Debugging Station Problems Checklist

This form must be completed and FAXed to SCEE Production Co-ordination Department, before your faulty systems can be replaced.

Company Name	Contact Name	Tel Number
Hardware Product Code	Serial Number	Date Fault Reported

Debugging Station Specific Questions

Step	Symptom/Test	
1.	Powers up (green LED)? [11A]	
2.	Has the unit been connected to the wrong voltage power supply? (The symptoms will be complete failure, and probably a strong smell!).	
3.	Does your unit play audio discs?	
4.	Does your unit play black discs reliably?	
5.	Does the unit play gold discs, if the unit is powered up whilst resting on its sid (at 90° to its normal operating position)?	le

Fault Code

Please identify your fault code using the Hardware Returns Fault Coding System Sheet which is attached.

Condition Code	Fault ID	

Comments:		

PLEASE NOTE

SCEE RESERVE THE RIGHT TO CHARGE THE SUM OF £100 + VAT WHERE IT IS FOUND THAT EITHER THE POWER SUPPLY UNIT HAS BEEN BLOWN DUE TO APPLICATION OF INCORRECT VOLTAGE, OR, WHERE THE DEBUGGING STATION HAS BEEN MISUSED OR MISTREATED.

Upon instruction from SCEE, please forward your faulty unit to the following address:

Tim Flett SCEE Waverley House 7-12 Noel Street London W1V 4HH

Tel No: 0171-447 1650 Fax No: 0171-390 4324

			HARDWARE	HARDWARE / SOFTWARE RE	RETURNS FAULT CODING SYSTEM	ODING SYSTEM	-		
CONDITIONCODE		ND ACTION	7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	QUAUTY	NOISE	UNSTABLE	PROBLEMS	OTHER CONDITIONS	
1 CONSTANTLY	GENERAL	110 POWER PROBLEM			140 ABNORMAL NOISE		180 PHYSICAL DAMAGE	160 SPECIAL REQUIREMENTS	
2 INTERMITTANTLY		111 NO Power on AC		132 Faulty lamp/LED	146 Rattle	:	161 Damaged Cabinel	<u></u>	
THE STATE OF THE S		Power off function not	Ţ.	Faulty on-screen display	T			Section Co.	
			T	operation.		I	Signing page 1997	70,	
4 IN A HOT ENVIRONMENT		11A Powers up, but no operation.		138 Faulty error display			164 Damaged Door		
8 ENVIRONMENT		11X Other Power Problem					166 Damaged plug or socket.		
		-							
A AFTER BEING DROPPED				-,			16B Missing Ornamental	ntal	
WHEN							16C Markings erased/peeled off		COMPLETINGTHEFAULT CODE CARD
LUQUID							16D Damaged Controller	oller	In order that the reported problem can be easily found and rectified it is ESSENTIAL that this card is
S SOFTWARE	COMMUNICATION			230 TRANSMISSION PROBLEM					completed.
				234 No connection between		251 Tuning drift			THANKYOU.
						Ţ.			
				235 between base unit & handset					1. Select the condition code 1,2,3,4,5, A, K, L or S and write this single digit in the first box on the other side of
•	PICTURE	310, NO PICTURE (Audio OK)	320 PICTURE LEVEL	330 PICTURE QUALITY PROBLEM	940 PICTURE NOISE	350 UNSTABLE PICTURE	iii		this card. 2. Select the area affected and type of problem using the
		318 No Hardware Logo	324 Picture too dark	331 Poor Picture Resolution	341. Snowy Picture	352 Picture Jumping			fault description matrix and write the corresponding 3 digit
		,319 No Sollwine Logo	322 Picture too bright	336 Picture size incorrect	343 Noise Bars On Picture	354 Picture shaking	Ţ		3. If the press is boxes.
			-		т	355 Picture dickering		-	second rause code. 4. Place this card into the box with the faulty unit, it will be
		. :		_	-		-		used in the diagnosis and repair of the unit.
		-				\neg			FAULTCODINGSYSTEM-EXAMPLESOFUSE
<i>~</i> ~′					349 Noise on Hardware	35D Unstable Software Logo	060		Described Fault :- FAULT CODE/S
					34A Noise on Software				
	COLOUR	410. NO COLOUR	420 COLOUR LEVEL PROBLEM	430 POOR COLOUR	440 NOISY COLOUR	450 UNSTABLE COLOUR	<u>«</u>		gets damaged.
		414 No colour in part of picture	421. Weak colour	431 Some Colours Missing		451 Colour Flashing			
			422 Excessive colour			#53 Flickering Colour			E -
	AUDIC	518 NO AUDIO (Picture OK)	520 AUDIO LEVEL PROBLEM	530 AUDIO QUALITY PROBLEM	540 NOISY AUDIO	550 UNSTABLE AUDIO			3 3 5
		514 Some Sounds Missing	521 Low audio level		541 Hum	531 Jumping or Repealing	gul	5&1 No stereo operation	
		1	1					Poor Channel	8 0 0 8
			PAGE SAIR SAIR SAIR SAIR SAIR SAIR SAIR SAIR		S45 Buzz				
	MECHANISM	610 NO MECHANICAL	RREGULAR 820 MECHANICAL OBERATION	630 SPEED PROBLEM	840 MECHANICAL NOISE		660 DAMAGE TO		
		611 No disk rotation			Rolation noise		662 Disk gets scratched	Ped	Control (software) Louis statisty as it doesn't play - all others do.
		-			Ţ				
					7				Cota was spill inside console & now makes a buzzing noise.
	MISCELLANEOUS	711 No initial screen	722 System resets itself whilst being used			760 DATA READ WRITE PROBLEM (memory card)	E SOFTWARE	661 Damaged disk	
٠.		712. System does not reset	723 System locks out /			761 Formetting problem		002 Faulty disk	
	-	718. Swelam doze not boot up	T -			762 Date being bes (m	-	1003 Damacad class case	NOTE:
					4 4	card)			in order mat the reported problem can be easily found and rectified in the SSENTIAL at least one error description code is given.
VP.11 (0.95 v. 1.2)		717 No Data Storage Operation				201		004 Faulty printed material	THANK YOU.