

Colvin Kenphila

UX Designer

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Professional summary

UX Designer with 5 years of experience in enhancing digital experiences and boosting user engagement. Proficient in UX Design, CSS, Web Design, Java, Adobe Indesign, Figma, HTML, and UX Front End Development. Known for revamping websites and refining content strategies, driving measurable improvements in user experience and community interaction.

Employment history

WEB CONTENT EDITOR, OCT 2022 - Present

RUNNING WAREHOUSE

- Ensure timely upload of product details, maintaining active inventory and enhancing customer trust.
- Collaborate with teams to seamlessly integrate new products, driving measurable online engagement.
- Utilize analytical skills to refine content strategies, resulting in significant improvements to user experience.

EXECUTIVE MINISTRY COORDINATOR, MAR 2023 - MAY 2024

PERIMETER CHURCH

- Spearhead the development and upkeep of the church's online presence, ensuring a user-friendly interface and timely updates to reflect current events and initiatives.
- Employ a keen eye for design and functionality to enhance the digital experience for congregants. Revamped church's website, boosting visitor engagement and information accessibility.
- Led timely updates of digital content, aligning with church events and enhancing community interaction.

CUSTOMER SERVICE REPRESENTATIVE, DEC 2020 - APR 2021

RUNNING WAREHOUSE

- Promptly handled an average of 60 to 80 customer inquiries and complaints per day with a 94% customer satisfaction rate.
- Resolved 60-80 daily customer issues, achieving a 94% satisfaction rate.

RECRUITER, AUG 2019 - MAY 2020

MARKETSOURCE

- Canvassed 40 to 60 candidates per day with expert experience and evaluate candidates with desired skills for positions within major retail companies such as Target, Cox, and Tracfone.
- Managed precise I-9 and onboarding processes, securing swift candidate integration.
- Analyzed candidate skills to match retail roles, boosting placement success rates.

Education

Bachelor of Arts in Religious Studies, MAY 2019

Georgia State University

Courses

UX Design & Front-End Development, MAR 2024

Career Foundry

Associate Professional in Human Resources, JAN 2021

HRCI

Skills

HTML, CSS, Java, Figma, Adobe Indesign, Web Design, UX Design, UX Front End Development.