Claudia Johnson

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Email:
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Date of Birth:
31.03.1989

Civil Status:
Married, no children

Citizenship:
German & South African

Open to Remote work:
Yes

LinkedIn:
https://www.linkedin.com/in/claudia-johnson501

Portfolio website:
https://claudiaj501.github.io/ClaudiaJohnsonPortfolio/index.html

Web Development Case Study:
Chat App   November 2022
- An app that can be easily accessed: the only requirement once the app is downloaded and opened is to enter a username and access the chat. The user can then exchange messages, images and their location with other users.
- The approach started with the creation of a user persona and a user flow which identified who will most likely use the application and what would be the steps the user will take to make use of the application.
- This chat app was the final project for my full-stack web development bootcamp. Besides all difficulties, I realized how I grew in handling problems and solving bugs independently. I improved in figuring out what search terms to use when trying to find an answer with Google. I got a solid grasp of when it might help to temporary set a console.log() to know what`s going on.

Short Profile

Frontend developer with a background in visual design and branding. Experienced in customer service, providing me with an understanding for user needs and expectations. Adept at communicating complex concepts in a visual way.

Professional Experience

07/2021 – Current

Sales assistant at Elbenwald GmbH – Frankfurt, Germany
- Greeting and serving customers from the moment they enter the shop.
- Advising customers and answering any queries they may have.
- Keeping customer satisfaction at the highest level.

03/2019 – 02/2021

Graphic Designer at Wright Millners dental suppliers – JHB, South Africa
- Dedicated designer for all company print material and digital marketing platforms and strategies.
- Designed a more modern look and feel for the brand and came up with new ideas to reach customers.
- Reached more customers with better advertising campaigns.

03/2018 – 03/2019

Client Liaison at Remata Print & Communications (Photobooks department) – JHB, South Africa
- Engaged with clients, across all channels, to provide aid and knowledge on orders and any possible technical issues.
- Processed client orders and assisted in additional administrative duties.
- Inspected of submitted artwork to improve turnaround times and eliminate flaws, so as to maximize customer satisfaction.

02/2017 – 03/2018

Operations Supervisor at Jetline Print – JHB, South Africa
- Oversaw efficient coordination and sustained productivity of store operations.
- Arranged and provided training and mentoring for new staff.
- Established and maintained a superlative client experience.

Education

CareerFoundry - Full Stack Web Development		*2022-2023*
Design School Southern Africa - First year BA Graphic design		*2010*

Languages

German – B1	English – Native	Afrikaans – B1

Knowledge & Skills

- Basic Full Stack Web Development – HTML< CSS, JavaScript, React, MongoDB, frameworks, Bootstrap, TypeScript, Nodejs, Ajax, debugging, jQuery, API.
- Programs: CorelDraw, Photoshop – *advanced knowledge.*
- Programs: Illustrator, VisualStudio, MS Word, MS Excel, MS Power Point, MS Outlook – *very good knowledge.*
- Friendly and approachable with strong attention to detail.
- Adaptable and resourceful approach to duties.

Additional Achievements

Hyper Island UI/UX course – Guest speaker on Accessibility in design   2021 & 2022