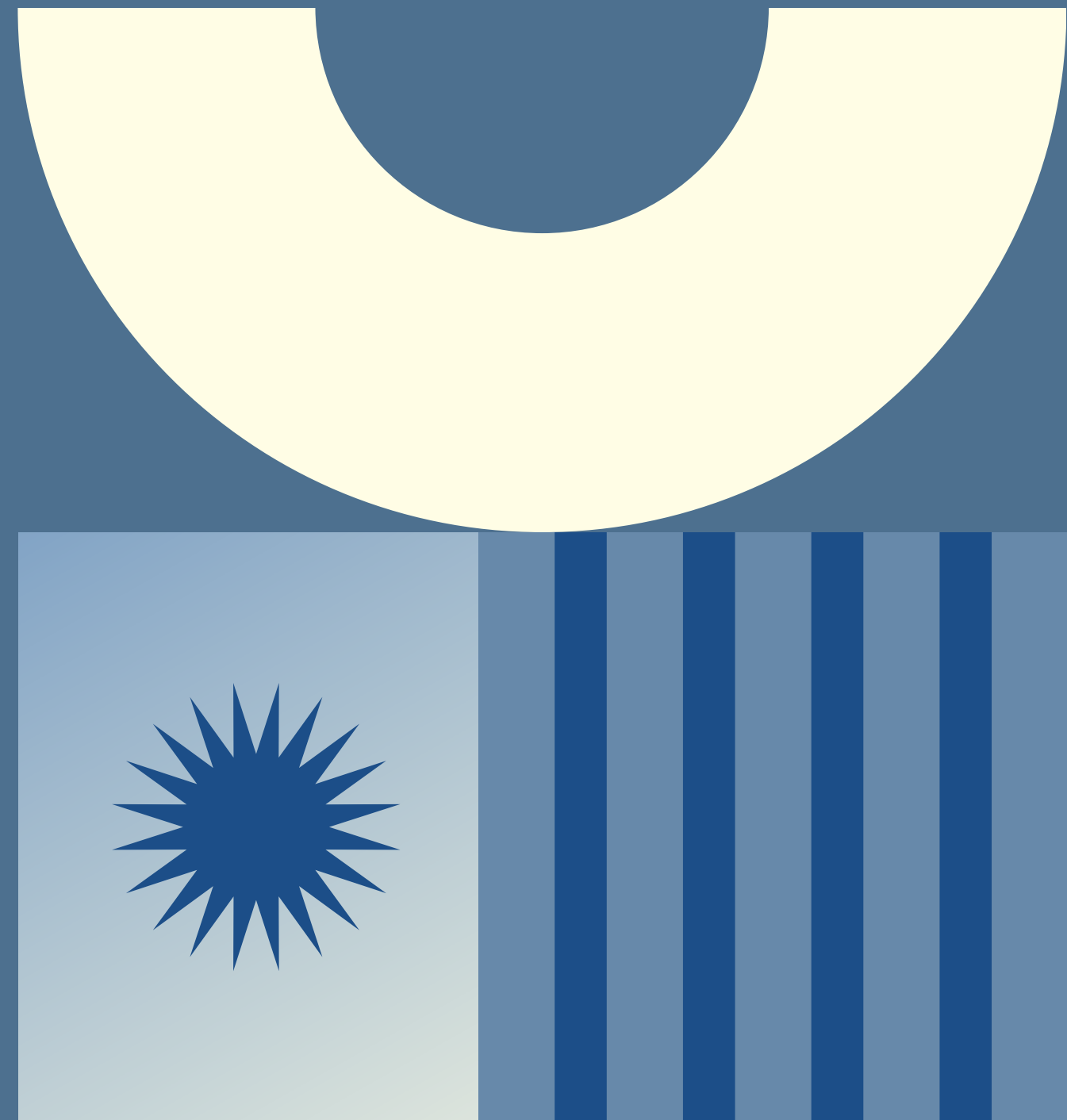
# The Problem of Unreported Issues

A family member faced significant delays when unable to report a broken elevator effectively, highlighting the need for a **streamlined reporting system** for residents.

This frustrating experience of waiting weeks for repairs emphasizes the importance of creating a system where residents can easily report problems, ensuring timely responses and better management.

# Target Audience: Condominium Residents

Understanding the needs and preferences of residents is crucial for effective system implementation and engagement.

This system aims to empower **condominium residents** by providing them with a straightforward platform to **communicate issues** and receive timely updates about resolutions.
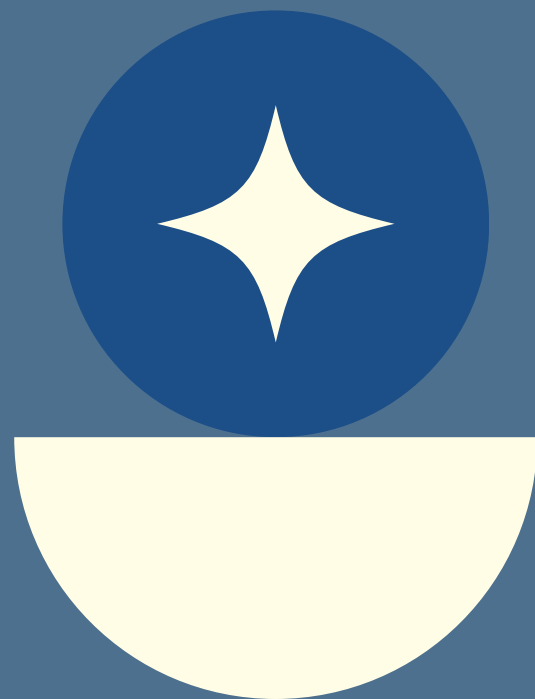
# Development Tools and Process Overview

Our Resident Management System utilizes **cutting-edge technology** for seamless integration, ensuring efficient problem reporting and task management for both residents and administrators.

# Key Features of Our Management System



## Resident Page

Residents can easily **pay rent** and report problems with just a few clicks.

## Admin Page

Administrators can view problems, add events, and assign work efficiently through the dashboard.

# Future Enhancements for Our System

Exploring potential upgrades to improve user experience and functionality

We are committed to **continuous improvement**, integrating user feedback to enhance features and ensure our system meets the ever-evolving needs of residents and administrators.