

Notes for Jessoe and Rapson

Churn Ken Lee

1 Summary

- RCT study of the effect of price changes on electricity usage
- 2 treatment groups:
 - price increase
 - price increase + in-house display (IHD)
- Both groups decrease usage, but price+IHD group is more elastic

2 Background

- Households' electricity demand is inelastic (Reiss and White 2005; Allcott 2011; Ito 2014)
- Could be due to lack of full information; price vs non-price attributes:

- Price salience
 - * Taxes on price tags (Chetty, Looney, and Kroft 2009)
 - * eBay shipping and handling fees (Hossain and Morgan 2006)
 - * Electronic toll collection (Finkelstein 2009)
- Non-price attributes
 - * household consumption of services, not direct inputs, e.g., durables that convert inputs into outputs
- Quantity of electricity consumed hidden due to infrequent billing
- Households could be inelastic, or just appear to be inelastic due to lack of complete information

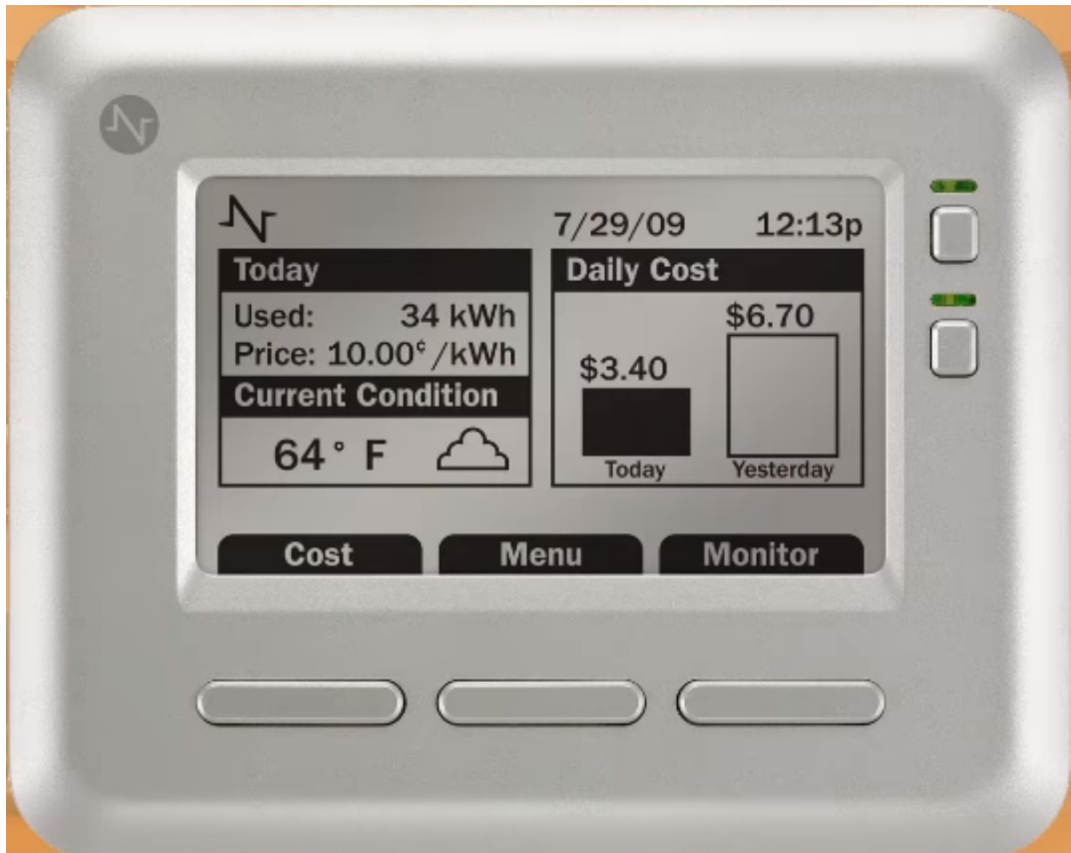
3 Experimental details

3.1 Context

- Partnership with United Illuminating Company (UI), a regulated electric utility in Connecticut
- Field experiment in Bridgeport and New Haven, July and August 2011
- Short-term price increases and real-time information

3.2 Experimental setup

- Eligibility: live in townhouse or single family home, broadband Internet, sign agreement
- Incentive: \$20 for completion of pre-survey prior to assignment, \$20 for completion of survey after end of pilot
- Recruitment: 60,000 emails to customers with paperless billing, 1,152 participants
- Sample: 437 households
- Randomly assigned into 3 groups:
 - Control: 207 households
 - Price-only: 130 households exposed to pricing events
 - Price+IHD: 100 households exposed to pricing events, but also receive real-time information via in-home displays (IHD)
- IHD removes information acquisition cost as it provides real-time usage, electricity price, estimated monthly usage and bill-to-date





- Allows households to learn about electrical consumption by appliance, enabling better optimization
- 2 types of pricing events:
 - Day ahead (DA): notification one day prior of a \$0.50 increase in per-kWh price of electricity (250% increase on base price of \$0.20 per-kWh)
 - Thirty minutes (TM): notification 30 minutes before a \$1.25 increase in per-kWh price of electricity (625% increase on base price)

TABLE 1—TREATMENT EVENTS

Event date	Desc	Type	Start hour	High temp	Mean temp	Humidity
07/21/11	4 hr \$0.50	DA	12	89	82	75
07/22/11	4 hr \$1.25	TM	12	103	90	61
08/04/11	2 hr \$0.50	DA	15	80	74	68
08/10/11	2 hr \$1.25	TM	16	88	80	63
08/17/11	2 hr \$1.25	TM	16	86	75	64
08/26/11	4 hr \$0.50	DA	12	84	78	69

-
- Notification received via phone-call, email, or text messages
- Transmission of incentives via off-bill account credited with \$100
- (Amount of electricity consumed during pricing event)*(increase in price during pricing event) is subtracted from off-bill account, and remaining amount given to customer

4 Data

- High-frequency meter data on household electricity usage, collected in 15-minute intervals
- Data on receipt of event notification
- 2 surveys: demographics, housing unit characteristics, appliance ownership, conservation-related actions, tendency to be home during the day, frequency of use of IHD
- Technical software issue: random missing observations
- Balance seems good

	Control		Price			Price + IHD		
	Mean	Obs.	Mean	Obs.	Difference	Mean	Obs.	Difference
<i>Panel A. Initial group</i>								
Off-peak usage (kWh/h)	1.230 (0.738)	207	1.282 (0.739)	130	0.052 (0.629)	1.225 (0.658)	100	-0.005 (0.058)
Peak usage (kWh/h)	1.519 (1.197)	207	1.533 (1.036)	130	0.014 (0.109)	1.413 (0.984)	100	-0.106 (0.772)
TOU Rate (1 = yes)	0.184 (0.388)	207	0.200 (0.402)	130	0.016 (0.373)	0.240 (0.429)	100	0.056 (1.153)
Home ownership (1 = yes)	0.768 (0.423)	203	0.798 (0.403)	129	0.030 (0.641)	0.773 (0.42)	97	0.005 (0.091)
Annual income (\$1,000)	72.00 (29.00)	203	74.00 (29.00)	129	2.000 (0.690)	71.00 (31.00)	97	-0.001 (0.181)
Home size (1,000 square feet)	1.529 (1.10)	189	1.880 (1.83)	119	0.351** (2.100)	1.451 (1.14)	91	-0.078 (0.550)
Age of home (years)	52.423 (30.29)	156	57.619 (31.34)	97	5.195 (1.309)	52.239 (26.94)	71	-0.184 (0.044)
<i>Panel B. Final group</i>								
Off-peak usage (kWh/h)	1.232 (0.74)	203	1.297 (0.73)	124	0.065 (0.77)	1.229 (0.63)	72	-0.003 (0.033)
Peak usage (kWh/h)	1.529 (1.20)	203	1.556 (1.04)	124	0.026 (0.20)	1.468 (0.99)	72	-0.061 (0.389)
TOU Rate (1 = yes)	0.182 (0.39)	203	0.202 (0.40)	124	0.019 (0.43)	0.181 (0.39)	72	-0.002 (0.032)
Home ownership (1 = yes)	0.774 (0.42)	199	0.821 (0.39)	123	0.047 (1.01)	0.855 (0.355)	69	0.081 (1.439)
Annual income (\$1,000)	72.00 (29.00)	199	75.00 (20.00)	123	0.003 (0.93)	76.00 (28.00)	69	0.004 (1.006)
Home size (1,000 square feet)	1.541 (1.10)	185	1.908 (1.84)	114	0.367** (2.16)	1.611 (1.16)	66	0.069 (0.433)
Age of home (years)	52.221 (30.43)	154	56.574 (31.02)	94	4.354 (1.09)	53.375 (28.59)	56	1.154 (0.247)

- Attrition: 38 households did not complete: 4 control, 6 price-only, 28 price+IHD
- Estimate LPM of treatment indicator on mean off-peak usage and rate class; neither variable is significant
- Estimate LPM of compliance dummy on mean off-peak usage and rate class; rate class is significant, suggesting selective attrition

	Initial group		Compliers	
	Price	Price + IHD	Price	Price + IHD
Mean off peak kWh	0.021 (0.040)	-0.019 (0.040)	0.030 (0.029)	0.060 (0.071)
TOU rate (1=yes)	0.010 (0.074)	0.088 (0.071)	-0.018 (0.053)	-0.263** (0.109)
<i>F</i> -statistic	0.206	0.775	0.579	2.915
<i>p</i> -value	0.814	0.462	0.562	0.059
Observations	337	307	130	100

5 Raw data and mean difference

- Price+IHD group consume less during pricing events relative to other groups

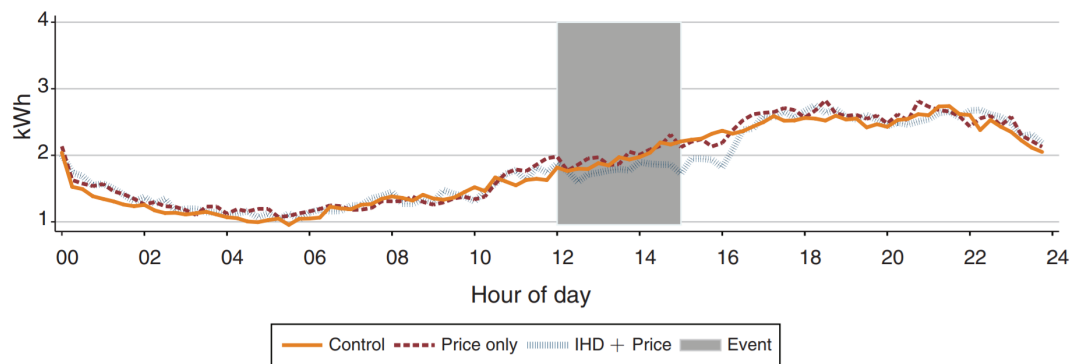


FIGURE 1. JULY 21, 2011: 4HR \$0.50 INCREASE, DAY-AHEAD NOTICE

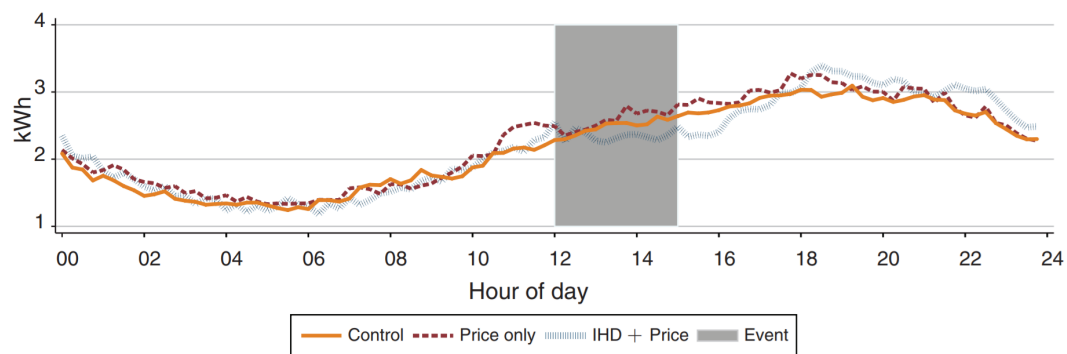


FIGURE 2. JULY 22, 2011: 4HR \$1.25 INCREASE, 30-MIN NOTICE

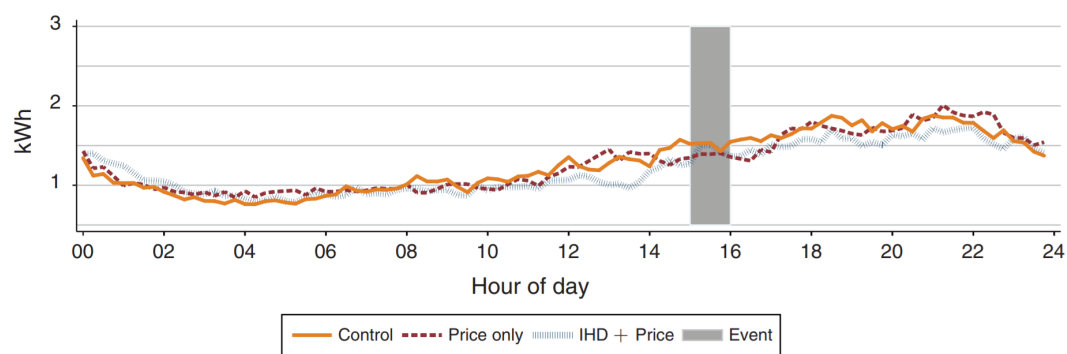


FIGURE 3. AUGUST 4, 2011: 2HR \$0.50 INCREASE, DAY-AHEAD NOTICE

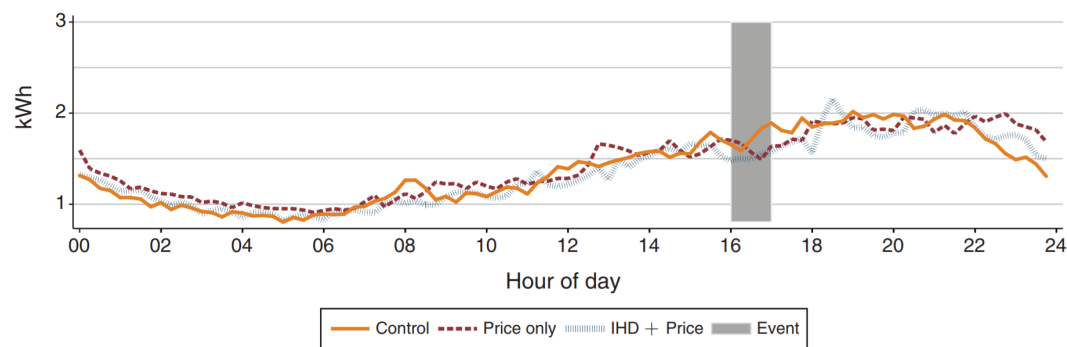


FIGURE 4. AUGUST 10, 2011: 2HR \$1.25 INCREASE, 30-MIN NOTICE

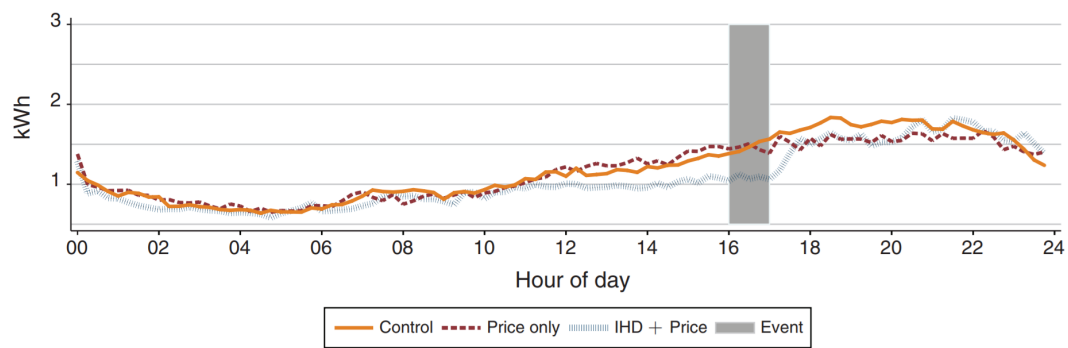


FIGURE 5. AUGUST 17, 2011: 2HR \$1.25 INCREASE, 30-MIN NOTICE

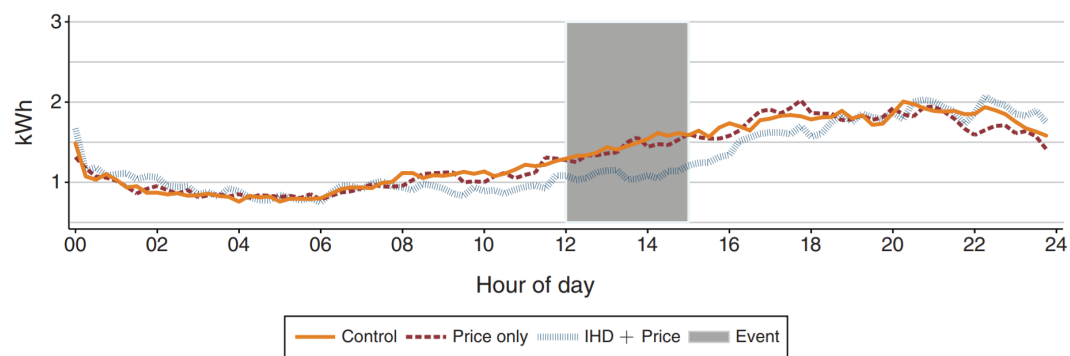


FIGURE 6. AUGUST 26, 2011: 4HR \$0.50 INCREASE, DAY-AHEAD NOTICE

TABLE 4—MEAN kWh DIFFERENCES (WRT CONTROL) BY TREATMENT GROUP

					Difference in mean kWh wrt control	
Event type	Variable	Mean kWh during events			Price	Price + IHD
		Control	Price	Price + IHD		
<i>Sample: Unbalanced panel</i>						
DA	Mean	1.65	1.59	1.35	−0.06	−0.30*
	SD	(1.51)	(1.25)	(1.22)		
	Obs	207	130	100		
TM	Mean	2.07	1.99	1.79	−0.07	−0.28
	SD	(1.77)	(1.54)	(1.42)		
	Obs	186	128	87		
<i>Sample: Balanced panel</i>						
DA	Mean	1.79	1.67	1.54	−0.13	−0.25
	SD	(1.56)	(1.13)	(1.24)		
	Obs	172	90	77		
TM	Mean	2.17	2.17	1.92	0.00	−0.25
	SD	(1.79)	(1.39)	(1.44)		
	Obs	172	90	77		

6 Results

6.1 Intent-to-treat (ITT)

- Simple DiD equation:

$$q_{it} = \sum_{g \in \{P, P+I\}} \beta_g D_{it}^g + \gamma_g + \delta_e + \mu_{it}$$

- Also include hour-by-calendar-date dummies and household fixed effects

6.2 Treatment effect on treated (TOT)

- Instrument for receipt of treatment using initial assignment
- Obtain slightly larger coefficients
- Arc elasticity: 0.12

Event type:	All (1)	All (2)	All (3)	All (4)	Day ahead (DA) (5)	30min (TM) (6)
<i>Panel A. ITT unbalanced panel</i>						
Price-only	−0.031 (0.036)	−0.054 (0.036)	−0.027 (0.036)	−0.038 (0.036)	−0.071* (0.042)	0.006 (0.044)
Price + IHD	−0.116** (0.048)	−0.137*** (0.048)	−0.123*** (0.047)	−0.137*** (0.046)	−0.171*** (0.051)	−0.084 (0.057)
Prob($P = P + I$)	0.096*	0.098*	0.051*	0.044**	0.066*	0.130
R^2	0.001	0.054	0.536	0.583	0.583	0.583
<i>Panel B. ToT unbalanced panel</i>						
Price-only	−0.032 (0.037)	−0.056 (0.037)	−0.028 (0.037)	−0.040 (0.037)	−0.074* (0.044)	0.007 (0.046)
Price + IHD	−0.143** (0.058)	−0.170*** (0.058)	−0.153*** (0.057)	−0.170*** (0.057)	−0.217*** (0.064)	−0.100 (0.067)
Prob($P = P + I$)	0.061*	0.052*	0.030**	0.023**	0.025**	0.115
R^2	0.001	0.054	0.536	0.583	0.583	0.583
HH FEs	No	No	Yes	Yes	Yes	Yes
Hour-by-day FEs	No	Yes	No	Yes	Yes	Yes
Number of events	6	6	6	6	3	3
Number of HHs	437	437	437	437	437	401

6.3 Price events or learning?

- 2 possible channels via IHD: increase awareness of price events and learning
- To eliminate price channel, add confirmation of receipt of notification variable, interact with treatment dummies

- Estimation equation is

$$q_{it} = \sum_{g \in \{P, P+I\} A \in \{0,1\}} \beta_g D_{it}^g \times 1A_{it=A} + \gamma_i + \sigma_h + \mu_{it}$$

Event type:	All events (1)	DA events (2)	TM events (3)
Price \times 1[Not confirmed]	−0.007 (0.048)	−0.043 (0.066)	0.038 (0.057)
Price + IHD \times 1[Not confirmed]	−0.050 (0.080)	−0.104 (0.087)	0.037 (0.110)
Price \times 1[Confirmed]	−0.049 (0.040)	−0.080* (0.046)	−0.005 (0.051)
Price + IHD \times 1[Confirmed]	−0.162*** (0.052)	−0.192*** (0.057)	−0.113* (0.062)
p -value (PIHD \times NC = P \times NC)	0.628	0.557	0.991
• p -value (PIHD \times C = P \times C)	0.047**	0.073*	0.120

- Conditional on confirmation of receipt, statistically significant difference between price-only and price+IHD group
- Conditional on non-confirmation of receipt, no statistically significant difference between price-only and price+IHD group
- Evidence against price event awareness
- Now interact treatment dummy with indicator variables for frequency of IHD interaction

	Percent of HHs	All events	DA events	TM events
Price + IHD \times 1[0/None]	4	−0.453** (0.196)	−0.690*** (0.181)	−0.161 (0.338)
Price + IHD \times 1[1–2 times]	10	−0.013 (0.139)	−0.028 (0.137)	0.007 (0.160)
Price + IHD \times 1[3–5 times]	8	0.02 (0.083)	−0.02 (0.083)	0.06 (0.091)
Price + IHD \times 1[More than 5 times]	40	−0.248*** (0.077)	−0.279*** (0.085)	−0.204** (0.086)
Price + IHD \times 1[Missing]	38	−0.023 (0.096)	−0.065 (0.095)	0.037 (0.119)
p -value (PIHD \times >5 = PIHD \times 1–2)		0.123	0.102	0.225
• p -value (PIHD \times >5 = PIHD \times 3–5)		0.011**	0.017**	0.020**

- Higher frequency \Rightarrow larger response
-

7 Conservation

- Add indicator for periods 2 hours before and after price events
- Price+IHD has large decrease in these periods for DA events but price-only has no decrease for DA events
- Both price-only and price+IHD has no response for TM events

	DA events	TM events
Price-only: 2hrs pre-event	0.002 (0.038)	0.053 (0.038)
Price-only: 2hrs post-event	-0.043 (0.046)	-0.051 (0.045)
Price + IHD: 2hrs pre-event	-0.097** (0.042)	-0.024 (0.045)
Price + IHD: 2hrs post-event	-0.103* (0.054)	-0.027 (0.056)

•

- Evidence of habit formation: average daily decrease in usage for different times

$$q_{it} = \sum_g \beta_g D_{it}^g + \sum_g \sum_{hod} \lambda_{g,hod} \times D_i^g \times d + \gamma_i + \sigma_h + \mu_{it}$$

	Price	Price + IHD
12-1 PM Calendar day trend	-0.0023 (0.0016)	-0.0030** (0.0015)
1-2 PM Calendar day trend	-0.0024 (0.0015)	-0.0027* (0.0014)
2-3 PM Calendar day trend	-0.0025* (0.0014)	-0.0032** (0.0013)
3-4 PM Calendar day trend	-0.0027* (0.0014)	-0.0031** (0.0013)
4-5 PM Calendar day trend	-0.0033** (0.0014)	-0.0034*** (0.0013)
5-6 PM Calendar day trend	-0.0032** (0.0014)	-0.0033** (0.0013)
6-7 PM Calendar day trend	-0.0038** (0.0015)	-0.0032** (0.0014)
7-8 PM Calendar day trend	-0.0037** (0.0017)	-0.0029** (0.0015)

•

- Three observations

- Attenuation of main effect estimate: reduction in baseline usage to which event-period effects are compared. Also, spillovers larger for price+IHD group: even larger effect of information feedback on price elasticity
- Cumulative response similar irrespective of information feedback, but feedback may allow better response to short-run incentives
- Habit formation similar for both price-only and price+IHD groups, leading to large GHG abatement benefits