Brandon Hickman

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

FULL STACK WEB DEVELOPER

- Experienced leader that has succeeded in fast-paced B2B environments including growing a startup from $400k in revenue to over $8MM that has pivoted to working in full stack web development.
- The go-to tech person in their family and friend group with a passion for technology and discovering new and innovative ways to solve problems.
- Highly organized and thoughtful about how development work is completed, a holdover from their time being responsible for all company and people operations at Flowhub and customer operations at Apto.

TECHNICAL & INTERPERSONAL SKILLS

Languages: JavaScript, HTML, CSS, Typescript,
Libraries and Frameworks: React, Node, Express, Bootstrap,
Databases and other: PostgreSQL via Sequelize, MongoDB via Mongoose, RESTful Routing, JSON API, EJS, Postman
Interpersonal skills: Executive Communication, Project Management, Customer Service

EXPERIENCE

Interfaith Bridge, Web Developer   *Denver, CO, 04/2022 - Current*
- Manage and oversee web development efforts. Including planning, coding, and implementing new or improved functionality within interfaithbridge.com to increase engagement, brand perception, and ability to bring in new patients.
- Launched a completely overhauled website that is more modern and expresses the culture of Interfaith Bridge.
- Implemented an ecommerce webstore that generates passive income based on proprietary therapy resources developed by Interfaith Bridge that has led to over a 10% increase in annual revenue.

Flowhub, Chief of Staff/VP of People Operations (dual title)   *Denver, CO, 02/2017 - 04/2022*
- Coordinated and oversaw HR and People Operations for all departments, advised CEO, ran point on strategic initiatives, planned and directed administrative, financial, and operational activities, provided oversight and guidance to executive staff, and oversaw general policies and procedures while the company processed over a billion dollars in sales through its platform annually.
- Spearheaded 19x revenue growth over the course of their tenure.
- Implemented performance management system and raised overall performance scores by over 30% .
- Created a framework to run the company remotely in 2020 and lowered annual operational costs by just over 1MM by eliminating unnecessary physical spaces, restructuring company meetings and communication, and updating essential roles.

Apto, Director of Customer Solutions   *Denver, CO, 09/2015 - 02/2017*
- Led a team of solutions consultants that managed customer inquiries and technical issues, implemented Apto software with customer base, and maintained customer service level agreements.
- Increased customer NPS scores by 30% over the course of their tenure
- Reduced time to onboard new clients by over 50% by replacing general implementation workflow with a customer journey that delegated onboarding milestones to sales, implementation, support, and customer success reps.

TECHNICAL PROJECTS

Syndicate - [GitHub](#) | [App](#) - JavaScript, Node.Js, Express.Js, Google Auth, EJS, Bootstrap
A social media concept build around the idea of bringing people together around their common TV interests.
- Utilized TMBD's open API to make available a library of almost every TV show produced.
- Setup watchlists, keep track of what you're watching or seen and highlight your favorite shows.
- Start a conversation with someone who has similar interests.

CAST - [GitHub](#) | [App](#) - Javascript, React, Mongoose, Node.Js, Express.Js
An application built for casting directors to engage with and find theatrical production talent.
- Built with a team of 3 engineers as practice for React.
- Streamlined and modern workflow.
- Production talent can share headshots, demo reel, and important details.

SELL - [GitHub](#) | [App](#) - Javascript, React, TypeScript, Postgres, Node.Js, Express.Js
Used media marketplace that differentiates from other ecommerce apps by putting a focus on trading as well as selling/buying.
- Designed with a mobile-first approach.
- Create a listing, browse posted listings, and contact sellers to trade or acquire used media.
- Manage your listings and keep track of what has been sold or traded.

EDUCATION

General Assembly   *Remote, Certificate Received: 03/2023*
420+ hour full-stack software engineering program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies.