JANNEKE CLEVER

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EXPERIENCE

Technical Consultant II; Capgemini Government Solutions – Feb 2024 to Present
- Developed a scalable Generative AI prototype on AWS to transform information retrieval and response generation.
- Modernized legacy R-based classification model using Azure ML, improving transparency and efficiency.
- Optimized key report generation, automating data prep steps to achieve a 75% reduction in manual effort.
- Delivered SharePoint form and setup redesign, meeting client needs and optimizing user experience.
- Created central AI knowledge base, driving ethical standards across projects, training, and go-to-market.

Technical Consultant I; Capgemini Government Solutions – Jan 2022 to Jan 2024
- Spearheaded development of Power BI-based zip code lookup tool, enabling seamless program referrals nationwide.
- Improved data accuracy and compliance by implementing Azure AI-driven form processing and correction.
- Led company-wide hackathon fostering employee upskilling in AI and sustainability initiatives.
- Supported AI-related proposal bids by collecting qualifications and structuring key data.

Technical Operations Specialist; Ceterus – May 2020 to Sep 2021
- Managed and responded to hundreds of complex product support tickets.
- Accurately documented and escalated technical issues to the Software Engineering Team.
- Utilized technologies such as SQL, Curl, and Google Data Studio to analyze information for ad hoc requests.
- Revamped technical processes for improved efficiency while clearly documenting new procedures.

RISE Leadership Program; Capgemini – Aug 2021
- Built an interactive tech solution focused on improving employee engagement for a manufacturing company.

Computer Science Tutor; College of Charleston – Aug 2019 to Dec 2019
- Tutored peers in Computer Science and Data Science courses at the Center for Student Learning.

EDUCATION

Bachelor of Science – BS, **Computer Science**: College of Charleston
- Graduated: Fall 2021 | Minor: Data Science | Cyber Security Club: Member
- Honors College | GPA: 3.98

SKILLS

- Written 10,000+ lines of Java, Python, R, C, SQL, JavaScript, HTML, & CSS
- 5+ years of experience in AI/ML, Analytics, Data Modeling, & Data Visualization
- Proficient in Azure & AWS Cloud Platforms, Power BI, & Power Apps

AWARDS

- School of Science and Mathematics Research Grant Recipient – CofC; Summer 2019
- Richard Crosby Award – CofC; Spring 2019
- First Year Writing Award – CofC; Spring 2019

VOLUNTEER

Student Mentor; INTelligence Elementary School Program – Jan 2020 to Mar 2020
- Worked with a group of peers to introduce coding concepts to local elementary school students.