



Viktoriia Pavlyk

Date of birth: 07/02/2007

Place of birth: Ternopil , Ukraine

Nationality: Ukrainian

Gender: Female

CONTACT

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(Home)

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ABOUT ME

Student highly passionate about sustainable development, economics, and business, with skills in teamwork, communication, and project organization. Interested in creating practical solutions that connect education, community, and business. Motivated to learn, contribute, and develop professional competencies through active participation in trainings and projects.

WORK EXPERIENCE

Shchodnya (Щодня) Ternopil , Ukraine

Sales assistant

05/2025 – 07/2025

- Provided customer consultations and product recommendations, achieving sales targets.
- Strengthened teamwork, customer service, and time management abilities.

KredoBank Ternopil , Ukraine

Customer contact centre information clerk

11/2025 – Current

- Assisted clients with inquiries and banking services, ensuring high-quality customer support.
- Developed strong communication, problem-solving, and multitasking skills.

EDUCATION AND TRAINING

2013 – 2024 Ternopil , Ukraine

Completed full secondary education School №14

Level in EQF EQF level 4

2024 – 2028 Ternopil , Ukraine

Bachelor West Ukrainian National University

Level in EQF EQF level 6

LANGUAGE SKILLS

MOTHER TONGUE(S): Ukrainian

Other language(s):

English

Listening B1

Spoken production B1

Reading B2

Spoken interaction B1

Writing B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Microsoft Office | Microsoft Word | Microsoft Excel | Microsoft Powerpoint | Social Media | Zoom | Team-work oriented | Google Drive | Motivated | Organizational and planning skills | Good listener and communicator | Outlook | Creativity | Responsibility | Gmail | Critical thinking

HOBBIES AND INTERESTS

- **Reading**

Enjoy reading books in my free time, especially those related to learning and personal development.

- **Learning**

Interested in learning new things and improving knowledge related to my studies.

- **Planning and organizing tasks**

Like planning daily tasks and organizing my time to balance studies and other responsibilities.