

Privacy & Cookie Policy

Effective date: 29/09/2025

This Privacy & Cookie Policy ("Policy") explains how cyphertext.at("we," "us," or "Provider") handles your information when you use our chat messaging application ("Service"). By using the Service, you agree to the practices described here.

1. Our Commitment

- We respect your privacy. The Service is designed so that:
- Your messages are encrypted and stored securely.
- We do not sell, rent, or trade your data.
- We minimize the data we collect and retain.

2. Information We Do Not Collect

We do not collect or store the following:

- Location data (GPS, Wi-Fi, cell tower, etc.)
- IP addresses or browsing history
- Device identifiers, advertising IDs, or tracking cookies for marketing
- Metadata beyond what is technically necessary to provide the Service

3. Information We May Process

To operate the Service securely and reliably, we may process limited technical information, such as:

- Temporary connection data required to deliver messages (e.g., timestamps, routing data).
- Encrypted message data stored on our servers until delivery to the recipient.
- Donation/payment information (processed securely through third-party payment providers).
- We do not retain this information longer than necessary to operate the Service or comply with applicable law.

4. Data Storage & Security

All stored messages are encrypted.

We use industry-standard administrative, technical, and physical safeguards to protect your information.

No system is invulnerable; while we take strong precautions, we cannot guarantee absolute security.

5. Donations & Payments

If you choose to donate, please note:

Donations are processed by trusted third-party providers (PayPal and Bitcoin).
We do not store full payment card details.
Donations are non-refundable.

6. Cookies & Similar Technologies

We do not use cookies for tracking, advertising, or analytics.
If cookies are ever used, it will only be for essential functions such as keeping you logged in during a session.
You can configure your browser to block or delete cookies, but doing so may limit Service functionality.

7. Law Enforcement & Legal Requests

- We will only respond to lawful requests from law enforcement if required by applicable law.
- We will review the validity of any request and, where possible, only provide information after confirming evidence or potential crime.
- If permitted by law, we will attempt to notify affected users before disclosing any information.

8. Your Rights

- Depending on your jurisdiction, you may have rights such as:
- Accessing, correcting, or deleting your personal data.
- Restricting or objecting to certain processing.
- Withdrawing consent where processing is based on consent.
- To exercise these rights, contact us at customerhelp-feup@protonmail.com;

9. Data Retention

- Messages are retained only as long as needed for delivery.
- Deleted or delivered messages are periodically removed from servers.
- Donation/payment records may be retained for legal and accounting purposes.

10. International Users

If you access the Service from outside the European Union, you acknowledge that your information may be processed and stored in Germany [DE], which may have different data protection laws.

11. Updates to This Policy

We may update this Policy from time to time. The “Effective date” will indicate the latest version. Continued use of the Service after changes are posted means you accept the updated Policy.

12. Contact

If you have questions, concerns, or requests regarding this Policy, please contact us at:
Email: customerhelp-feup@protonmail.com;