| **Classie Davidson**  Front End Developer **PROFILE** Front End Developer who specializes in creating responsive, user-friendly websites with experience in business administration and customer service.  **CONTACT**  Sugarland, TX  (281) 513-7148  c.monee.davidson@gmail.com  [Portfolio](https://classied.github.io/classied-portfolio/)  [LinkedIn](http://www.linkedin.com/in/classiedavidson) **EDUCATION**  Skillcrush, Front End Developer Intensive Track, 2022  Texas Southern University  **M.B.A** Accounting and Business Management, 2018  Tarleton State University  **B.B.A** International Business and Marketing, 2016 **DEVELOPER SKILLS** HTML5/CSS3  JavaScript/JSX  React  Responsive Design  Leadership  Critical Thinking  Customer Service   **TECH TOOLS** Git / GitHub  Chrome DevTools  CodeSandbox  Adobe Creative Suite | **DEVELOPER PROJECTS**  * [Unplugged](https://classied.github.io/Unplugged-retreat/) - Multi-page website for a retreat center. **Tools used***: HTML5, CSS3, Flexbox, JavaScript, Photoshop* * [Guess the Word Game](https://classied.github.io/guess-the-word/) - Word game where players try to guess words one letter at a time within an allotted number of guesses. **Tools used:** *JavaScript, HTML5, CSS3, GitHub*     **WORK EXPERIENCE**  **ACCOUNTS RECEIVABLE SPECIALIST** Houston, TX  [*Fidelity National Title Company*](https://www.fntg.com/)2021- current   * Provide the highest level of service and support to clients, banks, and escrow professionals, increasing customer satisfaction by 12% * Collaborate with 8 team members to complete day-to-day accounting processes, improving team performance by 20% * Manage cash flow reports, ledgers, and payment disputes on mass via Softpro Select and WMA, improving data management by 25% * Report 75+ investment contracts and financial statements to secure Oracle database, optimizing data recovery and backup * Install proper codes daily to 100+ invoices, files, and receipts to keep records organized for the revenue and payable departments.     **QUALITY ASSURANCE SPECIALIST** Houston, TX  [*Vroom Auto*](https://www.vroom.com/)2020 - 2021   * Researched and resolved 300+ customer claims related to product issues, account modifications, and returns, enhancing CRM by 20% * Supported 150+ clients with past-due accounts to formulate payment plans and discuss debt restructuring options   **PRODUCT MARKETING ASSOCIATE** Houston, TX  [*Global Platform Solutions*](https://www.facebook.com/TheGPSLife/)2019 - 2020   * Collaborated with product development teams to create marketing plan and materials, increasing sales and client retention by 15% * Recruited 10 new team members and coached personnel on marketing strategies, increasing product sales   **MORTGAGE LOAN CLOSER**  Houston, TX  [*Gregg & Valby, LLC*](https://secure.gregg-valby.com/gvwebsite/index.html)2018 - 2019   * Oversaw 275+ post-closing quality control evaluations of mortgage loans, decreasing processing errors by 18% * Proofread paperwork such as title abstracts, insurance, credit, and tax histories to ensure 100% adherence to Texas state regulations |
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