# CLAUDIA GIL
## JUNIOR AUTOMATION DEVELOPER

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📍 Chile

Professional transitioning into tech with over 10 years of experience in customer service, administration, and support roles. Skilled in process automation using tools like Make, Zapier, and Python, with cloud computing training in AWS. Combines structured thinking, clear communication, and a hands-on approach to solving real problems with simple, effective solutions.

## TECHNICAL SKILLS

- - Languages: Python (automation and scripts), basic SQL
- - Automation: Make y N8N.
- - Cloud: AWS Fundamentals (EC2, S3, IAM, CloudWatch)
- - Data: Power BI, Google WorkSpace, PostgreSQL, MySQL
- - Tools: Slack, Notion, Clockify, Asana, Figma.
- - Basic Frontend: Basic HTML5, CSS y REACT

## EDUCATION

**Desafio Latam** — Nov 25 - Present
Test Automation Engineer

**CISCO** — Oct 25 - Present
Python fundations

**AWS re/Start** — Nov 24 - Jan 25
Morris & Opazo Bootcamp

**ZakiData** — Feb 24 (8hrs)
Power BI Career Accelerator

## RELEVANT WORK EXPERIENCE

### RH Assistant/ Internal Automation
Morris & Opazo (Remote), Febr25 - May 25

- Internal process automation with Make and Clockify activity tracking
- Supported onboarding, certifications, training, and internal communications

### Claims Analyst (CNR, CGE)
Konecta Chile, Jan 23 - April 25

- Handled customer complaints and case resolution using CRM system
- Managed documentation and case follow-ups.

### Theasury Assistant
Grupo Servip, Oct 2019 - Nov 2021

- Managed cash flow, daily/monthly reports, and operational security procedures