Woocommerce
Citcon Gateway User Guide

Status： 【 】 Draft 【 √ 】 Release 【 】 Amended	Name of File	USG	District	HQ
	Author	liumingli	• Security classification	Confidential
	Create Data	2020-4-13	Examine and approve	
	Copyright	Citcon USA LLC	Version	V1.3.0

History

Version	Status	Description	Editor	Date	Remark
1.0.0	Create		Rui	2020.02.17	
1.0.1	Update	Add installation	Rui	2020.02.24	
1.1.0	Update	Add Refund	Rui	2020.02.25	
1.1.1	Update	Amended	Rui	2020.02.27	
1.3.0	Update	Amended	Rui	2020.03.19	
1.3.1	Update	Add FAQ	Liu	2020.4.13	

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1. Summary

1.1. Background

Our unique omnichannel payments technology makes it easy for customers to shop seamlessly from your online store, your mobile app, and your physical stores at their convenience.

Start accepting Alipay and WeChat Pay today through Citcon gateway plugin, it will provide countless opportunities for delighting shoppers, building loyalty, and increasing revenue.

Accept payments anytime, anywhere. Whether your business runs on desktop or mobile, we've got you covered. For online and in-person payment solutions, meet customer demand in any payment scenario.

2. Preconditions

2.1. Rules

2.1.1.Pay Method

2.1.1.1.WeChat Pay

2.1.1.2.Alipay

2.1.1.3. China Union Pay

2.1.2.Feature

2.1.2.1.Pay

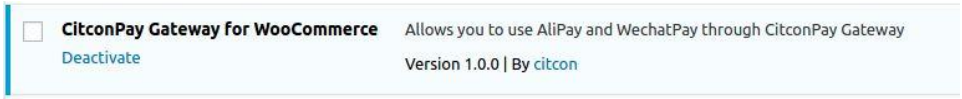
2.1.2.2.Refund

3. Integration Guide

This is a user guide to help WooCommerce merchants connect with Citcon payment Gateway through its store admin portal. It also shows how payment and refund transactions, through Alipay WeChat Pay and China Union Pay networks can be processed. Merchant can use it as a reference when testing out the end to end transaction flow.

3.1. Installation

1. Download woocommerce plugin here.
2. Upload wc_citcon.tar.gz to Wordpress plugins directory. On a Ubuntu installed at web root directory, the plugins directory is at /var/www/html/wp-content/plugins
3. Run “tar -zxvf wc_citcon.tar.gz”. This will extract files into /var/www/html/wp-content/plugins/citcon directory.
4. There will be 3 files:
    - /var/www/html/wp-content/plugins/citcon/citconpay_methods.png
    - /var/www/html/wp-content/plugins/citcon/citconpay.php
    - /var/www/html/wp-content/plugins/citcon/redirect.php
5. Open wp-admin in a browser, go to Plugins (/wp-admin/plugins.php)
6. Activate Citcon Gateway for WooCommerce plugin



7. Go to WooCommerce->Settings, click on Checkout tab, scroll to the bottom, click on CitconPay to configure

8. Enter API Token (aka CHOP Token), and select Test or Live environment accordingly. Please note that token and environment must match. Save changes.

*Note:

CHOP token is the merchant-specific token distributed by Citcon at the time of merchant onboarding. Please keep the token secure, as this is used for authenticating merchant API calls. You can contact Citcon sales representative, or go directly to CItcon dev page and click on “Try for free” to request a CHOP testing token.

https://doc.citconpay.com/citconAPI/

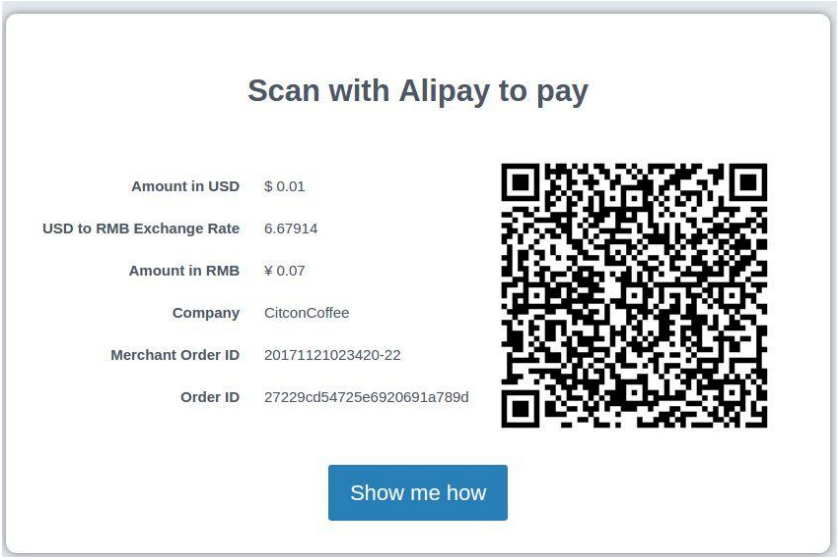
3.2. Checkout Experience

1. Add items to the shopping cart, and proceed to payment.
2. Select CitconPay as the payment method.
3. Choose Alipay or WeChat Pay or Union Pay

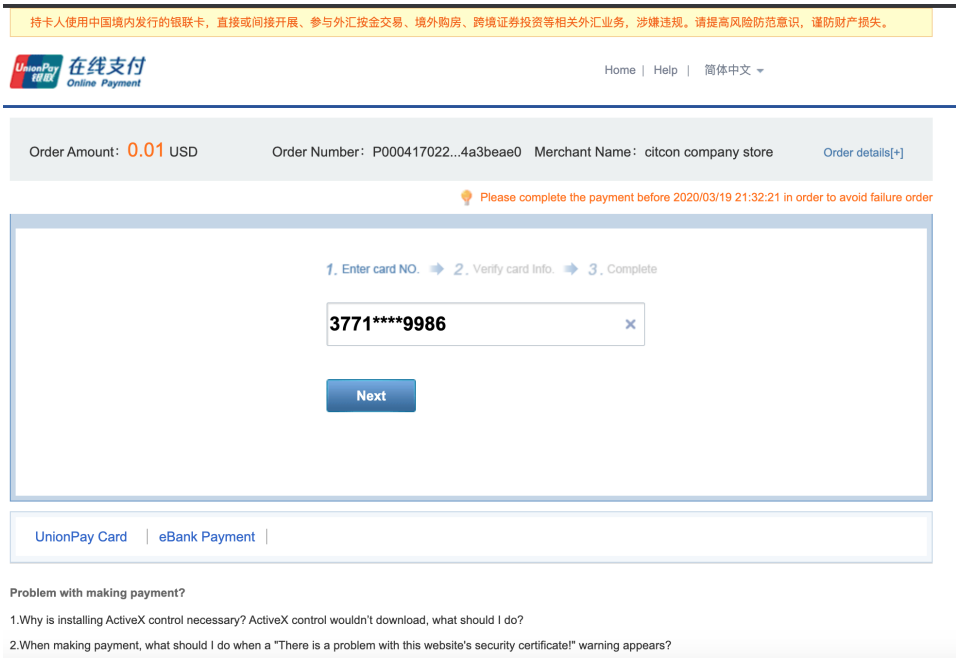
Your order

Product	Subtotal
Citcon Coffee × 1	$0.01
Subtotal	**$0.01**
Shipping	**Flat rate**
Total	**$0.01**

4. Click on Place Order. If you select AliPay or WechatPay, then page shows

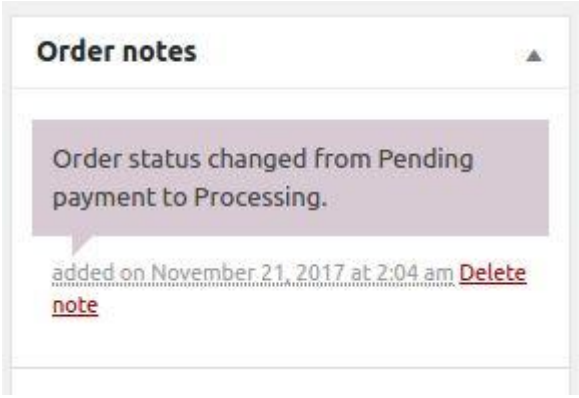


If you select Unionpay, then pages shows

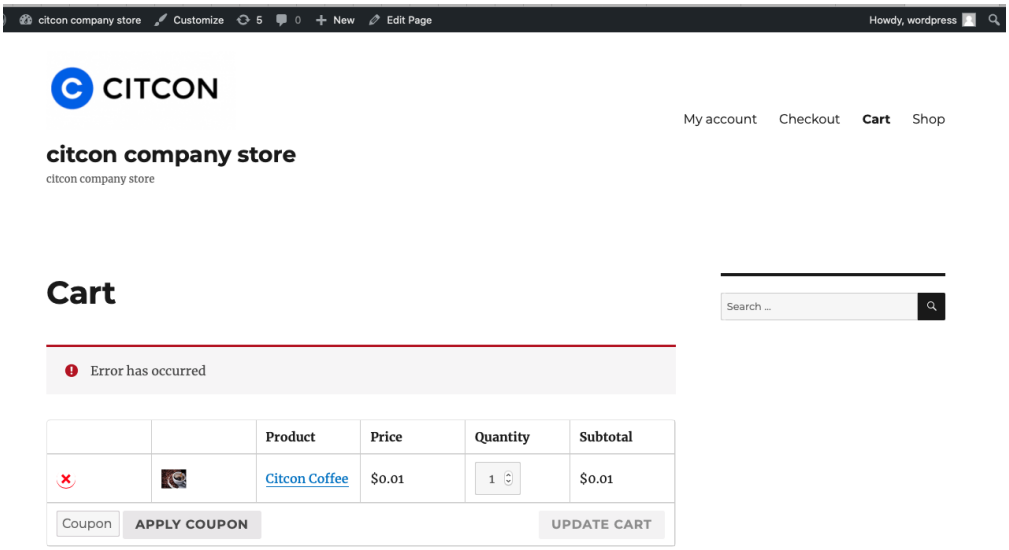


5. Use the Alipay/WeChat APP on a mobile device to scan the QR code on the screen. or type credit card information on the Unionpay payment page. After payment approved. The following screen will show if the payment is a success.

6. Asynchronously, after successful payment, order status is moved automatically from Pending Payment to Processing in wp-admin.

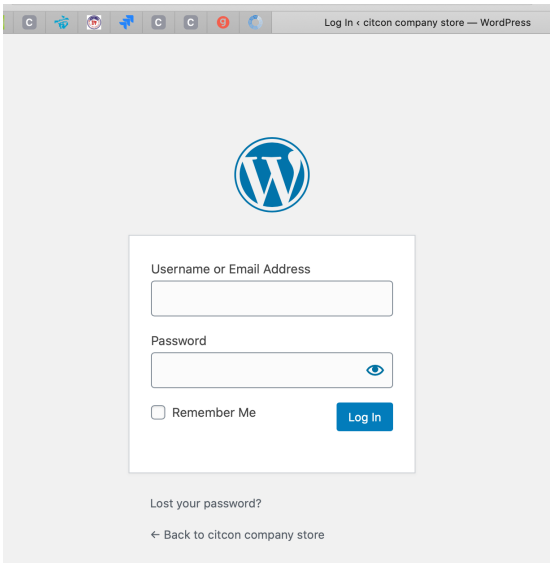


7. If the payment fails, the merchant website will show payment failed result to the user.

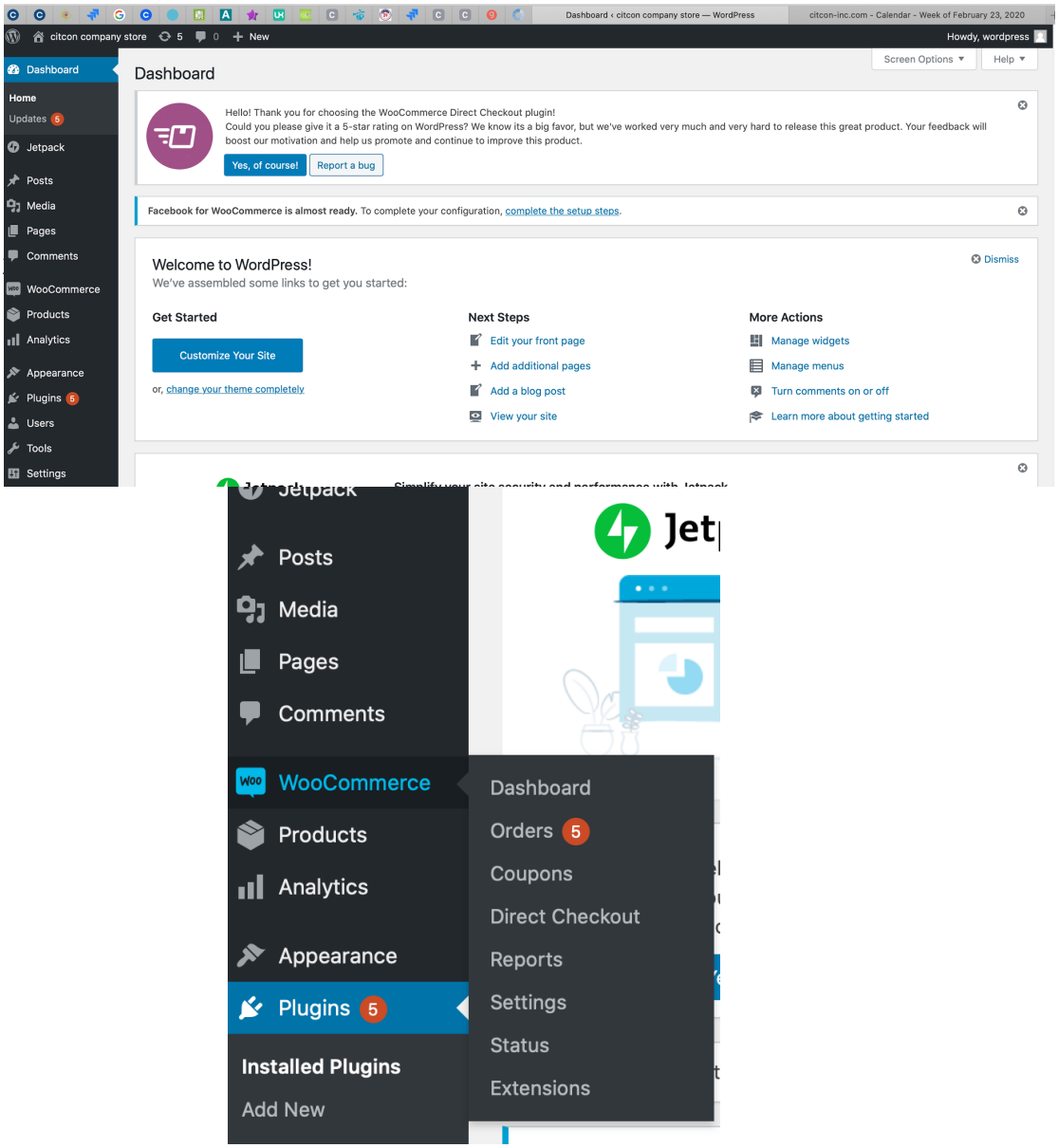


3.3. Refund Process

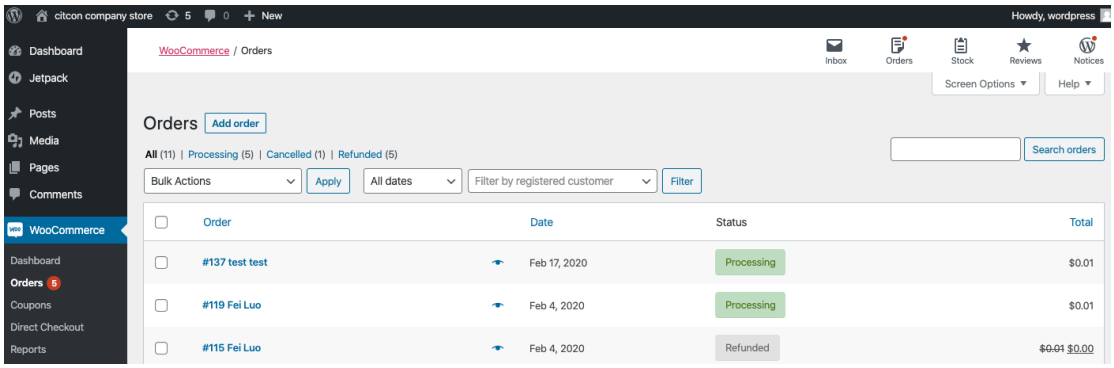
1. Login to your website dashboard



2. Select woocommerce from the left sidebar

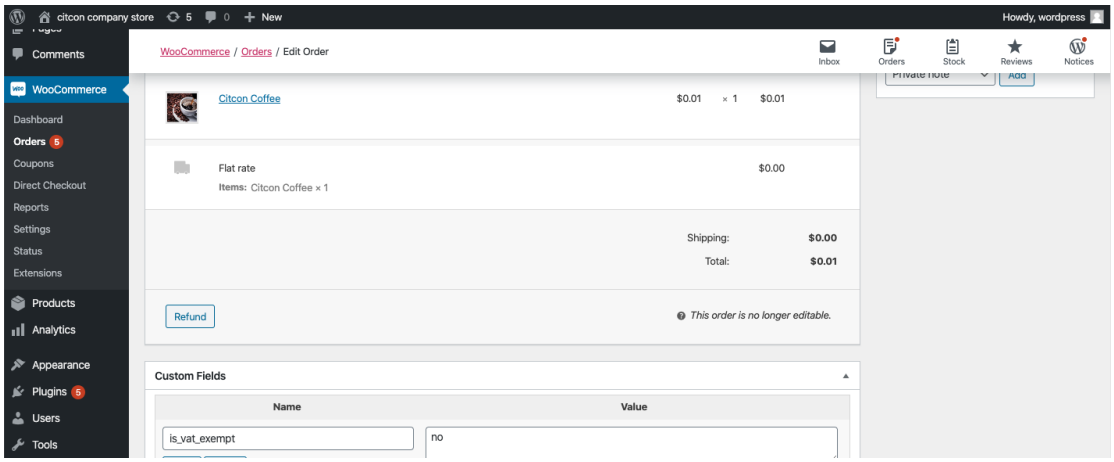


4. Select the order which you want to refund

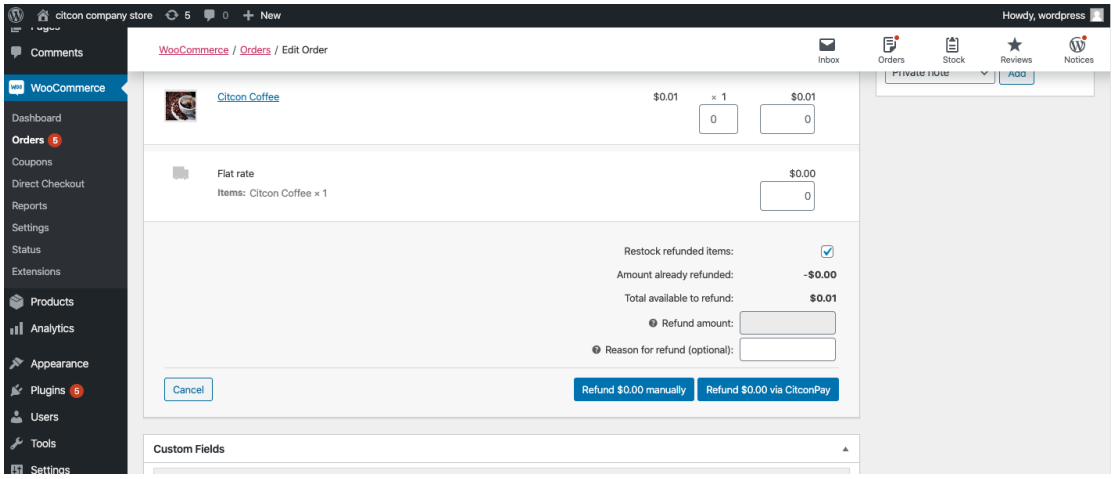


Notes,
Concerning Wechat Pay, Alipay, UnionPay,If order shows processing, it means the payment is already successful.

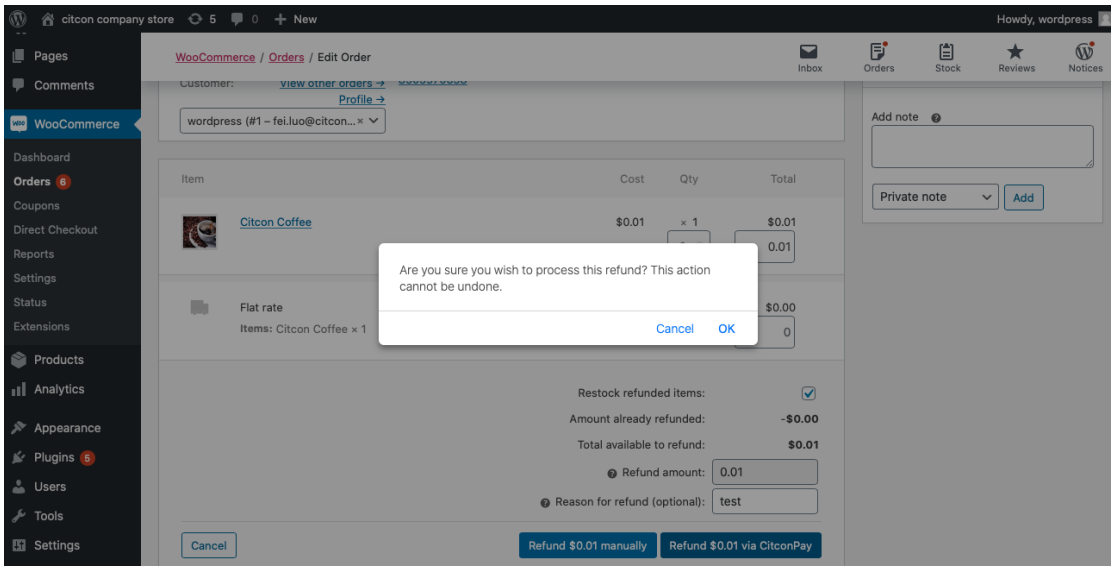
5. Click refund



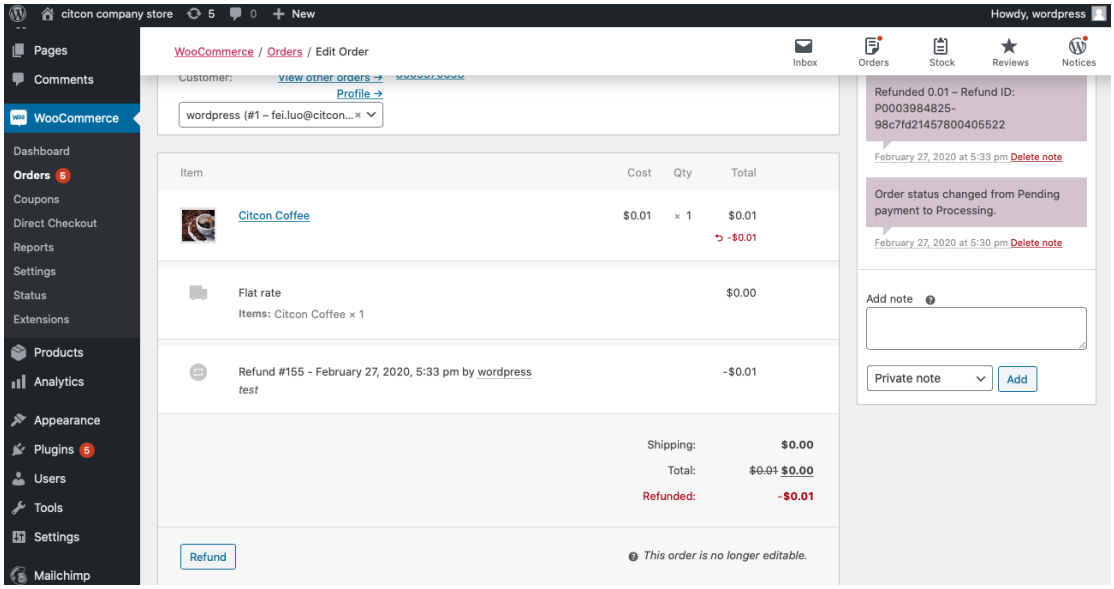
6. Type refund amount, then click refund via CitconPay



7. Double confirm refund



8. If the refund is successful, the website will show a refund successful result page.



4. FAQ

1、How to enable/disable payment method;

In code 241-255

```
<fieldset>
      <legend><label><?php esc_html_e('Method of
payment'); ?><span class="required">*</span></label></
legend>
      <ul class="wc_payment_methods payment_methods
methods">
            <li class="wc_payment_method">
                  <input id="citconpay_pay_method_alipay"
class="input-radio" name="vendor" checked="checked"
                        value="alipay" data-
order_button_text="" type="radio" required>
                  <label for="citconpay_pay_method_alipay">
<?php esc_html_e('AliPay'); ?> </label>
            </li>
            <li class="wc_payment_method">
                  <input id="citconpay_pay_method_wechatpay"
class="input-radio" name="vendor" value="wechatpay"
                        data-order_button_text=""
type="radio" required>
                  <label
for="citconpay_pay_method_wechatpay"> <?php
esc_html_e('WechatPay'); ?> </label>
            </li>
            <li class="wc_payment_method">
                  <input id="citconpay_pay_method_unionpay"
class="input-radio" name="vendor" value="upop"
```

```
                        data-order_button_text=""
type="radio" required>
                <label
for="citconpay_pay_method_unionpay"> <?php
esc_html_e('Unionpay'); ?> </label>
            </li>
        </ul>
        <div class="clear"></div>
</fieldset>
```

Remove the <li> can disable payment method

2、How to sort payment method; such as set "wechat pay" on the top;

In code 241-255

Change the <li> sort can set "wechat pay" on the top;

3、How to set payment method as default payment method;

In code 241-255

Uses the words checked=“checked" can set payment method as default payment method.