# CITY OF MIDLAND — OFFICE LOCATIONS & CONTACTS

\_Last verified: Apr 2025\_

| Office / Function | Street Location | Regular Hours\* | Main Phone | Suggested First Contact | What they do |

|---|---|---|---|---|---|

| \*\*City Hall (General Reception)\*\* | 300 N Loraine St, Midland TX 79701 | Mon–Fri 8 AM–5 PM | 432-685-7100 | Lobby desk | Switchboard; transfers to any division |

| \*\*City Manager’s Office\*\* | \_City Hall 3rd fl.\_ | 8–5 | 432-685-7200 | Skyler Gilpin or Veronica Morin– Exec Asst | Executive admin, policy routing |

| Dr. Steven Sierra Alcabes | 300 N. Loraine St., 5th Floor, Midland, TX 79701 | 8 am – 5 pm | 432-685-7318 (O) / 432-265-8625 (M) | Process Improvement Manager III / Lean Six Sigma Master Black Belt | Citywide process-improvement & Lean Six Sigma leadership |

| \*\*Administrative Services / HR\*\* | \_City Hall 1st fl.\_ | 8–5 | 432-685-7251 | HR front desk | Hiring, benefits, personnel |

| \*\*Risk Management\*\* | \_City Hall 2nd fl.\_ | 8–5 | 432-685-7246 | Jamee Higgins | Workers’ comp, safety claims |

| \*\*Finance & Budget\*\* | \_City Hall 2nd fl.\_ | 8–5 | 432-685-7212 | Christy Weakland – Director | Payroll, budget, vendor pay |

| \*\*Purchasing Division\*\* | \_City Hall 2nd fl.\_ | 8–5 | 432-685-7418 | Carolina Jimenez | Bids, RFPs, vendor registration |

| \*\*Strategic Communications / PIO\*\* | \_City Hall 4th fl.\_ | 8–5 | 432-685-7909 | Stewart Doreen | Media, social, web |

| \*\*Intergovernmental Relations\*\* | \_City Hall 5th fl.\_ | 8–5 | 432-685-8915 | Lindsey Adams | State/Fed liaison, grants |

| \*\*City Secretary\*\* | \_City Hall 1st fl.\_ | 8–5 | 432-685-7430 | Gracie Martinez | Agendas, records, elections |

| \*\*Municipal Court\*\* | 201 E Texas Ave | Mon–Fri 8:30–5 | 432-685-7314 | Window clerk | Tickets, warrants, payments |

| \*\*Utility Billing – Downtown Counter\*\* | 300 N Loraine St, 1st fl. | 8–5 | 432-685-7320 | Cashier | Pay bills, start/stop service |

| \*\*Utility Billing – Center Pointe\*\* | 1030 Andrews Hwy Ste 220 | 8–5 | 432-685-7320 | Front counter | Same services, west-side location |

| \*\*Utilities Administration\*\* | \_City Hall 5th fl.\_ | 8–5 | 432-685-7260 | Liz Ybarra – Admin | Water/Wastewater admin |

| • Water & Wastewater Maintenance | 4100 Smith Rd (Ops Yard) | 7–4 | 432-685-7269 | Dispatch lead | Line repairs, taps |

| • Water Purification Plant | 4100 Todd Dr | 24/7 | 432-681-7606 | Plant operator | Treatment operations |

| • Water Reclamation Plant | 2100 S Loop 250 W | 24/7 | 432-685-7466 | Debra Torres | Wastewater treatment |

| \*\*Engineering Services\*\* | \_City Hall 4th fl.\_ | 8–5 | 432-685-7912 | Alexis Torres | Capital projects, plats |

| • Traffic Engineering | \_same\_ | 8–5 | 432-685-7912 | Traffic desk | Signals, signage |

| • Transportation & Drainage | \_same\_ | 8–5 | 432-685-7293 | Lorena Hernandez | Mobility, drainage plans |

| • Stormwater\*\* | \_same\_ | 8–5 | 432-685-7517 | Michael Williams | MS4, floodplain |

| \*\*Capital Improvements\*\* | \_City Hall 4th fl.\_ | 8–5 | 432-685-7287 | Natalie Burgard | CIP scheduling, bonds |

| \*\*Development Services\*\* | \_City Hall 4th fl.\_ | 8–5 | 432-685-7410 | Sarah Yeilding – Director | Dev review, permits routing |

| • Code Administration | \_City Hall 4th fl.\_ | 8–5 | 432-685-8670 | Bianca Reyes | Contractor regs |

| • Code Enforcement | \_City Hall 4th fl.\_ | 8–5 | 432-685-6005 | Miranda Molina | Nuisance & zoning code Administrative Assistant|

| • Planning & Zoning | \_City Hall 4th fl.\_ | 8–5 | 432-685-7400 | Sophie Smith | Zoning, plats, variances |

| • Oil & Gas Permits | \_same\_ | 8–5 | 432-685-7401 | Liliana Morales | Well permits, O&G encroachments |

| • Community Development | \_same\_ | 8–5 | 432-685-7408 | Isaac Garnett | HUD grants, housing |

| \*\*Facilities Management\*\* | \_City Hall Bsmt\_ | 8–5 | 432-685-7271 | Veronica Erives | Work orders; after-hours 432-413-5124 |

| ITSD Help Desk | Police Department, 601 N. Loraine St., Midland, TX 79701 (co-located) | 8 am – 5 pm | 432-685-7489 | On-call tech | Employee tech support |

| \*\*Animal Services Shelter\*\* | 1200 N Fairgrounds Rd | Mon/Tue/Thu/Fri 11–6, Sat 10–2 | 432-685-7420 | Lobby clerk | Adoptions, strays |

| \*\*Fire Department HQ\*\* | 1500 W Wall St | 8–5 | 432-685-7330 | Admin receptionist | Inspections, prevention |

| \*\*Police Department HQ\*\* | 601 N Loraine St | 24/7 lobby | 432-685-7108 | Front desk | Non-emerg reports, records |

| \*\*MLK Jr. Community Center (Parks/Rec)\*\* | 2300 Butternut Ln | Mon–Fri 9–21 | 432-685-7355 | Jamie Bowers | Programs, rentals |

| \*\*Scharbauer Sports Complex\*\* | 5514 Champions Dr | Varies | 432-689-0864 | Box office | Event rentals, sports |

| \*\*Solid Waste Division\*\* | 401 N Carver St | 7:30–4:30 | 432-685-7278 | Melissa Saliu | Trash, roll-offs |

| \*\*Citizens Collection Station\*\* | 4100 Smith Rd | Tue–Fri 10–18, Sat 9–14 | 432-685-3431 | Scale clerk | Brush, recycling |

| \*\*Landfill\*\* | 7901 E Garden City Hwy | Mon–Fri 7:30–16, Sat 9–14 | 432-685-3431 | Scale clerk | Disposal permits |

| \*\*Airport (MAF)\*\* | 9506 La Force Blvd | Terminal 24/7 | 432-560-2200 | Info desk | Flights, parking |

| \*\*Health Services Dept.\*\* | 3303 W Illinois Ave | 8–5 | 432-681-7613 | Clinic front | Inspections, immunizations |

| \*\*Municipal Library – Centennial\*\* | 2503 W Loop 250 N | Mon–Thu 9–21, Fri 9–18, Sat 10–18 | 432-742-7400 | Service desk | Books, programs |

| \*\*Municipal Library – Downtown\*\* | 301 W Missouri Ave | Mon–Thu 9–20, Fri 9–18, Sat 10–18 | 432-688-4320 | Service desk | Books, archives |

\\*Hours exclude City holidays.

# CITY OF MIDLAND — SPECIALIZED LINES & ROLE-SPECIFIC EXTENSIONS

\_Last verified: Apr 2025\_

| INTENT label | Best number | Who picks up | When / Why you’d dial it |

|--------------|-------------|--------------|--------------------------|

| directory – \*\*Animal Services (after-hours)\*\* | 432-685-7110 | On-duty animal-control officer | Stray animal or bite after 6 PM |

| directory – \*\*Risk Management – Jamee Higgins\*\* | 432-685-7246 | Risk Manager | Workers’-comp claims, safety incidents |

| directory – \*\*Risk Management – Itzel Okumura\*\* | 432-685-7425 | Safety Analyst | Certificates of insurance, safety training |

| directory – \*\*City Attorney – Linda Ochoa\*\* | 432-685-7253 | Legal Admin | Ordinance interpretation, legal service |

| directory – \*\*Intergov. Relations – Lindsey Adams\*\* | 432-685-8915 | State/Federal liaison | Legislative questions, grant coordination |

| directory – \*\*Intergov. Relations – Michele Hagemann\*\* | 432-685-1045 | Federal affairs | Congressional briefings, DC outreach |

| directory – \*\*Strategic Comms – News Desk\*\* | 432-685-7909 | Stewart Doreen (PIO) | Press releases, interview requests |

| directory – \*\*Strategic Comms – Digital Media\*\* | 432-685-7525 | Jaycee Shepard | Website & social-media updates |

| directory – \*\*Strategic Comms – Video Services\*\* | 432-685-7113 | Chase Cochran | CityTV programming, livestream help |

| directory – \*\*Strategic Comms – Graphics\*\* | 432-685-7244 | Caanon Gibbon | Branding, print & signage requests |

| directory – \*\*Code Administration – Bianca Reyes\*\* | 432-685-8670 | Contractor licensing desk | Contractor registration, CEU records |

| directory – \*\*Code Enforcement – Miranda Molina\*\* | 432-685-6005 | Enforcement supervisor | Junk-car / tall-grass complaints |

| directory – \*\*Development Exec Asst – Wanda Valles\*\* | 432-685-7472 | Dev. Svcs scheduling | Book meetings with Director or Planning staff |

| directory – \*\*Stormwater – Michael Williams\*\* | 432-685-7517 | Stormwater Inspector | MS4, drainage permits, BMP questions |

| directory – \*\*Capital Improvements – Natalie Burgard\*\* | 432-685-7287 | CIP Manager | Bond projects, five-year plan updates |

| directory – \*\*Facilities (after-hours emergency)\*\* | 432-413-5124 | On-call maintenance tech | Burst pipe, HVAC failure nights/weekends |

| directory – \*\*Municipal Court – Jury Duty\*\* | 432-685-7303 | Jury clerk | Reporting times, deferments |

| directory – \*\*Municipal Court – Payments\*\* | 432-685-7316 | Cashier | Fine & fee payments, payment plans |

| directory – \*\*Municipal Court – Trials\*\* | 432-685-7300 | Trial coordinator | Docket time, continuances |

| directory – \*\*Municipal Court – Warrants\*\* | 432-685-7308 | Warrant officer | Active warrant status, clearance steps |

| directory – \*\*Parks – Jamie Bowers\*\* | 432-685-7356 | Parks Superintendent | Tree issues, park maintenance |

| directory – \*\*Recreation – Joey Jolly\*\* | 432-685-7379 | Recreation Supervisor | Youth leagues, class registration |

| directory – \*\*Scharbauer Sports Complex Box Office\*\* | 432-689-0864 | Ticket agent | Stadium rentals, event tickets |

| directory – \*\*Solid Waste – Landfill Gate\*\* | 432-685-3431 | Scale-house | Tonnage fees, disposal rules |

| directory – \*\*Utilities – Water & Wastewater Maintenance\*\* | 432-685-7269 | Field dispatch | Line repairs, service taps |

| directory – \*\*Water Purification Plant (24/7)\*\* | 432-681-7606 | Plant operator | Treatment status, bulk water sales |

| directory – \*\*Water Reclamation – Debra Torres\*\* | 432-685-7466 | Plant superintendent | Reuse water, industrial discharge |

| directory – \*\*IT Help Desk (direct)\*\* | 432-685-7489 | On-call technician | Password resets, system outages |

| directory – \*\*Airport Info Desk (MAF)\*\* | 432-560-2200 | Terminal services | Flight status, parking, ADA help |

\\*All numbers assume area code \*\*432\*\*; hours follow City of Midland standard schedules unless noted.