

CLAUDIA GUERRA

QUALITY ASSURANCE

claudiagbak@gmail.com | Leeds | Right to work in the UK 

 claudiaguerra-

 claudiaguerra.netlify.app

 claudiaguerra

ABOUT

Quality Assurance Professional with experience in manual testing, including test design, execution, defect tracking, regression, exploratory testing and documentation. Experienced in collaborating closely with developers in Agile environments. Recently completed an intensive web development program, adding skills in HTML, CSS, and JavaScript to my QA background.

TOOLS & PLATFORMS

- Jira
- Git & GitHub
- Netlify
- Visual Studio Code

TESTING & QA

- Test Case Design & Execution
- Defect Tracking & Reporting
- Regression & Exploratory Testing
- QA Documentation

SOFT SKILLS

- Knowledge Sharing
- Empathetic Leadership
- Attention to detail
- Collaboration

LANGUAGES

- English** Advanced (C1)
- Spanish** Native

WORK EXPERIENCE

Quality Assurance Lead at Actosoft MX

November 2024 - Present

Leading the QA strategy and manual testing efforts for a web-based restaurant management platform.

- Built and implemented the QA strategy from the ground up.
- Designed and developed detailed test plans, test cases, and testing documentation, focusing on critical functionalities.
- Conducted exploratory and regression testing on desktop and mobile environments.
- Executed manual test cases and reported bugs using Jira.
- Tested features across multiple browsers and devices, and reviewed spelling, grammar, and message coherence.
- Collaborated closely with the development team to identify, prioritise, and resolve defects efficiently.

Quality Assurance Consultant at Oracle

August 2022 - April 2024

Tested the Oracle Utilities Customer Care and Billing (CC&B) system, working closely with utility companies such as PG&E, BHE and Air Selangor.

- Participated in System Testing, Regression Testing, System Integration Testing, and User Acceptance Testing.
- Designed, executed and maintained existing test cases.
- Identified, documented, and tracked defects using Jira.
- Collaborated on new project implementations in collaboration with software development teams.
- Developed onboarding materials and training plans, reducing ramp-up time for new hires by 50%.
- Mentored and trained junior staff and interns.

Software Validation Tech at Intel

January 2015 - October 2017

Worked as part of the Intel Graphics Display team, focusing on testing and validating display functionalities.

- Performed functional and regression testing on Intel Graphics drivers.
- Focused on external display validation (HDMI, DisplayPort), including screen resolution, detection, and hot-plug events.
- Reported and tracked bugs in collaboration with development teams.

CERTIFICATIONS

AWS Certified Cloud Practitioner

Issued: June 2025

Amazon Web Services Training and Certification

EDUCATION

Web Development & Cloud Computing

May 2024 - October 2024

Junior Achievement Americas - Mujer Digital

Programming foundations, including web design, HTML5, CSS3 and JavaScript. Obtained AWS Cloud Practitioner Certification

Bachelor's degree in Physics

August 2023

University of Guadalajara (Universidad de Guadalajara) Mexico