

# Claire C. Bohlen

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## PROFESSIONAL SUMMARY

Passionate and personable Full Stack Developer leveraging a background in customer service and business development with Full-Stack Certification from the University of Denver. Innovative problem-solver fanatical about building applications that improve user experience. Excellent interpersonal communication skills and collaborator who works well on team-based projects as well as independently. Looking to bring my attention to detail and technical skills to a company to grow and become a valuable asset.

## TECHNICAL SKILLS

JavaScript (ES6), React, NodeJs, Express, MySQL, Sequelize, MongoDB, Mongoose, APIs, RESTful APIs, AJAX, JSON, jQuery, HTML5, CSS3, ES6, GitHub, Heroku, GIT, Terminal, AdobeXD, Photoshop, Illustrator, Premiere Pro

## EDUCATION

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**Full Stack Web Development Certificate - University of Denver;** Denver, CO | **2020**

*An intensive boot camp program focused on gaining technical programming and market-driven skills.*

**Bachelor of Science in Business & Music – University of Colorado;** Denver, CO | **2017**

*First Year Success Program, Honors Society & DECA*

## RELEVANT EXPERIENCE | PROJECTS

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**Shake it Up App | Full Stack Developer | Deployed Link:** [shake-it-up.herokuapp.com/](https://shake-it-up.herokuapp.com/) | **Github Link:** [bit.ly/3gAAvCmg](https://bit.ly/3gAAvCmg)

Interactive MERN stack application that allows users to randomly select from different categories.

- **Role:** Developed front-end application & added CRUD functionality to the update database. Implemented React Router for conditional rendering of components. Designed UX in Adobe XD and built with styled components and CSS.
- **Utilized:** React, NodeJs, Express, MongoDB, Mongoose, JSON, Auth0, Heroku, AdobeXD,

**HMS App | Back End Developer | Deployed Link:** [hotelmotel.herokuapp.com/](https://hotelmotel.herokuapp.com/) | **Github Link:** [bit.ly/3a0RpIc](https://bit.ly/3a0RpIc)

User friendly Hotel property management software (SASS).

- **Role:** Developed backend application that supported front end. Created database, API routes & html routes. Collaborated with team to help with mobile responsive design.
- **Utilized:** NodeJs, Express, Javascript, MySQL, Sequelize, JSON, Materialize, Heroku, Handlebars, CSS

## PROFESSIONAL EXPERIENCE

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**Uncle Julio's;** Denver, CO

**2016 - 2020**

**Group Dining Sales Lead | 2018-2020**

Launched group dining sales program across seven individual locations, successfully identifying key target clients while developing scalable, replicable program specifications. Improved workflow efficiencies by streamlining seven company-wide positions into a single job requisition to oversee overarching program responsibilities. Managed event services from start-to-finish, working collaboratively with clients to achieve desired event outcomes and deliver high-quality guest experiences.

- Established aggressive metric of 3% YoY increase for group dining sales following 65% jump in first year.
- Developed data tracking program to capture customer information, enabling seamless rebooking for future events.
- Acted as subject matter expert and technical lead for implementation of Gather – an event management software and platform – to drive exceptional guest experiences while simplifying employee requirements for guest service.

**Business Development Coordinator | 2016-2018**

Turned around struggling downtown Denver restaurant location, first conducting extensive competitive analysis and research to identify gaps and areas of opportunity, and then deploying new strategies to address customer churn. Researched and recommended new technologies and software to usher in improvements to customer experience while increasing time and driving resource efficiency for management team.

- Mitigated anticipated losses of \$1M+ through launch of a prototype group sales dining program, building marketing efforts to draw new business from hotels and conventions that contributed to profitable bottom line.
- Promoted to corporate position in recognition of outstanding results at individual restaurant location.
- Established an event networking group for Downtown Denver Central Business District.