Clauber Rocha Oliveira

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Professional Summary

Proven record of precise attention to detail. Outgoing and goal oriented, proficient at building relationships and working in a team. Works systematically towards achieving goals and keeping deadlines. Adaptable and continually searching for technologies to keep skills up to date.

Skills Summary

- JavaScript, CSS, HTML
- Source Control (Git)
- NPM
- SASS
- Bash (Ubuntu)
- Wireframing
- Database
- Full Stack Frameworks
- Portuguese (native)

Education

Computer Programming, LDS Business College, Salt Lake City, UT   04/2018
                                                                            GPA - 3.9

- Developed Web applications in C#, PHP, SQL Server, .Net Core and other languages.
- Experienced with agile and scrum development methodology
- Built creative algorithms and programmed solutions for different types of problems
- Developed Simple Mobile applications using Xamarin

Experience

Web Developer – Globo Capotaria, Brazil (Remote)   07/2018 – present

- Created wire frames, designed, and developed the company's new website
- Correlated features with product owners and stakeholders
- Used technologies such as Laravel, Bootstrap, Vue.js and other frameworks for full stack development

Associate Technical Support Engineer – Oracle Corporation, UT   09/2017 – present

- Performed translation between customers and Technical Support Engineers(Portuguese – English)
- Assisted customers with access, navigation and administration in Oracle Support portal
- Communicated with high management to ensure quality customer service

IT Technical Service Representative – Global Service Center, SLC   01/2017 – 09/2017
- Supported over 300 computer applications for the LDS Church
- Analyzed information provided by the customer to troubleshoot and correct issues
- Maintained 100% customer satisfaction by troubleshooting and solving problems

Assistant to the Compliance Director – LDS Business College, SLC   02/2016 – 01/2017

- Identified discrepancies in student records and accurately corrected them
- Multitasked within government and school programs to record confidential student information
- Adapted to changing government policies and school procedures regarding financial aid

Administrative Clerk - Globo Capotaria, Brazil   01/2011 – 03/2013

- Performed on site technical support
- Reduced time of financial record keeping by 35% and increased accuracy by 15%

Voluntary Service

Full-time Missionary - The Church of Jesus Christ of Latter-day Saints, London, England 04/2013 – 03/2015

- Taught people principles to improve the quality of their lives
- Trained groups of six to eight missionaries to improve their success
- Set nightly numerical goals and tracked success daily