

# Accessibility statement

This accessibility statement applies to the 'Boat berths of Helsinki' website administered by the City of Helsinki. The web address of the site is <https://venepaikat.hel.fi/en>.

## Acts relevant to the site

This website was published before 23 September 2018. The website must comply with the statutory accessibility requirements after the end of the transition period on 23 September 2020.

## Objective of the City

The objective of the City of Helsinki in the accessibility of digital services is to achieve level AA or better conformance with the Web Content Accessibility Guidelines (WCAG), if this is reasonably possible.

## Compliance status

This website fulfils the critical legal accessibility requirements in accordance with level AA of WCAG v2.1.

## Non-accessible content

There are no known shortcomings in the accessibility of the website.

## Correcting shortcomings

The aim is to correct any shortcomings detected by ensuring that accessing the website with a keyboard and assistive technologies is possible. The aim is to carry out all corrections as soon as possible when a system update is performed.

## Availability of information in an accessible format

Access to any content that cannot be accessed can be requested from the administrator of the website.

City of Helsinki, Culture and Leisure Division  
Berth reservations  
[venepaikkavaraukset@hel.fi](mailto:venepaikkavaraukset@hel.fi)

# Preparation of this accessibility statement

This statement was prepared on 23 March 2020.

## Accessibility assessment

The work guidelines and methods of the City of Helsinki that aim to ensure the accessibility of the website in all phases of work are applied in the assessment of accessibility.

The level of accessibility has been assessed through an audit conducted by a third party expert and through a self-assessment.

The level of accessibility has been assessed by applying programmatic accessibility assessment methods and manual assessment of the website and its content. The programmatic assessment was carried out by using a browser extension provided by Siteimprove.

The third party expert audit was carried out by the City of Helsinki Service Centre enterprise.

## Amendments to the accessibility statement

The accessibility of the website is ensured by continuing supervision whenever the technology or content is changed as well as by conducting periodic inspections. This statement is amended when the website is updated or an accessibility inspection is carried out.

## Feedback and contact details

Party responsible for the accessibility of the website:

City of Helsinki, Culture and Leisure Division  
Boat berths

## Reporting non-accessible content

If a user feels that the accessibility requirements have not been met, they can report this by e-mail [helsinki.palaute@hel.fi](mailto:helsinki.palaute@hel.fi) or by filling in a feedback form <https://www.hel.fi/helsinki/en/administration/participate/feedback>.

## Requesting information in an accessible format

If a user feels that the content of the website is not in an accessible format, they can request access to this information by e-mail [helsinki.palaute@hel.fi](mailto:helsinki.palaute@hel.fi) or by filling in a feedback form <https://www.hel.fi/helsinki/en/administration/participate/feedback>. The aim is to respond to all inquiries within a reasonable period of time.

## Legal remedy related to accessibility, Enforcement procedure

If a user feels that their notification or enquiry has not been responded to or the reply is inadequate, they have the right to submit a complaint to the Regional State Administrative Agency of Southern Finland. The Regional State Administrative Agency of Southern Finland website includes detailed instructions on this process.

### Regional State Administrative Agency of Southern Finland

Accessibility Supervision Unit

[www.saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi)

[saavutettavuus@avi.fi](mailto:saavutettavuus@avi.fi)

Telephone exchange: 0295 016 000

Open: Mon–Fri 8:00–16:15

## City of Helsinki and accessibility

The aim of the City of Helsinki is to be a barrier-free city that accessible to all. The City of Helsinki aims to provide all residents of the city with an area in which it is easy to move around and operate and to make all the services and content of the City accessible to all.

The City promotes the accessibility of digital services through the harmonisation of publication work and providing its staff with accessibility-related training.

The sites' level of accessibility is monitored continuously upon the regular administration of the sites. All shortcomings detected will be addressed immediately. The aim is to carry out all required changes as soon as possible.

## Persons with disabilities and persons who use assistive technologies

The City provides persons with disabilities and persons who use assistive technologies with help and support. Support is available on the help site indicated on the City's website and by phone.

# **Approval of this accessibility statement**

This statement was approved on 10 May 2020 by

Culture and Leisure Division  
City of Helsinki