Chuyieng Vang

Profile

10+ years of dealership experience and excellence, 8+ years as a 3M ppf installer and 3 years as a technician

Employment History

3M ppf Installer at Inver Grove Service Center, Inver Grove Heights June 2019 - Present

- Coordinated with a team of 5 to get customers cars done in a timely manner
- Provided exceptional services for all customers no matter how small or big the requests were
- Installing 3M ppf was my main duties

Aftermarket Installer/Tech at Inver Grove Toyota, Inver Grove Heights

November 2012 — June 2019

- As a tech I did basic repairs on customer vehicles such as oil changes, tire repairs/replacements, brake jobs and minor diagnostics
- As an aftermarket installer my duties were to install aftermarket parts to brand new customer bought vehicles such as hitches, running boards, remote starts, window shatter alarms and 3M ppf
- Working in a high work flow environment allowed me to learn how to navigate and push myself to a higher level of professionalism

Assistant Manager at Holiday Gas Station, Saint Paul

 $September\,2009-July\,2012$

- Learned how to deliver excellent customer service thanks to the high flow of customers daily which lead to loyal customers
- Successfully managed a team of 5 or more while balancing lottery, cash and inventory daily
- Managed the weekly work schedule to no exceed the allowed hours so each shift would move smoothly

Education

High School Diploma, General Vessey Leadership Academy, West Saint Paul

September 2003 — June 2007

◄ References

Robert Graham from Morrie's Mazda

651-500-9205

Rikki Chang from White Bear GMC

651-252-5103

Details

Woodbury United States 651-238-3644 chuyieng@gmail.com

Skills

Motivated Attitude

Excellent Communication Skills

Teamwork Skills

Multitasking Skills

Excellent Customer Service Skills