



WooCommerce Citcon Payment Gateway

Version 1.3.x

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1. Introduction

Citcon unique omnichannel payment technologies make it easy for consumers to shop seamlessly from online stores, mobile apps, and physical stores at their convenience.

WooCommerce Citcon gateway plugin extends WooCommerce to accept Alipay, WeChat Pay, Union Pay. It provides countless opportunities for delighting shoppers, building loyalty, and increasing revenue.

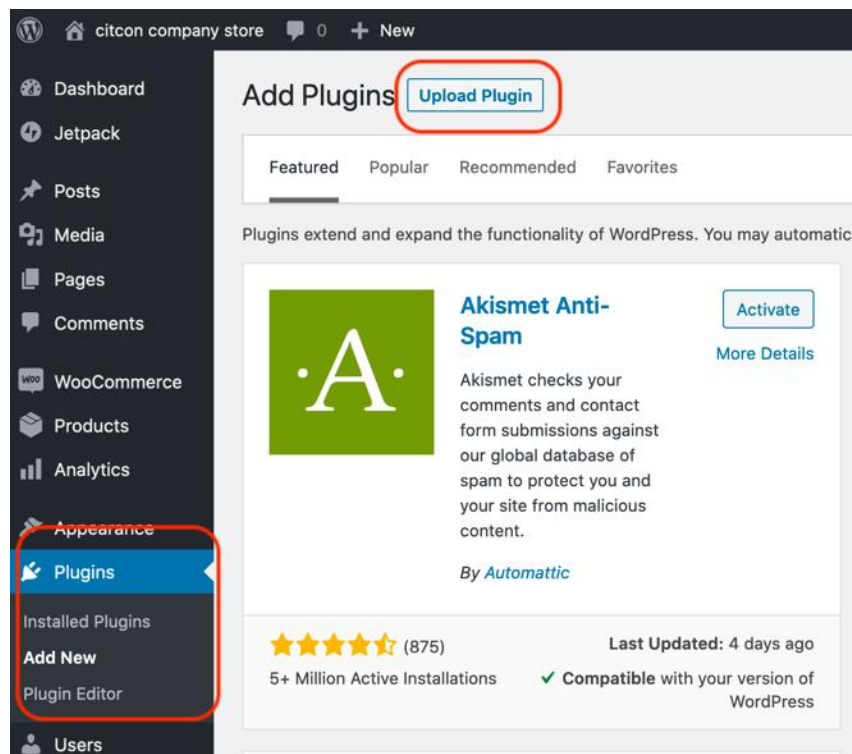
Accept payments anytime, anywhere. Whether your business runs on desktop or mobile, we've got you covered.

2. Integration Guide

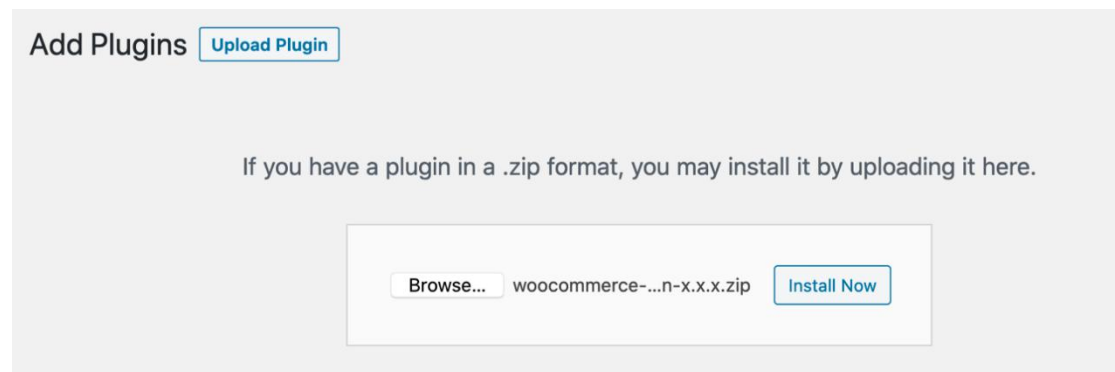
This user guide helps WooCommerce merchants connect with Citcon Payment Gateway through the Wordpress store admin portal. It also demonstrates how payment and refund work for Alipay, WeChat Pay and China UnionPay.

2.1 Installation Guide

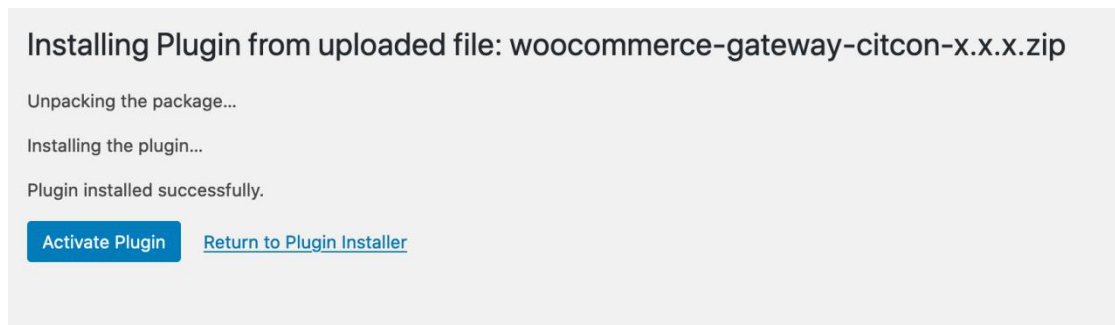
- 1) Download latest WooCommerce plugin
<https://github.com/Citcon/woocommerce-gateway-citcon/releases>.
- 2) Login to Admin panel and click "Plugins" -> "Add New" -> "Upload Pugin" as shown in the following screenshot.



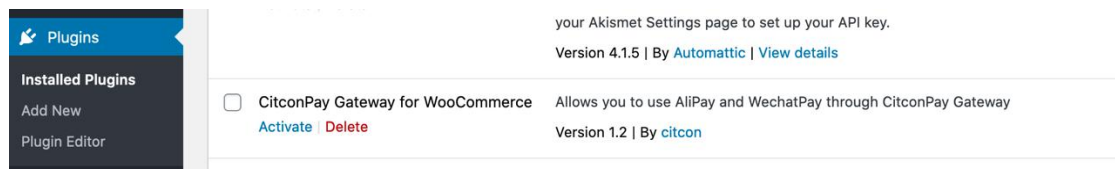
- 3) Choose downloaded WooCommerce Citcon plugin .zip file and Click “Install Now”.



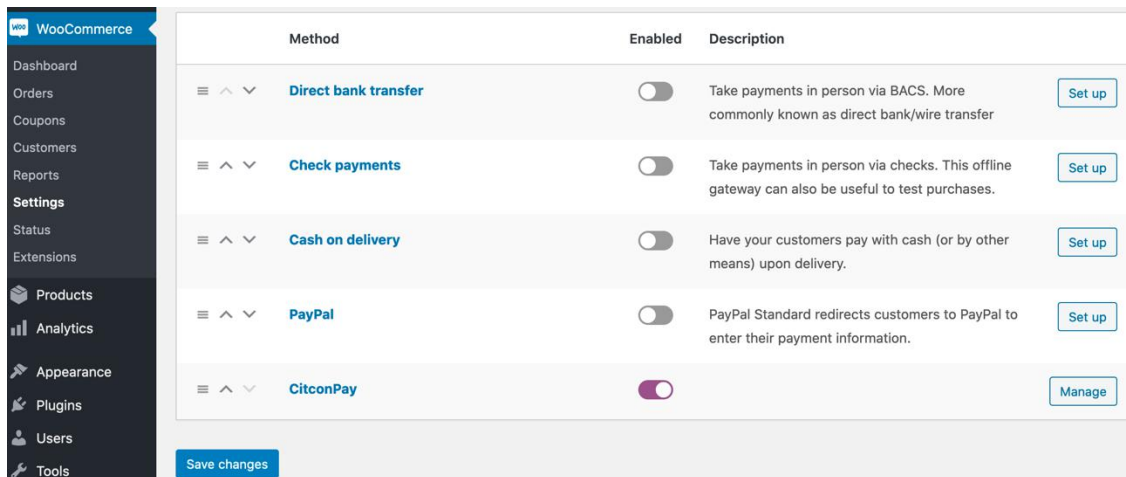
- 4) Activate Citcon Payment Gateway using one of the following two ways
- Once plugin installed successfully, click “Activate Plugin”.



- Click “Plugins”. Find CitconPay Gateway for WooCommerce and click “Activate”.



- 5) Click “WooCommerce” -> “Settings” then click “Payments” tab.
- 6) Find “CitconPay” and click “Manage” button to configure Citcon payment settings.



7) Make sure “Enable CitconPay” is checked and enter Citcon CHOP token in API Token field. Select Test or Live Mode accordingly. Save changes.

Note: CHOP token is a merchant-specific and distributed by Citcon, which is used to authenticate API requests to Citcon API. Please keep the token secure.

8) Enable/disable Specific Payment Method.

Enable/Disable	<input checked="" type="checkbox"/> Alipay
Enable/Disable	<input checked="" type="checkbox"/> WeChat Pay
Enable/Disable	<input checked="" type="checkbox"/> Union Pay

2.2 Checkout

- 1) Add items to the shopping cart, and proceed to checkout page.
- 2) Under CitconPay, choose Alipay, WeChat Pay or Union Pay.
- 3) Click “Place Order”, one of the following page will show up
 - If you select Alipay or WeChat Pay, then page will show QR code



- If you select Union Pay, then page will show

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UnionPay 在线支付 Online Payment Home | Help | 简体中文

Order Amount: 0.01 USD Order Number: P000417022...4a3beae0 Merchant Name: citcon company store [Order details\[+\]](#)

Please complete the payment before 2020/03/19 21:32:21 in order to avoid failure order

1. Enter card NO. → 2. Verify card info. → 3. Complete

3771****9986

Next

UnionPay Card | eBank Payment

Problem with making payment?

1. Why is installing ActiveX control necessary? ActiveX control wouldn't download, what should I do?

2. When making payment, what should I do when a "There is a problem with this website's security certificate!" warning appears?

- 4) Use Alipay/WeChat mobile app to scan the above QR code on the screen or type credit card on the Union Pay payment page.
- 5) Once payment is finished, either order confirmation or order failure page will be displayed.

2.3 Refund Login to admin panel.

- 1) Click "WooCommerce" -> "Orders".
- 2) Click the order which you want to refund
- 3) Click "refund"
- 4) Type refund amount, then click "refund"
- 5) Click "OK" in popup dialog. If the refund is successful, the website will display a refund confirmation page.

3. FAQ

3.1 Re-order Payment Methods

In function `payment_fields` in `woocommerce-gateway-citconpay.php` file, change `payment method list` items order to re-order them.

3.2 Configure Default Payment Method

In function `payment_fields` in `woocommerce-gateway-citconpay.php` file, add `checked="checked"` to the default payment method list item.

```

<ul class="wc_payment_methods payment_methods methods">
  <li class="wc_payment_method">
    <input id="citconpay_pay_method_alipay" class="input-radio" name="vendor" checked="checked"
      value="alipay" data-order_button_text="" type="radio" required>
    <label for="citconpay_pay_method_alipay"> <?php esc_html_e('AliPay'); ?> </label>
  </li>
  <li class="wc_payment_method">
    <input id="citconpay_pay_method_wechatpay" class="input-radio" name="vendor" value="wechatpay"
      data-order_button_text="" type="radio" required>
    <label for="citconpay_pay_method_wechatpay"> <?php esc_html_e('WechatPay'); ?> </label>
  </li>
  <li class="wc_payment_method">
    <input id="citconpay_pay_method_unionpay" class="input-radio" name="vendor" value="upop"
      data-order_button_text="" type="radio" required>
    <label for="citconpay_pay_method_unionpay"> <?php esc_html_e('Unionpay'); ?> </label>
  </li>
</ul>

```

3.3 Configure Currency

If the system reports “Currency is not supported” message after enabling the Citcon payment, go to general and change currency to the value that’s associated with the merchant’s CHOP token.

