Clarity Integration Guide

Add a Custom Identity Verification Vendor in Okta

Document owner: Clarity
Audience: Security, IAM, and IT admins
Applies to: Okta Admin Console
Purpose: Configure Okta to use Clarity as a custom identity verification vendor for Identity Verification integration

Important limitations

- You cannot use an IDV vendor identity provider for routing rules.
- For additional context, refer to Okta's guidance on identity verification vendors as identity providers.

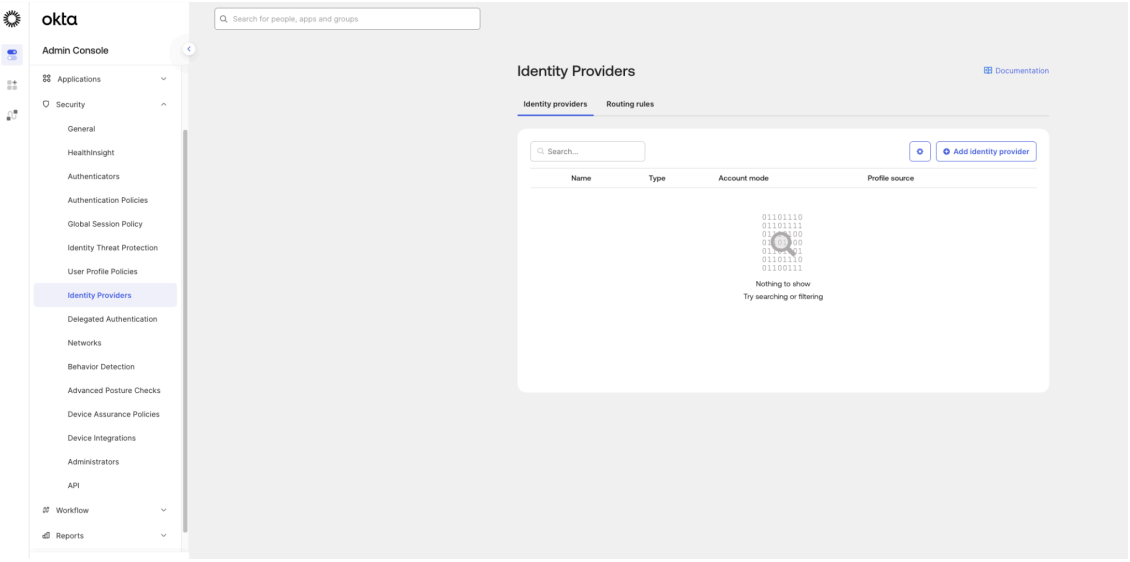
Before you begin

1. Ensure you have Okta admin access with permissions to manage Identity Providers.

Procedure

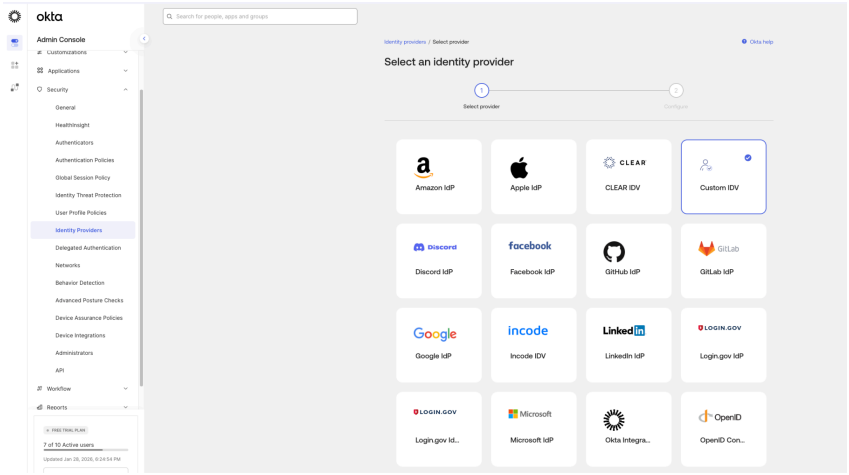
Step 1: Navigate to Identity Providers

1. In the **Okta Admin Console**, go to **Security → Identity Providers**.



Step 2: Add the Custom ID verification provider

1. Click **Add identity provider**.
2. Select **Custom ID verification**.
3. Click **Next**.



Step 3: Configure instance details

1. In **Instance name**, enter a unique name for this integration (for example: “Clarity IDV”)

Step 4: Configure end user sign in experience

In the **End user sign in experience** section, configure the following:

- **Vendor name**
  Enter “Clarity”. This name appears on the Sign In Widget.

- **End user license agreement URL**
  Clarity EULA
  Enter the URL for the vendor license agreement. This link appears on the Sign In Widget.

- **Privacy statement URL**
  Clarity Privacy

Step 5: Configure Clarity’s credentials and permissions

In the **Vendor credentials and permissions** section, configure the following:

- **Client ID**
  Enter the client ID provided by Clarity.

- **Client secret**
  Enter the client secret provided by Clarity.

- **Scope**
  The following scopes are required and should be present by default:

  1. `Openid`
     Required for any OIDC request and for receiving an ID token.

  2. `profile`
     Enables basic user profile info to be used in the flow, often to prefill or correlate the verification session. Okta’s own IDV guidance explicitly calls this out for IDV

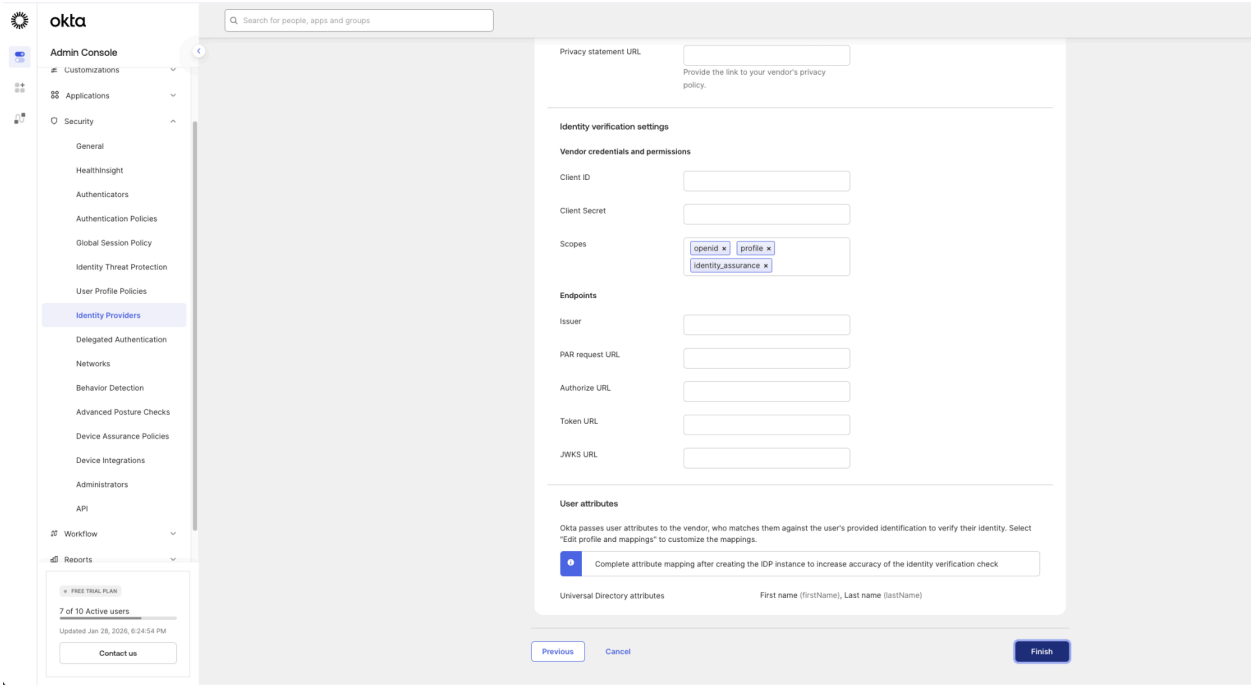
integrations.

3. `identity_assurance`
   The key scope for IDV outcomes. It requests access to identity assurance results, including the `verified_claims` structure used to convey what was verified and at what assurance level.

- Optional additional scopes:

1. `email`
   Useful when it is needed that the IDV flow to return an email claim and or help bind verification to a specific candidate communication channel.

2. `phone`
   Useful when the phone is part of the candidate identity binding, step up, or verification evidence.



Step 6: Configure endpoints

In the **Endpoints** section, configure the following:

- **Issuer**
  Enter the issuer endpoint that will be provided by Clarity.

- **PAR request URL**
  Enter the URL where Clarity handles the pushed authorization request.

- **Authorize URL**
  Enter the URL where Clarity handles the authorize request.

- **Token URL**
  Enter the URL where Clarity handles the token request.

- **JWKS URL**
  Enter the URL where Clarity provides the JSON web key set parameters used to validate the signed ID token.

Step 7: Finish

1. Click **Finish** to save the configuration.

Validation checklist

After configuration, confirm the following:

- The Sign In Widget displays the Clarity name and links.

- The issuer, authorization, token, PAR, and JWKS endpoints match the ones provided by Clarity.

- Required scopes are present and any optional scopes are intentional.

- Your team understands that this IDV integration cannot be used for routing rules.