**DAVID WILLIAMS OCHIENG**

Tel: +254757081063

Email: [williamsdavid107@gmail.com](mailto:williamsdavid107@gmail.com)

GitHub: <www.github.com/Cjdavewilliams>

**CURRICULUM VITAE**

**PERSONAL PROFILE**

**NAME:** DAVID WILLIAMS OCHIENG

**DATE OF BIRTH:** 4th FEBRUARY 2001

**ID NO:** 38210348

**MARITAL STATUS:** SINGLE

**NATIONALITY:** KENYAN

**LANGUAGES SPOKEN:** ENGLISH, SWAHILI

**PROFESSIONAL SUMMARY**

Driven and fervent tech enthusiast, deeply committed to mastering the realm of full stack development with a specialized focus on MongoDB, JavaScript, and Node.js. Proficient in crafting seamless APIs, designing responsive web interfaces, and adeptly utilizing Git for version control, with a keen mastery of GitLab. Backed by a rigorous educational journey at the esteemed Institute of Software Technologies, I continuously fuel my passion through voracious self-learning via online platforms and immersive tutorials. I am primed to channel my expertise and unyielding determination into catalyzing the triumph of forward-thinking tech enterprises.

**EDUCATION BACKGROUND**

1. **Full Stack Web Development**
   * Institute of Software Technologies, Nairobi Kenya
   * (2020 – Ongoing)
2. **Customs Administration**
   * Kenya School of Revenue Administration, Nairobi, Kenya
   * (2019 – 2023)
   * Kenya Certificate of Secondary Education (KCSE)
3. **Bristol School, Kisumu, Kenya**
   * (2017 – 2018)
4. **Embakasi Garrison Secondary School, Nairobi, Kenya**
   * (2015 – 2016)
   * Kenya Certificate of Primary Education
   * Mihang’o Vision Primary, Nairobi, Kenya

**WORK EXPRERIENCE**

1. Freelance Web Developer (2020 - Present)

* Collaborated with diverse clients to create responsive websites using MongoDB, JavaScript, Node.js, and other technologies.
* Developed custom features based on client specifications, ensuring client satisfaction and project success.
* Managed project timelines efficiently, fostering positive professional relationships and generating repeat business.
* Demonstrated adaptability and problem-solving skills in meeting diverse client needs.

1. Customer Service Representative (Part-Time) Bethany Publishing House, Nairobi Kenya (Jan 2020 – Mar 2021)

* Provided exceptional customer service, addressing inquiries and resolving issues promptly.
* Communicated effectively with customers, authors, and publishing professionals, translating technical information into user-friendly language.
* Managed customer accounts using a CRM system, collaborating with cross-functional teams to troubleshoot and provide solutions.
* Adapted quickly to new technologies and software tools, enhancing customer support processes and improving the overall customer experience.

**SKILLS**

* Customer Service Excellence: Deliver exceptional customer service, ensuring a positive and memorable experience.
* Communication and Interpersonal Skills: Strong verbal and written communication skills, adept at conveying information and building rapport.
* Problem-Solving and Decision-Making: Skilled in identifying and resolving issues promptly, making sound decisions in fast-paced situations.
* Team Collaboration: Ability to work collaboratively with diverse teams, fostering a cooperative work environment.
* Attention to Detail: Meticulous approach in handling documentation, ensuring accuracy and compliance.
* Multitasking and Time Management: Efficiently manage multiple tasks, prioritize responsibilities, and meet deadlines.
* Adaptability and Flexibility: Ability to adapt to changing circumstances, handle challenges, and remain composed.
* Safety Awareness: Strong emphasis on adhering to safety protocols to ensure the well-being of clients and team members.
* Language Skills: Proficient in English and Swahili, facilitating effective communication with diverse clients.
* Technical Proficiency: Familiarity with computer systems and quick learner of new software tools and applications.

**REFEREES**

1. **CALEB OCHIENG**

* Tel: 0721722831
* Email: [calebochieng@gmail.com](mailto:calebochieng@gmail.com)

1. **JOAN NERRY**

* Company: Bethany Publishing House
* Tel: 0701191343
* Email: [joannerry@gmail.com](mailto:joannerry@gmail.com)

1. **VALARY ESTHER**

* Tel: 0742076988
* Email: v620071@gmail.com

**ACHIEVEMENTS AND ACTIVITIES**

* School Captain, Bristol School (2017 - 2018): Demonstrated leadership as the school captain, representing the student body, organizing events, and fostering a positive environment.
* Health Club Member, Embakasi Garrison Secondary School (2016): Actively promoted health and wellness initiatives among students. Received government recognition for contributions to the health club.