

# CLAUDIA GUERRA

Future Software Developer | QA Professional in Transition

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## ABOUT

I am transitioning into Software Development from a QA background. Working closely with developers has inspired my creative tendencies. I am eager to work as part of a strong team as a developer because I take pride in solving problems by creating products that provide an intuitive and appealing user experience. My experience in QA gives me a unique insight into the development process - I believe my quality-first mindset is a great asset to any team.

To aid in my career transition, I recently completed a Web Development course, in which I learned HTML, CSS, and JavaScript. Additionally, I earned the AWS Cloud Practitioner certificate as part of a Web Development & Cloud Computing course.

FRONTEND	TOOLS	TESTING	CLOUD	LANGUAGES
<ul style="list-style-type: none"><li>HTML5</li><li>CCS3</li><li>JavaScript</li></ul>	<ul style="list-style-type: none"><li>GitHub</li><li>Jira</li><li>Netlify</li></ul>	<ul style="list-style-type: none"><li>Manual testing</li><li>Test planning</li><li>Defect tracking</li></ul>	<ul style="list-style-type: none"><li>AWS Certified Cloud Practitioner (CLF-C02)</li></ul>	<ul style="list-style-type: none"><li><b>English</b> Advanced</li><li><b>Spanish</b> Native</li></ul>
SOFT SKILLS				
<ul style="list-style-type: none"><li>Knowledge Sharing</li></ul>	<ul style="list-style-type: none"><li>Empathetic Leadership</li></ul>	<ul style="list-style-type: none"><li>Attention to Detail</li></ul>	<ul style="list-style-type: none"><li>Collaboration</li></ul>	

## WORK EXPERIENCE

### Quality Assurance Lead at Actosoft MX

November 2024 - Present

Leading the QA strategy and manual testing efforts for a web-based restaurant management platform.

- Built and implemented the QA strategy from the ground up.
- Designed and developed detailed test plans, test cases, and testing documentation, focusing on critical functionalities.
- Conducted exploratory and regression testing on desktop and mobile environments.
- Executed manual test cases and reported bugs using Jira.
- Tested features across multiple browsers and devices.
- Collaborated closely with the development team to identify, prioritise, and resolve defects efficiently.

### Quality Assurance Consultant at Oracle

August 2022 - April 2024

Tested the Oracle Utilities Customer Care and Billing (CC&B) system, working closely with utility companies such as PG&E, BHE and Air Selangor.

- Participated in System Testing, Regression Testing, System Integration Testing, and User Acceptance Testing.
- Designed, executed and maintained existing test cases.
- Identified, documented, and tracked defects using Jira.
- Collaborated on new project implementations in collaboration with software development teams.
- Developed onboarding materials and training plans, reducing ramp-up time for new hires by 50%.
- Mentored and trained junior staff and interns.

## CERTIFICATIONS

[AWS Certified Cloud Practitioner](#)  
Amazon Web Services Training and Certification

Issued: June 2025

[Oracle Cloud Infrastructure 2023 Certified Foundations Associate](#)  
Oracle

Issued: August 2023

## PROJECTS

### Personal CV Website

Built and deployed a personal website to share my experience and projects.  
Used HTML and CSS to design the layout, deployed with Netlify and used GitHub for version control

## EDUCATION

### Web Development & Cloud Computing

May 2024 - October 2024

Junior Achievement Americas - Mujer Digital

Programming foundations, including web design, HTML5, CSS3 and JavaScript. Obtained AWS Cloud Practitioner Certification

### Bachelor's degree in Physics

August 2023

University of Guadalajara (Universidad de Guadalajara) Mexico

Completed all the course credits and am currently in the process of defending my thesis to obtain the degree certificate