

# CLAUDIA GIL

## JUNIOR AUTOMATION DEVELOPER



+56 933025452



claudiagil.leon@gmail.com



LATAM

Professional transitioning into tech with over 10 years of experience in customer service, administration, and support roles. Skilled in process automation using tools like Make, Zapier, and Python, with cloud computing training in AWS. Combines structured thinking, clear communication, and a hands-on approach to solving real problems with simple, effective solutions.

## TECHNICAL SKILLS

- - Languages: Python (automation and scripts), basic SQL
- - Automation: Make, Zapier, APIs
- - Cloud: AWS Fundamentals (EC2, S3, IAM, CloudWatch)
- - Data: Power BI, Google Sheets, PostgreSQL, MySQL
- - Tools: Slack, Notion, Clockify, Trello, Figma
- - Basic Frontend: HTML5 and CSS

## EDUCATION

### CISCO

Jul 25 - Actualidad

Fundamentos de Python

### AWS re/Start

Nov 24 - Ene 25

Morris & Opazo Bootcamp

### Academia de Trabajo Virtual

Abr - Sep 23

Habilidades para el Trabajo Remoto

### ZakiData

Feb 24 (8hrs)

Power BI Career Accelerator

## RELEVANT WORK EXPERIENCE

### RH Assistant/ Internal Automation

Morris & Opazo (Remote), Febrero 25 - May 25

- Internal process automation with Make and Clockify activity tracking
- Supported onboarding, certifications, training, and internal communications

### Claims Analyst (CNR, CGE)

Konecta Chile, Jan 23 - Abril 25

- Handled customer complaints and case resolution using CRM system
- Managed documentation and case follow-ups.

### Treasury Assistant

Grupo Servip, Oct 2019 - Nov 2021

- Managed cash flow, daily/monthly reports, and operational security procedures