

Satvik Jain Product Manager / Senior Product Manager

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PROFESSIONAL EXPERIENCE

Senior Associate Product Manager, American Express

07/2024 - present

- Modernized the **AML Risk scoring engine** powering real-time fraud alerts for **30M+ daily transactions** across **40+ markets**, winning a **Leadership award & 6000 Blue rewards**, for leading an **18 - member scrum team** on a **3 Yr roadmap in 6 months**
- Drove **20+ UX research sessions** with compliance analysts/managers, translating insights into user journeys for **3 Innovative new capabilities: Asset Manager, Advanced Rule Configurations and Sandbox versioning** improving usability by **50%**
- Championed **AI-driven Backlog grooming & Solutioning** MVP with **6 members**, ranking **#33 out of 400+ global teams** in **Amex Growth Hack 2025** & later evolving it into an **Agentic - Agile driven development framework** for rapid prototyping

Senior Product Analyst, Sprinklr

04/2022 - 07/2024

- Built a personalized iOS mobile app, **Sharek** for the **Qatari government** enabling the **Prime Minister's office** to monitor citizen complaints across **40 ministries** via **NLP sentiment analysis**, delivering insights into Governance issues in **4 weeks**
- Designed Arabic localization enforcing right-to-left UI adaptation and smart alerts system for negative sentiment tracking, crisis & exec monitoring, improving 7-day retention from 40% to 55% and reducing time-to-insight from 2 days to 2 hours
- Designed a 2 - step user Journey for an AI - Reporting automation product, delivering complete dashboards in < 10 seconds with 30 days historical data, auto-alerts, scheduled exports, driving 15% revenue increase in the first 3 months as a new PM
- Improved Use Case Hub adoption from 35% to 85%, by conducting usability & A/B tests, integrating the solution into main dashboard creation journey, eliminating 7 - day manual configuration & enabling self - service for < 1M\$ ARR+ SME clients
- Built a Gen - AI Assistant for Walmart Spark Driver Support, analyzing 100K+ contact center calls, using unsupervised ML clustering and correlation detection to identify root causes & auto - route mitigation actions to engineering / fraud teams

SKILLS

SAFe, Agile, JIRA, PRDs, UI/UX, Figma, SQL, Bigquery, Tableau, Mixpanel, Python, APIs, A/B Testing, System Design, AI / ML, Roadmapping, GTM Strategy, Product Strategy, Market Research, Competitive Analysis, UX Research, Feature Prioritization, OKR & KPI Definition, Business Case & Financial Modeling, Stakeholder Management, Cross-Functional Collaboration, PLM

VOLUNTARY WORK AND FREELANCING

Sukha Education, Strategy Consulting

01/2025 - 04/2025

- Designed a digital transformation strategy for an NGO serving underprivileged students in Chennai, resulting in ₹60K annual cost savings through automation and process optimization across 50+ volunteers in 12 - week phased rollout

EDUCATION

Indian Institute of Technology Delhi

2017 - 2021

Bachelors in Technology, Civil Engineering

S.S.M Sr. Secondary School MP

2016 - 2017

Class 12th MPBSE 2017

SCHOLASTIC ACHIEVEMENTS

- Secured **Top 1.5%** with an **AIR - 1463** competing with 100k+ students in GATE2022 Examination
- Secured **Top 0.002%** with an **AIR - 2446** competing against 12 lakh+ candidates in JEE Adv 2017
- Secured **Rank 1** and 94.2% marks in Chhatarpur District in Class 12th MPBSE 2017 Examination
- Scored **100/100** in Maths & Chemistry in Class 12th Board Exam and got a scholarship worth 5K
- Secured **Rank 1** in School at 10/10 CGPA in 10th Board Exams & awarded by Education Minister
- Secured **Rank 3** qualifying for National in 9th State lvl UCMAS Abacus Mental Math competition
- Selected **Top 2** students out of 125 from CBSE Board in M.P. Vigyan Manthan Yatra Science Trip

INTERESTS

AI - Music Creation & Singing

- Co-creating with AI

Building AI Systems

- Product Strategy AI
- Resume ImproverAI