

Purpose /Vision

1. CUSTOMER SEGMENT(S)

Passengers, who are all standing
In a queue for a long time to get
a train ticket.

2. JOBS-TO-BE-DONE /PROBLEMS

Using an online web application to booking
Ticket through online easily.

3. TRIGGERS

Some of the triggers are advertisements on
television and social media.

4. EMOTIONS BEFORE/AFTER

With the physical effect to buy a ticket
for standing in a queue, Passengers easily
book a ticket happily within the home.

5. CUSTOMER CONSTRAINTS

The constraints that the passenger face while using an
application either book a ticket or cancel a ticket with
refund.

6. PROBLEM ROOT CAUSE

Due to the fraud person travel in the
Train, while the customers are lose their
Seats.

7.YOUR SOLUTION

Due to booking a seat for travelling
In a train, some illegal person occupy
Seats. so for this issue using Internet
Of things to detect such person through
Ticket collectors.

8. AVAILABLESOLUTIONS

Using WEB UI, the information details
About passengers are stored in cloud
DB through which QR code will display
Correct information about passengers.

9.BEHAVIOUR

Finding the right person, who
are all travelling the train using
Unique ID along with QR code
Due to this, no one can misuse
their seats.

10.CHANNELS OF BEHAVIOUR

With help of web application passenger
Can easily use the application without
Any more skill or knowledge