

# DAVID WILLIAMS OCHIENG

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## CURRICULUM VITAE

### PERSONAL PROFILE

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**NAME:** DAVID WILLIAMS OCHIENG

**DATE OF BIRTH:** 4<sup>th</sup> FEBRUARY 2001

**ID NO:** 38210348

**MARITAL STATUS:** SINGLE

**NATIONALITY:** KENYAN

**LANGUAGES SPOKEN:** ENGLISH, SWAHILI

### PROFESSIONAL SUMMARY

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Driven and fervent tech enthusiast, deeply committed to mastering the realm of full stack development with a specialized focus on MongoDB, JavaScript, and Node.js. Proficient in crafting seamless APIs, designing responsive web interfaces, and adeptly utilizing Git for version control, with a keen mastery of GitLab. Backed by a rigorous educational journey at the esteemed Institute of Software Technologies, I continuously fuel my passion through voracious self-learning via online platforms and immersive tutorials. I am primed to channel my expertise and unyielding determination into catalyzing the triumph of forward-thinking tech enterprises.

## EDUCATION BACKGROUND

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### 1. Full Stack Web Development

- ❖ Institute of Software Technologies, Nairobi Kenya
- ❖ (2020 – Ongoing)

### 2. Customs Administration

- ❖ Kenya School of Revenue Administration, Nairobi, Kenya
- ❖ (2019 – 2023)
- ❖ Kenya Certificate of Secondary Education (KCSE)

### 3. Bristol School, Kisumu, Kenya

- ❖ (2017 – 2018)

### 4. Embakasi Garrison Secondary School, Nairobi, Kenya

- ❖ (2015 – 2016)
- ❖ Kenya Certificate of Primary Education
- ❖ Mihang'o Vision Primary, Nairobi, Kenya

## WORK EXPERIENCE

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### 1. Freelance Web Developer (2020 - Present)

- ❖ Collaborated with diverse clients to create responsive websites using MongoDB, JavaScript, Node.js, and other technologies.
- ❖ Developed custom features based on client specifications, ensuring client satisfaction and project success.
- ❖ Managed project timelines efficiently, fostering positive professional relationships and generating repeat business.
- ❖ Demonstrated adaptability and problem-solving skills in meeting diverse client needs.

2. Customer Service Representative (Part-Time) Bethany Publishing House, Nairobi Kenya (Jan 2020 – Mar 2021)
- ❖ Provided exceptional customer service, addressing inquiries and resolving issues promptly.
  - ❖ Communicated effectively with customers, authors, and publishing professionals, translating technical information into user-friendly language.
  - ❖ Managed customer accounts using a CRM system, collaborating with cross-functional teams to troubleshoot and provide solutions.
  - ❖ Adapted quickly to new technologies and software tools, enhancing customer support processes and improving the overall customer experience.

## SKILLS

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- ❖ Customer Service Excellence: Deliver exceptional customer service, ensuring a positive and memorable experience.
- ❖ Communication and Interpersonal Skills: Strong verbal and written communication skills, adept at conveying information and building rapport.
- ❖ Problem-Solving and Decision-Making: Skilled in identifying and resolving issues promptly, making sound decisions in fast-paced situations.
- ❖ Team Collaboration: Ability to work collaboratively with diverse teams, fostering a cooperative work environment.
- ❖ Attention to Detail: Meticulous approach in handling documentation, ensuring accuracy and compliance.
- ❖ Multitasking and Time Management: Efficiently manage multiple tasks, prioritize responsibilities, and meet deadlines.
- ❖ Adaptability and Flexibility: Ability to adapt to changing circumstances, handle challenges, and remain composed.
- ❖ Safety Awareness: Strong emphasis on adhering to safety protocols to ensure the well-being of clients and team members.
- ❖ Language Skills: Proficient in English and Swahili, facilitating effective communication with diverse clients.
- ❖ Technical Proficiency: Familiarity with computer systems and quick learner of new software tools and applications.

## REFEREES

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### 1. CALEB OCHIENG

- ❖ Tel: 0721722831
- ❖ Email: [calebochieng@gmail.com](mailto:calebochieng@gmail.com)

### 2. JOAN NERRY

- ❖ Company: Bethany Publishing House
- ❖ Tel: 0701191343
- ❖ Email: [joannerry@gmail.com](mailto:joannerry@gmail.com)

### 3. VALARY ESTHER

- ❖ Tel: 0742076988
- ❖ Email: [v620071@gmail.com](mailto:v620071@gmail.com)

## ACHIEVEMENTS AND ACTIVITIES

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- ❖ School Captain, Bristol School (2017 - 2018): Demonstrated leadership as the school captain, representing the student body, organizing events, and fostering a positive environment.
- ❖ Health Club Member, Embakasi Garrison Secondary School (2016): Actively promoted health and wellness initiatives among students. Received government recognition for contributions to the health club.