Scenario 1

ID: 1

Reporter: Cláudio Pimenta

Title: Book Testdrive Button - Misalignment

Description:

In the model selection page, when we select a model it shows the testdrive button and the respective close button. These two are misaligned and are overlapping the vehicle image.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select one model

Expected output:

Align the buttons and place them below the image.

Suggestion: We should remove those buttons and when we click on a model it should redirect to the 2nd step as it's the only possible option.

Technical details:

IOS 16 Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

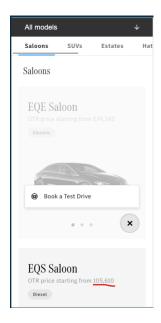
Severity: Mid Priority

Reporter: Cláudio Pimenta

Title: EQS Saloon - Missing currency to price

Description:

In the model selection page, the EQS Saloon is missing the currency character in the price.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Filter by Saloons
- 3. Scroll to EQS Saloon

Expected output:

All prices should have currency.

Technical details:

IOS 16 Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Severity: Mid Priority

Reporter: Cláudio Pimenta

Title: EQS Saloon - Wrong Fuel Label

Description:

In the model selection page, the EQS Saloon has the wrong fuel label.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Filter by Saloons
- 3. Scroll to EQS Saloon

Expected output:

The EQS Saloon is an electric vehicle, so the label should be Electric.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

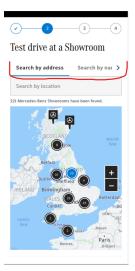
Reporter: Cláudio Pimenta

Title: Showroom Map - Search Tabs Visibility

Description:

In the showroom map page, the tab Search by name is not fully visible.

Also there is no clear information of what to type in the "search by location" input.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select a Model
- 3. Click "Book a Test Drive"

Expected output:

In the showroom map page, if there are only two tabs they should be fully visible. The "Search by location" label could have "(city, postcode…)" as well so it would be easier to understand.

Suggestion: Instead of having two tabs to use different inputs, we should be able to search by address or by showroom name in the same input. For that we would just change the placeholder as something like "Search by Location or Name (city, postcode, showroom name,...)".

Technical details:

IOS 16 Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

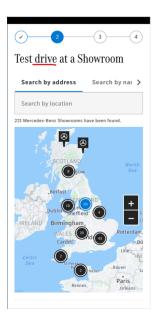
Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Showroom Map - Inconsistent Capitalization

Description:

In the showroom map page, the title has inconsistent capitalization.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select a Model
- 3. Click "Book a Test Drive"

Expected output:

In the showroom map page, the title capitalization should be followed through, for that it should be "Test Drive at a Showroom".

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Showroom Details Page - Select showroom button misaligned

Description:

In the showroom details page, the select showroom button is misaligned.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select a Model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom

Expected output:

The select showroom button should be aligned at the middle as it is the only button.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

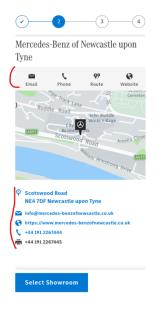
Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Showroom Details Page - Replicated Information

Description:

In the showroom details page, there is replicated information, email, phone and website.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select a Model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom

Expected output:

If we are going to show the email clicking on the email button we shouldn't display the same information on the bottom, for that we should probably remove the top buttons, except for the route

Also the bottom information should be using the same color for every field, at the moment the fax number is in a different color.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

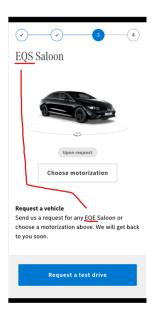
Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Vehicle Confirmation Page - Invalid Information / Typo

Description:

In the vehicle confirmation page of the EQE Saloon, the title is referring to the wrong model.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select the EQE Saloon model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom

Expected output:

In the vehicle confirmation page of the EQS Saloon model, the title should be referring to EQE Saloon and not to EQS Saloon.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

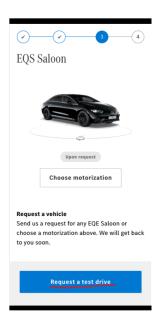
Severity: Mid Priority

Reporter: Cláudio Pimenta

Title: Vehicle Confirmation Page - Inconsistent Capitalization/ Wrong text

Description:

In the vehicle confirmation page, the request a test drive button has inconsistent capitalization, and the text is misleading since the next page is a scheduling page.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom

Expected output:

To have consistent capitalization the button text should be "Request a Test Drive", and it should be "Schedule a Test Drive" as the button redirects you to a scheduling page.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

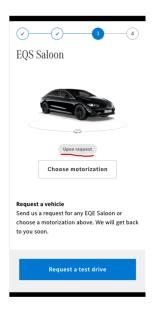
Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Vehicle Confirmation Page - Ambiguous Label

Description:

In the vehicle confirmation page, the label "upon request" is ambiguous on the purpose.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select the EQE Saloon model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom

Expected output:

To be clearer the label should be "Availability Upon Request".

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

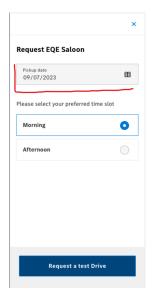
Severity: Mid Priority

Reporter: Cláudio Pimenta

Title: Schedule Test Drive Date Page - Past Date Available

Description:

In the scheduling test drive page, the date picker is allowing the user to choose a past date.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date

Expected output:

As we are scheduling a date to do a test drive we should not be able to select a past date, for that we should disable the selection of past dates.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Schedule Test Drive Date Page - Inconsistent Capitalization

Description:

In the scheduling test drive page, the request a test drive button has inconsistent capitalization.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date

Expected output:

To have consistent capitalization the button text should be "Request a Test Drive".

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Schedule Test Drive Date Page - Inconsistent Button Color

Description:

In the scheduling test drive page, the request a test drive button has inconsistent color with the other pages.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date

Expected output:

To be consistent we should change the color of the button to match the other pages.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Schedule Test Drive Date Page - Close Button

Description:

In the scheduling test drive page, there is a 'x'/close button on the top right that is unclear of its function.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date

Expected output:

The 'x'/close button should be replaced by a back button where it should send the user to the vehicle confirmation page.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Severity: Mid Priority

Reporter: Cláudio Pimenta

Title: Personal Information Page - No Email Validation

Description:

In the personal information page, there is no email validation, as we typed an invalid email format there was no error message.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date
- 7. Request a Test Drive

Expected output:

The email input should have validations to guarantee the presence of the @ and the domain. It should present an error label with a text such as "Invalid email"

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Personal Information Page - No Email Validation

Description:

In the personal information page, there is no email validation, as we typed an invalid email format there was no error message.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date
- 7. Request a Test Drive

Expected output:

The email input should have validations to guarantee the presence of the @ and the domain. It should present an error label with a text such as "Invalid email".

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Personal Information Page - Fields Spacing Incongruity

Description:

In the personal information page, there is incongruity on the fields spacement.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date
- 7. Request a Test Drive

Expected output:

To have consistency throughout the page all the fields should have the same spacement.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Reporter: Cláudio Pimenta

Title: Personal Information Page - Fields Color

Description:

In the personal information page, the fields color is too gray suggesting that the fields are disabled and not editable.



Steps to Reproduce:

- 1. Go to the model selection page
- 2. Select any model
- 3. Click "Book a Test Drive"
- 4. Select a Showroom
- 5. Confirm Showroom
- 6. Request a Test Drive/ Go to Schedule Test Drive Date
- 7. Request a Test Drive

Expected output:

As all the fields are editable at this stage the background color of them should be white as the email is at the moment.

Technical details:

IOS 16

Safari v16.5

Market: United Kingdom

Date: 14/10/2024

Environment: Production

Version: Latest released: 6.0

Scenario 2

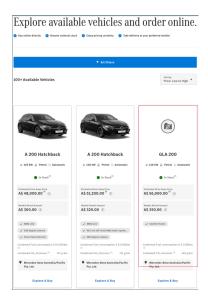
ID: 19

Reporter: Cláudio Pimenta

Title: Vehicle Search Page - Vehicle Incomplete Information

Description:

In the vehicle search page the vehicle GLA 200 is missing information such as the picture.



Steps to Reproduce:

1. Go to Vehicle Search Page

Expected output:

There is missing information in the vehicle GLA 200, the image is missing and I suspect there are missing extras labels as well.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

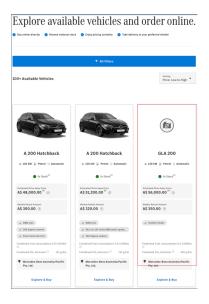
Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page - Vehicle Incomplete Information

Description:

In the vehicle search page the vehicle GLA 200 is missing information such as the picture.



Steps to Reproduce:

1. Go to Vehicle Search Page

Expected output:

There is missing information in the vehicle GLA 200, the image is missing and I suspect there are missing extras labels as well.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

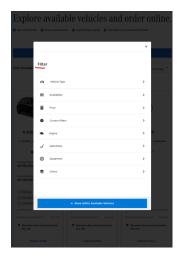
Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Dialog Title Misaligned

Description:

In the vehicle search page filters the title should be aligned in the center and be more perceptible.



Steps to Reproduce:

1. Go to Vehicle Search Page

2. Open Vehicle Filters

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

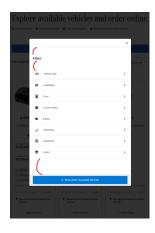
Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Dialog Spacement

Description:

The vehicle search page filter dialog is using a big part of the screen, but it has a lot of spacement between the title and filters, and same with filters and search button.



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters

Expected output:

This spacing could be reduced.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

Version: Latest released: 8.246

Severity: Low Priority

X should be bigger

img 3:

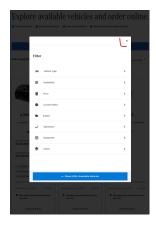
Show 0 cars with EQB

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Close Dialog Button

Description:

The close dialog button is too small in relation to the dialog, and it might be hard for the user to find it.



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters

Expected output:

The X button should be more visible.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

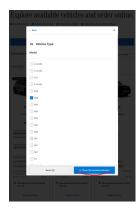
Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Show Available Vehicles Button

Description:

When we select a filter in vehicle type filters it's not updating the number of available vehicles in the button.



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters
- 3. Select Vehicle Type Filter

Expected output:

When we select a filter it should run a query and show the correct number of vehicles using the current filter on the button.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Reset Button Naming

Description:

The Reset button name is ambiguous as it does not describe its functionality correctly.



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters
- 3. Select Vehicle Type Filter

Expected output:

I would suggest changing the button text to "Reset Filters (i)" or "Clear Filters (i)".

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Missing Dropdown Button

Description:

The filter dialog shows the dropdown arrow, but when pressed it does not show the close up



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters
- 3. Select Vehicle Type Filter

Expected output:

As a concept the dropdown arrows when open should show a close down arrow up, that should be added.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

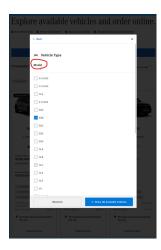
Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page Filter - Vehicle Type Label (Model)

Description:

The Vehicle Type dropdown has a sublabel called Models, this is ambiguous as we were already expecting it.



Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters
- 3. Select Vehicle Type Filter

Expected output:

This information is ambiguous, maybe we could change the filter to Models and remove the "Models" label.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

Version: Latest released: 8.246

Reporter: Cláudio Pimenta

Title: Vehicle Search Page - Price Filter Not Working

Description:

The Sort by Price filter is not working properly, as it is displaying vehicles in the wrong order.

Steps to Reproduce:

- 1. Go to Vehicle Search Page
- 2. Open Vehicle Filters
- 3. Select Vehicle Type Filter

Expected output:

The second vehicle is more expensive than the third one, so it should be in swapped places as the filter is from lower to higher price.

Technical details

iPad Pro 12"

Chrome v114.0.5735.198

Market: Australia Date: 07/07/2023

Environment: Production

Version: Latest released: 8.246