

WooCommerce Citcon Payment Gateway

Version 1.3.1

Table of Contents

1.	Introduction		3
2.	Inte 2.1.	gration Guide Installation Guide	3
	2.2.	Checkout	Ę
	2.3.	RefundLogin to admin panel	6
3.	FAQ		6
- '	3.1.	Re-order Payment Methods	6
	3.2.	Configure Default Payment Method	6
	3.3.	Configure Currency	7

1. Introduction

Citcon unique omnichannel payment technologies make it easy for consumers to shop seamlessly from online stores, mobile apps, and physical stores at their convenience.

WooCommerce Citcon gateway plugin extends WooCommerce to accept Alipay, WeChat Pay, Union Pay. It provides countless opportunities for delighting shoppers, building loyalty, and increasing revenue.

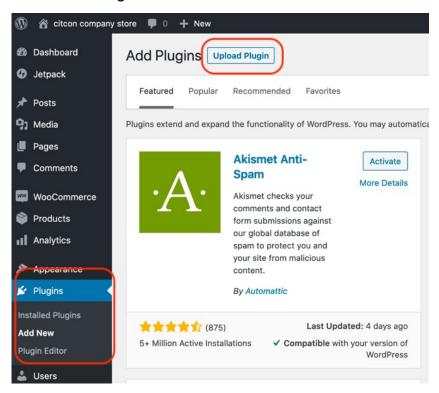
Accept payments anytime, anywhere. Whether your business runs on desktop or mobile, we've got you covered.

2. Integration Guide

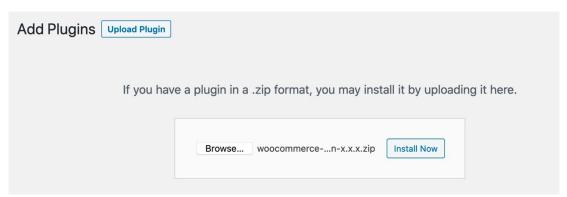
This user guide helps WooCommerce merchants connect with Citcon Payment Gateway through the Wordpress store admin portal. It also demonstrates how payment and refund work for Alipay, WeChat Pay and China.

2.1. Installation Guide

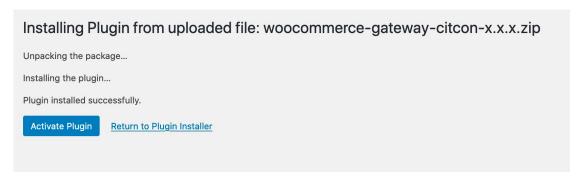
- 1) Download latest WooCommerce plugin https://github.com/Citcon/ woocommerce-gateway-citcon/releases.
- 2) Login to Admin panel and click "Plugins" -> "Add New" -> "Upload Pugin" as shown in the following screenshot.



3) Choose downloaded WooCommerce Citcon plugin .zip file and Click "Install Now".



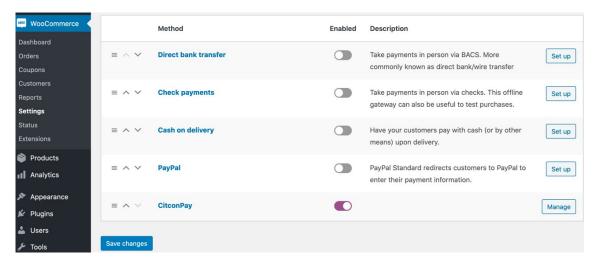
- 4) Activate Citcon Payment Gateway using one of the following two ways
 - Once plugin installed successfully, click "Activate Plugin".



 Click "Plugins". Find CitconPay Gateway for WooCommerce and click "Activate".



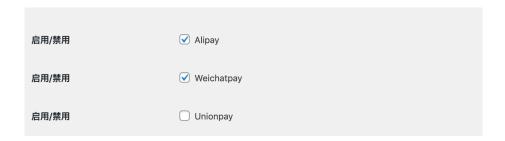
- 5) Click "WooCommerce" -> "Settings" then click "Payments" tab.
- 6) Find "CitconPay" and click "Manage" button to configure Citcon payment settings.



7) Make sure "Enable CitconPay" is checked and enter Citcon CHOP token in API Token field. Select Test or Live Mode accordingly. Save changes.

Note: CHOP token is a merchant-specific and distributed by Citcon, which is used to authenticate API requests to Cticon API. Please keep the token secure.

8) Enable/disable Specific Payment Method



2.2. Checkout

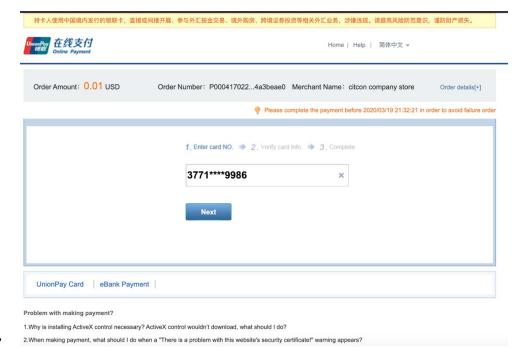
- 1) Add items to the shopping cart, and proceed to checkout page.
- 2) Under CitconPay, choose Alipay, WeChat Pay or Union Pay.
- 3) Click "Place Order", one of the following page will show up
 - If you select AliPay or WechatPay, then page will show QR code

Scan with Alipay to pay





If you select Union Pay, then page will show



- Use Alipay/WeChat mobile app to scan the above QR code on the screen or type credit card on the Union Pay payment page.
- 4) Once payment is finished, either order confirmation or order failure page will be displayed.

2.3. RefundLogin to admin panel.

- 1) Click "WooCommerce" -> "Orders".
- 2) Click the order which you want to refund
- 3) Click "refund"
- 4) Type refund amount, then click "refund"
- 5) Click "OK" in popup dialog. If the refund is successful, the website will display a refund confirmation page.

3. FAQ

3.1. Re-order Payment Methods

In function payment_fields in woocommerce-gateway-citconpay.php file, change payment method list items order to re-order them.

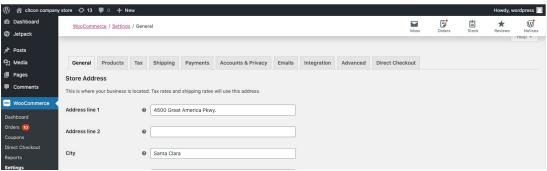
3.2. Configure Default Payment Method

In function payment_fields in woocommerce-gateway-citconpay.php file, add checked"to the default payment method list item.

```
<input id="citconpay_pay_method_alipay" class="input-radio" name="vendor" checked="checked"</pre>
            value="alipay" data-order_button_text="" type="radio" required>
      <label for="citconpay_pay_method_alipay"> <?php esc_html_e('AliPay'); ?> </label>
   <input id="citconpay_pay_method_wechatpay" class="input-radio" name="vendor" value="wechatpay"</pre>
            data-order_button_text="" type="radio" required>
      <label for="citconpay_pay_method_wechatpay"> <?php esc_html_e('WechatPay'); ?> </label>
   <input id="citconpay_pay_method_unionpay" class="input-radio" name="vendor" value="upop"</pre>
            data-order_button_text="" type="radio" required>
      <label for="citconpay_pay_method_unionpay"> <?php esc_html_e('Unionpay'); ?> </label>
```

3.3. Configure Currency

If the system reports "Currency is not supported" message after enabling the Citcon payment, go to general and change currency to the value that's associated with the



merchant's CHOP token.