Contact

www.linkedin.com/in/nicotsantoso
(LinkedIn)

Top Skills

Driving Applicable Data Driven
Solutions

Excellent Communicator in Cross-
Function, Multi-Cultural Teams

Collaborative Problem Solver

Languages

English (Full Professional)

Chinese (Limited Working)

Indonesian (Native or Bilingual)

Nico Santoso

Business Analytics Professional passionate in Big Data, Data
Engineering, Consumer Analytics | Experience in Logistics & Supply
Chain Analytics | 3 years of working with Python, SQL | MS Business
Analytics @USC Marshall

Los Angeles, California, United States

Summary

I am a Business Analytics Professional with a passion for delivering
data-driven insights and fostering relationships with people. Being in
this field has allowed me to harness my technical strengths in data
analysis and become a strong contributor in a team setting.

Prior to enrolling in the Masters of Science Business Analytics
program at USC's Marshall School of Business, I have had
professional experience in Logistics and Supply Chain Analytics at
an acclaimed Consumer Goods E-Commerce.

I am working to advance my career in Data Engineering, Business
Intelligence, and Consumer Analytics.

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Experience

VeSync
2 years 9 months

Operational Data Analyst
May 2021 - June 2023 (2 years 2 months)
Anaheim, California, United States

• Analysed inefficiencies in container allocation and implement forecasting
models to reduce warehouse storage costs

• Utilized Power Query to develop and automate inventory aging and allocation
reports to increase inventory turnover

• Perform extraction, transformation, loading of data into NetSuite and our
WMS to sync and maintain inventory levels

• Resolved all inventory discrepancies quarterly to assist the accounting
department during auditorial periods

• Automated Amazon monthly chargeback reports to identify the root cause of
loss in profit up to $50,000

• Developed a time-study report to analyse inefficiencies in drop-ship fulfilment to save on labour costs by $0.30 per order

Inventory Coordinator
October 2020 - May 2021 (8 months)
Anaheim, California, United States

• Provide inventory detail and transfers as part of warehouse and order fulfilment activities
• Monitor inventory movement from inbound containers along with retail and dropship orders to produce daily reports
• Utilize Oracle Netsuite daily to maintain sufficient levels of inventory to complete orders and solve discrepancies
• Collaborate with team members to produce KPI reports across the Logistic department to improve efficiency

Indonesian Students at University of California Irvine
2 years 2 months

President
May 2019 - June 2020 (1 year 2 months)
Irvine, California, United States

Director Of Operations
May 2018 - May 2019 (1 year 1 month)
Irvine

• Organize weekly meetings to discuss future fundraising and social events to be held across the academic year
• Work together with both the Events and Finance Director to plan and execute future events efficiently
• Raised over $1 000 through several fundraising events to provide subsidized costs of holding future social events
• Oversee all activities held by the association to ensure that they may run smoothly; assigned as the person of contact

Huawei
Partner Relations Intern
July 2019 - August 2019 (2 months)
Singapore

• Assisted in organizing technological updates for existing products catered to current and potential Huawei clients
• Researched and completed multiple customer handbooks to optimize clients' needs with Huawei products

• Analyzed multiple company profiles to search for potential clients with upside of gaining Huawei a new partner

GOJEK
Corporate Strategy Intern
July 2018 - September 2018 (3 months)
Greater Jakarta Area, Indonesia

• Analysed the performance of online vouchers of 3 GO-FOOD merchants and devised effective strategies for each
• Researched the foundation and made a business model for an internship program that will be launched in the future
• Studied the possibilities and outcomes of transforming the company into a reliable data management platform
• Collaborated with a partner to determine the factors that affect the traffic of specified malls in Jakarta

Kumon North America, Inc.
Mathematics Tutor
February 2017 - July 2018 (1 year 6 months)
United States

• Mentored about 80 children per session in both Mathematics and Reading whilst following an organized syllabus
• Worked together with a team of tutors to manage the workload of satisfying all children's educational needs
• Planned and set-up each and every child's syllabus that requires inputting data into an installed system

Microsoft
Research Student
July 2017 - September 2017 (3 months)
Indonesia

• Teamed up with a partner to produce 500 informational and promotional booklets about Office 365 targeted and distributed to multiple CEOs of small and medium-sized businesses as well as corporations.
• Researched the needs of the Indonesian market with regards to technological advances to increase efficiency
• Volunteered at 2 Microsoft Indonesia events as they unveiled and showcased the foundation of a modern workplace

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Education

USC Marshall School of Business
Master of Science - MS, Business Analytics · (2023 - 2025)

University of Southern California
Data Analytics & Visualization Bootcamp, Data Processing · (2020 - 2021)

UC Irvine
Bachelor's degree, Econometrics and Quantitative Economics · (2016 - 2020)