WooCommerce Citcon Payment Gateway

Version 1.5.0

Table of Contents

1.   Introduction

Citcon's unique omnichannel payment technologies make it easy for consumers to shop seamlessly from online stores, mobile apps, and physical stores at their convenience.

WooCommerce Citcon gateway plugin extends WooCommerce to accept Alipay, WeChat Pay, Union Pay. It provides countless opportunities for delighting shoppers, building loyalty, and increasing revenue.
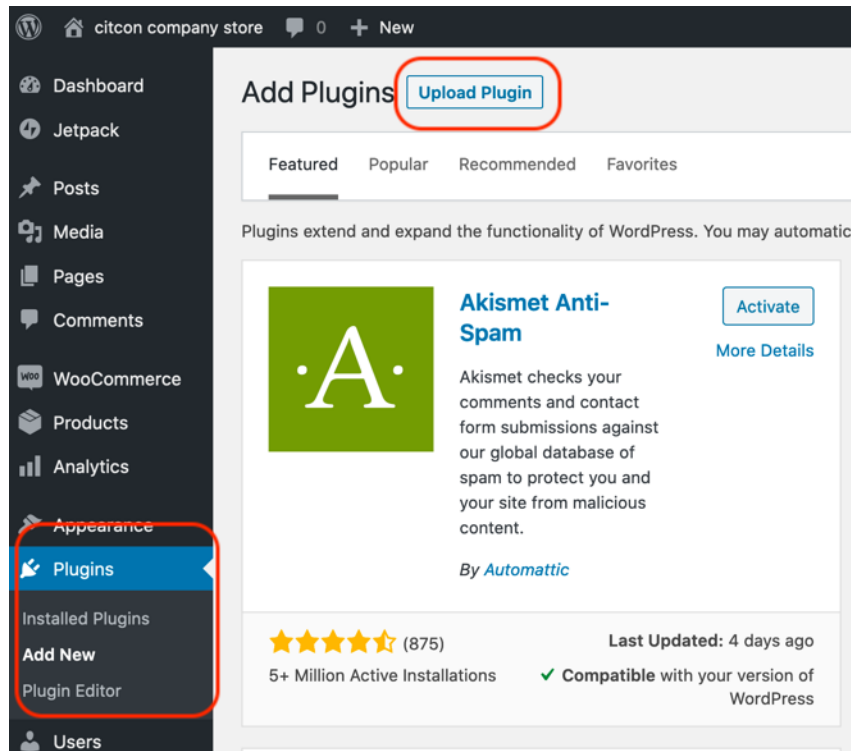
Accept payments anytime, anywhere. Whether your business runs on desktop or mobile, we've got you covered.
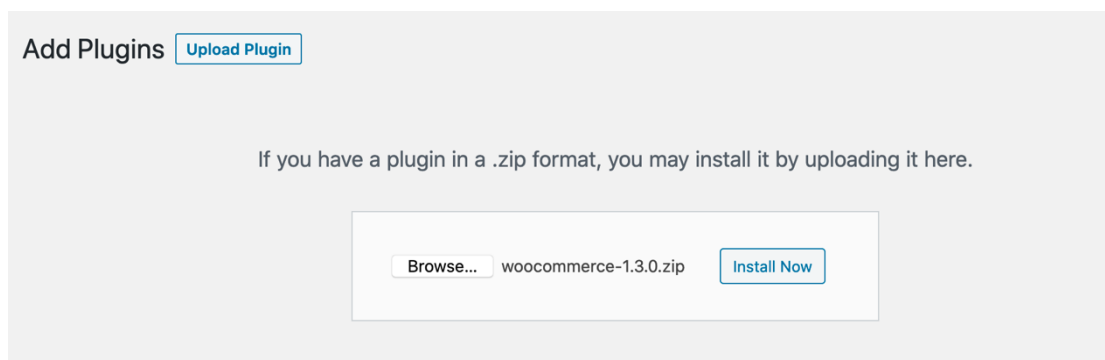
2.   Integration Guide

This user guide helps WooCommerce merchants connect with Citcon Payment Gateway through the Wordpress store admin portal. It also demonstrates how payment and refund work for Alipay, WeChat Pay and China.

2.1   Installation Guide

1) Download the latest WooCommerce plugin here.
2) Login to the Admin panel and click "Plugins" -> "Add New" -> "Upload Pugin" as shown in the following screenshot.

3) Choose downloaded WooCommerce Citcon plugin .zip file and Click "Install Now".

4) Activate Citcon Payment Gateway using one of the following two ways
   ● Once the plugin installed successfully, click "Activate Plugin".

Installing Plugin from uploaded file: woocommerce-1.3.0.zip
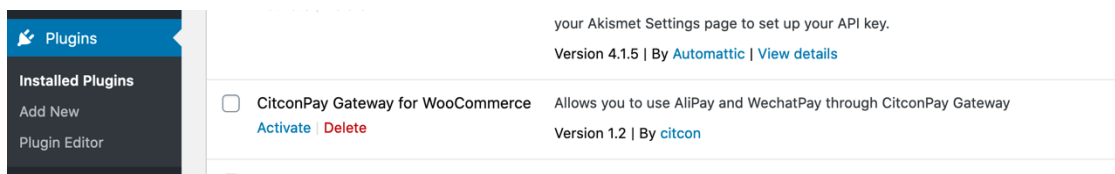
Unpacking the package...

Installing the plugin...
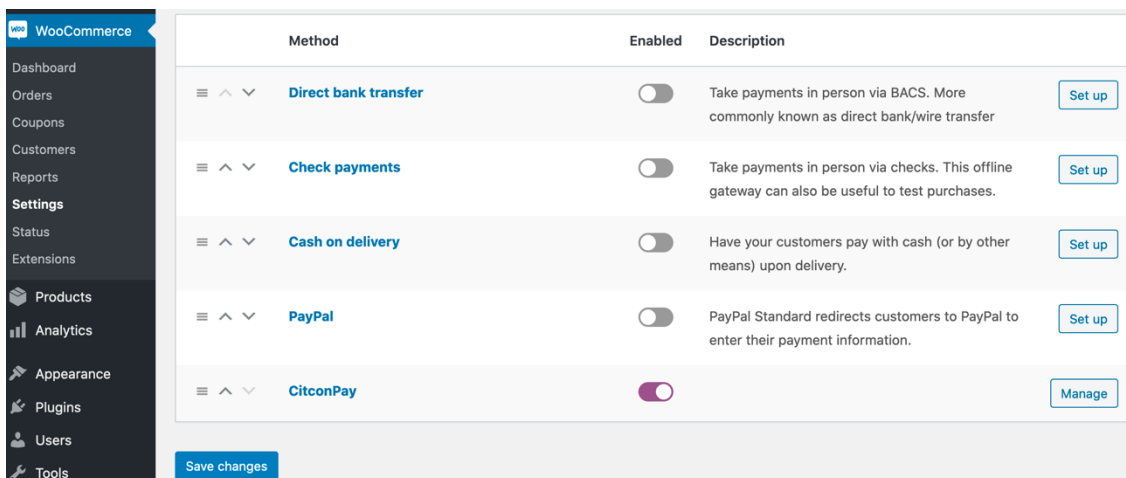
Plugin installed successfully.

Activate Plugin   Return to Plugin Installer

- Click "Plugins". Find CitconPay Gateway for WooCommerce and click "Activate".

5) Click "WooCommerce" -> "Settings" then click "Payments" tab.
6) Find "CitconPay" and click "Manage" button to configure Citcon payment settings.

7) Make sure "Enable CitconPay" is checked and enter Citcon CHOP token in API Token field. Select Test or Live Mode accordingly. Save changes.

Note: CHOP token is a merchant-specific and distributed by Citcon, which is used to authenticate API requests to Cticon API. Please keep the token secure.

2.2   Checkout

1) Add items to the shopping cart, and proceed to the checkout page.
2) Under CitconPay, choose Alipay, WeChat Pay or Union Pay.

3) Click "Place Order", one of the following page will show up
   - If you select AliPay or WechatPay, then page will show QR code

Scan with Alipay to pay

Amount in USD	$ 0.01
USD to RMB Exchange Rate	6.67914
Amount in RMB	¥ 0.07
Company	CitconCoffee
Merchant Order ID	20171121023420-22
Order ID	27229cd54725e6920691a789d

Show me how

   - If you select Union Pay,then page will show

持卡人使用中国境内发行的银联卡，直接或间接开展、参与外汇按金交易、境外购房、跨境证券投资等相关外汇业务，涉嫌违规。请提高风险防范意识，谨防财产损失。

UnionPay 在线支付 Online Payment   Home | Help | 简体中文 ▼

Order Amount：0.01 USD   Order Number：P000417022...4a3beae0   Merchant Name：citcon company store   Order details[+]

💡 Please complete the payment before 2020/03/19 21:32:21 in order to avoid failure order

1. Enter card NO. ➡ *2.* Verify card Info. ➡ *3.* Complete

3771****9986   ✕

Next

UnionPay Card | eBank Payment |

Problem with making payment?

1.Why is installing ActiveX control necessary? ActiveX control wouldn't download, what should I do?

2.When making payment, what should I do when a "There is a problem with this website's security certificate!" warning appears?

4) Use Alipay/WeChat mobile app to scan the above QR code on the screen or type credit card on the Union Pay payment page.
5) Once payment is finished, either order confirmation or order failure page will be displayed.

2.3   Refund

1) Login to the admin panel.
2) Click "WooCommerce" -> "Orders".
3) Click the order which you want to refund
4) Click "refund"
5) Type refund amount, then click "refund"
6) Click "OK" in popup dialog. If the refund is successful, the website will display a refund confirmation page.

3.   FAQ

3.1   Enable/disable Specific Payment Method

In the function payment_fields in woocommerce-gateway-citconpay.php file, add or remove specific payment method list item to disable it. For example, the following screenshot has the vendor list enabled only.
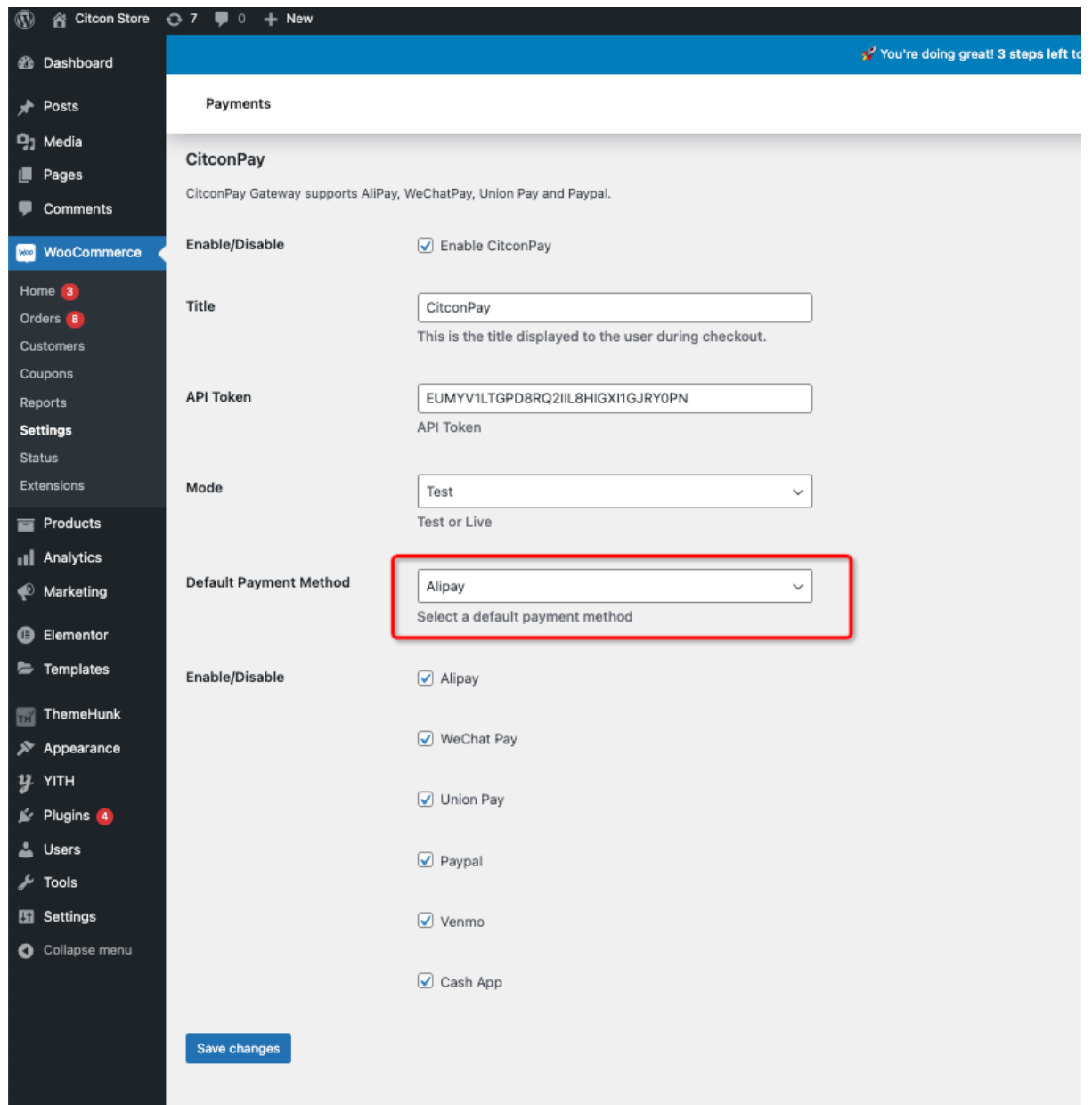
```php
<fieldset>
    <legend><label><?php esc_html_e('Method of payment'); ?><span class="required">*</span></label></legend>
    <ul class="wc_payment_methods payment_methods methods">
        <?php
        $plugin_dir = plugin_dir_url(__FILE__);
        foreach (get_vendor_list() as $key => $value) {
            $method = $value -> method;
            $title = $value -> title;
            $currency = get_option('woocommerce_currency');
            $icon = $value -> icon;
            $icon_height = $value -> icon_height;

            if (strcmp($this->settings[$method],'yes')==0 && in_array($currency, $value -> currency)) { ?>
                <li class="wc_payment_method">
                    <div style="display: flex; align-items: center;">
                        <input id="citconpay_pay_method_<?php echo $method; ?>"
                            class="input-radio"
                            name="vendor"
                            value="<?php echo $method; ?>"
                            data-order_button_text=""
                            type="radio" required
                        <?php if (strcmp($this->settings['checked'],$method)==0) { ?>
                            checked="checked"
                        <?php } ?>
                        >
                        <label for="citconpay_pay_method_<?php echo $method; ?>">
                            <img src="<?php echo $plugin_dir . $icon; ?>"
                            style="height: <?php echo $icon_height; ?>px; margin-left: -2px;"
                            title="<?php esc_html_e($title); ?>"
                            />
                            <!-- <?php esc_html_e($title); ?> -->
                        </label>
                    </div>
                </li>
            <?php } ?>
        <?php } ?>
    </ul>
    <div class="clear"></div>
</fieldset>
```

3.2　Re-order Payment Methods

In the function payment_fields in woocommerce-gateway-citconpay.php file, change payment method list items order to re-order them.

3.3　Configure Default Payment Method

Go to the admin panel, where you can choose a payment method to set as the default payment method.

3.4   Configure Currency

If the system reports "Currency is not supported" message after enabling the Citcon payment, go to general and change currency to the value that's associated with the merchant's CHOP token.