

# **Data Analyst Project**

### **SQL Questions:**

- 1. Retrieve all successful bookings:
- 2. Find the average ride distance for each vehicle type:
- 3. Get the total number of cancelled rides by customers:
- 4. List the top 5 customers who booked the highest number of rides:
- 5. Get the number of rides cancelled by drivers due to personal and car-related issues:
- 6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
- 7. Retrieve all rides where payment was made using UPI:
- 8. Find the average customer rating per vehicle type:
- 9. Calculate the total booking value of rides completed successfully:
- 10. List all incomplete rides along with the reason:

#### Power BI Questions:

- 1. Ride Volume Over Time
- 2. Booking Status Breakdown
- 3. Top 5 Vehicle Types by Ride Distance
- 4. Average Customer Ratings by Vehicle Type
- 5. cancelled Rides Reasons
- 6. Revenue by Payment Method
- 7. Top 5 Customers by Total Booking Value
- 8. Ride Distance Distribution Per Day
- 9. Driver Ratings Distribution
- 10. Customer vs. Driver Ratings

#### **Data Columns**

- 1. Date
- 2. Time
- 3. Booking ID
- 4. Booking Status
- 5. Customer ID
- 6. Vehicle Type
- 7. Pickup\_Location
- 8. Drop\_Location
- 9. V TAT

- 10. C TAT
- 11. cancelled Rides by Customer
- 12. cancelled Rides by Driver
- 13. Incomplete Rides
- 14. Incomplete Rides Reason
- 15. Booking Value
- 16. Payment Method
- 17. Ride Distance
- 18. Driver Ratings
- 19. Customer\_Rating

# Segregation of the views:

#### 1. Overall

- Ride Volume Over Time
- Booking Status Breakdown

## 2. Vehicle Type

- Top 5 Vehicle Types by Ride Distance

#### 3. Revenue

- Revenue by Payment Method
- Top 5 Customers by Total Booking Value
- Ride Distance Distribution Per Day

#### 4. Cancellation

- Cancelled Rides Reasons (Customer)
- cancelled Rides Reasons(Drivers)

### 5. Ratings

- Driver Ratings
- Customer Ratings