



Outlook

ISSUE RESOLVED-P3-#743907-MARINE UNIT 2 CIRCUIT BREAKERS GOING ON AND OFF-ISSUE RESOLVED

From Major Incident Management <Major.IncidentManagement@Phila.gov>

Date Thu 01/30/2025 00:25

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Cc OIT Support Center <ithelp@phila.gov>; IT Datacenter <IT.Datacenter@Phila.gov>; networkgroup <networkgroup@phila.gov>; William Barclay <William.Barclay@Phila.gov>; ITCommandCenter <ITCommandCenter@phila.gov>; Major Incident Management <Major.IncidentManagement@Phila.gov>; Richard Hertz <Richard.Hertz@phila.gov>

ISSUE RESOLVED-P3- #743907

START TIME TUES JAN 29TH, 2025 2130hrs

END TIME WED JAN 30TH, 2025 1133hrs

TOTAL TIME 14H 3M

RESOLUTION AND ROOT CAUSE PER THE OIT NETWORK TEAM:

According to NETWORK INTE, there was an intermittent issue with the circuit breaker which was resolved after it was discovered that, the ROOT CAUSE was a diaper from the river, and it got stuck in some sort of equipment, and it kept tripping the breaker.

ITCC: Keeping you informed.

FCC informed ITCC that Marine Unit 2

(3144 Passyunk Av) is having power issues due to problems with the main circuit breakers.

The site is currently running on generator power.

Public Property has been informed.

Contact: Lt. William Barclay

Contact number: 2152790206

Start time: 2130 hours