

CLAUDIA GIL

JUNIOR AUTOMATION DEVELOPER



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LATAM

Professional transitioning into tech with over 10 years of experience in customer service, administration, and support roles. Skilled in process automation using tools like Make, Zapier, and Python, with cloud computing training in AWS. Combines structured thinking, clear communication, and a hands-on approach to solving real problems with simple, effective solutions.

TECHNICAL SKILLS

- - Languages: Python (automation and scripts), basic SQL
- - Automation: Make, Zapier, APIs
- - Cloud: AWS Fundamentals (EC2, S3, IAM, CloudWatch)
- - Data: Power BI, Google Sheets, PostgreSQL, MySQL
- - Tools: Slack, Notion, Clockify, Trello, Figma
- - Basic Frontend: HTML5 and CSS

EDUCATION

CISCO	Jul 25 - Actualidad
Fundamentos de Python	
AWS re/Start	Nov 24 - Ene 25
Morris & Opazo Bootcamp	
Academia de Trabajo Virtual	Abr - Sep 23
Habilidades para el Trabajo Remoto	
ZakiData	Feb 24 (8hrs)
Power BI Career Accelerator	

RELEVANT WORK EXPERIENCE

RH Assistant/ Internal Automation

Morris & Opazo (Remote), Febrero 25 - May 25

- Internal process automation with Make and Clockify activity tracking
- Supported onboarding, certifications, training, and internal communications

Claims Analyst (CNR, CGE)

Konecta Chile, Jan 23 - Abril 25

- Handled customer complaints and case resolution using CRM system
- Managed documentation and case follow-ups.

Treasury Assistant

Grupo Servip, Oct 2019 - Nov 2021

- Managed cash flow, daily/monthly reports, and operational security procedures