

Type	Content	Delivery Format
Course Delivery	Course Playbook	Google Document
Course Delivery	Facilitation Guide	Google Document
Course Delivery	Learning Modules Guide	Google Document
Module 1	Module 1 Outline: Digital Services & Why Product Thinking Matters in Gov	Google Document
Module 1	Understanding Digital Services	Google Document
Module 1	Adopting a Product Mindset in Government	Google Document
Module 1	Product Thinking and Digital Service Delivery	Google Document
Module 1	Key Roles and Functions of Digital Services Teams	Google Document
Module 2	Module 2 Outline: Understanding Problems and People	Google Document
Module 2	Why Discovery Sprints Matter	Google Document
Module 2	Defining the Problem and Understanding the People	Google Document
Module 2	Conducting User Research	Google Document
Module 2	From Insights to Action	Google Document
Module 3	Module 3 Outline: Agile Solicitations, Evaluation and Award	Google Document
Module 3	From Discovery to Acquisition Strategy	Google Document
Module 3	Incorporating Digital Service and Agile Language to the PWS or SOO	Google Document
Module 3	The Independent Government Cost Estimate	Google Document
Module 3	Evaluating Vendors for Agile Delivery	Google Document
Module 4	Module 4 Outline: Managing Digital Delivery	Google Document
Module 4	Shifting the Mindset: From Compliance to Collaboration	Google Document
Module 4	Agile Rituals Meet Federal Oversight	Google Document
Module 4	When the Vendor Fails to Deliver	Google Document
Module 4	Understanding Metrics in Agile IT Contracts	Google Document
Module 5	Module 5 Outline: Leading with a Product Mindset	Google Document
Module 5	Product Mindset in Action	Google Document
Module 5	Lead by Example	Google Document
Module 5	Practicing Product Leadership	Google Document