# Brandon Hickman

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

## FULL STACK WEB DEVELOPER

- Experienced leader that has succeeded in fast-paced B2B environments including growing a startup from $400k in revenue to over $8MM that has pivoted to working in full stack web development.
- 1 year of freelance web development experience being responsible for all frontend and backend functionality at Interfaith Bridge.
- Highly organized and thoughtful about how development work is completed, a holdover from their time being responsible for all company and people operations at Flowhub and customer operations at Apto.

## TECHNICAL & INTERPERSONAL SKILLS

**Languages:** JavaScript, HTML, CSS, Typescript
**Libraries and Frameworks:** React, Node, Express, Bootstrap
**Databases and other:** PostgreSQL via Sequelize, MongoDB via Mongoose, RESTful Routing, JSON API, EJS, Postman
**Interpersonal skills:** Executive Communication, Project Management, Customer Service

## EXPERIENCE

**Interfaith Bridge, Web Developer**                                          *Denver, CO, 04/2022 - Current*

- Implemented an ecommerce webstore that generates passive income based on proprietary therapy resources developed by Interfaith Bridge that has led to over a 10% increase in annual revenue.
- Manage and oversee web development efforts. Including planning, coding, and implementing new or improved functionality within interfaithbridge.com to increase engagement, brand perception, and ability to bring in new patients.
- Launched a completely overhauled website that is more modern and expresses the culture of Interfaith Bridge.

**Flowhub, Chief of Staff / VP of People Operations (dual title)**                     *Denver, CO, 02/2017 - 04/2022*

- Coordinated and oversaw HR and People Operations for all departments, advised CEO, ran point on strategic initiatives, planned and directed administrative, financial, and operational activities, provided oversight and guidance to executive staff, and oversaw general policies and procedures while the company processed over a billion dollars in sales through its platform annually.
- Spearheaded 19x revenue growth over the course of their tenure.
- Implemented performance management system and raised overall performance scores by over 30% .
- Created a framework to run the company remotely in 2020 and lowered annual operational costs by just over 1MM by eliminating unnecessary physical spaces, restructuring company meetings and communication, and updating essential roles.

**Apto, Director of Customer Solutions**                                         *Denver, CO, 09/2015 - 02/2017*

- Led a team of solutions consultants that managed customer inquiries and technical issues, implemented Apto software with customer base, and maintained customer service level agreements.
- Increased customer NPS scores by 30% over the course of their tenure
- Reduced time to onboard new clients by over 50% by replacing general implementation workflow with a customer journey that delegated onboarding milestones to sales, implementation, support, and customer success reps.

## TECHNICAL PROJECTS

**Syndicate - [GitHub](#) | [App](#) - JavaScript, Node.Js, Express.Js, Google Auth, EJS, Bootstrap**
*A social media concept built around the idea of bringing people together around their common TV interests.*

- Architected the user experience and modeled functionality off other successful social network logging applications.
- Utilized TMBD's open API to make available a library of almost every TV show produced.
- Implemented Google OAuth and locked down social functionality to registered users.
- Setup view functionality using EJS.

**CAST - [GitHub](#) | [App](#) - Javascript, React, Mongoose, Node.Js, Express.Js**
*An application built for casting directors to engage with and find theatrical production talent.*

- Built with a team of three engineers as an exercise in team collaboration and further developing React skills.
- Designed profile functionality with two unique user flows in mind depending on whether you are a casting director or production talent.
- Utilized multiple data resources within application so that talent profiles can create additional experience, education and training subdocuments and have them be associated with a single profile.

**SELL - [GitHub](#) | [App](#) - Javascript, React, TypeScript, Postgres, Node.Js, Express.Js**
*Used media marketplace that differentiates from other ecommerce apps by putting a focus on trading as well as selling/buying.*

- Designed with a mobile-first approach so that users could easily create listings wherever they are.
- Developed frontend using React and TypeScript.
- Created backend with its own API so that the frontend could make calls to it and ensure that user data and application requests are properly secured.
- Utilized a relational database structure via Sequelize/Postgres so that individual users could have created listings associated with their profile.

## EDUCATION

**General Assembly**                                          *Remote, Certificate Received: 03/2023*

420+ hour full-stack software engineering program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies.