

Claudia Johnson

Address:

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Email:

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Date of Birth:

31.03.1989

Civil Status:

Married, no children

Citizenship:

German & South African

Open to Remote work:

Yes

LinkedIn:

<https://www.linkedin.com/in/claudia-johnson501>

Portfolio website:

<https://claudiaj501.github.io/ClaudiaJohnsonPortfolio/index.html>

Languages:

- German – B1
- English – Native
- Afrikaans – B1

Knowledge & Skills:

- Basic Full Stack Web Development – HTML< CSS, JavaScript, React, MongoDB, frameworks, Bootstrap, TypeScript, Nodejs, Ajax, debugging, jQuery, API.
- Programs: CorelDraw, Photoshop – *advanced knowledge*.
- Programs: Illustrator, VisualStudio, MS Word, MS Excel, MS Power Point, MS Outlook – *very good knowledge*.
- Friendly and approachable with strong attention to detail.
- Adaptable and resourceful approach to duties.

Additional Achievements:

Hyper Island UI/UX course – Guest speaker on Accessibility in design 2021 & 2022

Short Profile

Frontend developer with a background in visual design and branding. Experienced in customer service, providing me with an understanding for user needs and expectations. Adept at communicating complex concepts in a visual way.

Web Development Case Study

Chat App

November 2022

- An app that can be easily accessed: the only requirement once the app is downloaded and opened is to enter a username and access the chat. The user can then exchange messages, images and their location with other users.
- The approach started with the creation of a user persona and a user flow which identified who will most likely use the application and what would be the steps the user will take to make use of the application.
- This chat app was the final project for my full-stack web development bootcamp. Besides all difficulties, I realized how I grew in handling problems and solving bugs independently. I improved in figuring out what search terms to use when trying to find an answer with Google. I got a solid grasp of when it might help to temporarily set a `console.log()` to know what's going on.

Professional Experience

07/2021 – Current

Sales assistant at Elbenwald GmbH – Frankfurt, Germany

- Providing relevant information and a seamless shopping experience to customers.
- Key responsibilities include assisting customers with any information they may require pertaining to the merchandise and related interests, as well as facilitating the sale of such merchandise.
- Customer satisfaction at the store maintains a consistent high point.

03/2019 – 02/2021

Graphic Designer at Wright Millners dental suppliers – JHB, South Africa

- Designed visual advertising media for the extended catalogue of products offered by the company.
- Focuses included creating an appealing presentation of the products to increase sales and ensure consistent/return business.
- As a result, customer reach extended significantly, improving product sales across the board.

03/2018 – 03/2019

Client Liaison at Remata Print & Communications (Photobooks department) – JHB, South Africa

- Engage with clients to provide advice and assistance across multiple platforms, along with as-needed technical aid.
- Position focused on providing end-to-end customer experience and ensuring satisfaction with final product, along with providing creative advice.
- Significantly improved turnaround times for product completion and increased customer piece of mind resulted in expanded customer retention.

Education

CareerFoundry - Full Stack Web Development

2022-2023

Design School Southern Africa - First year BA Graphic design

2010