

Prigoriilor 35

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13th of January 2022

Customer Services

Ms. Elizabeth Keen

176, Artizan Street

London, UK

Dear Ms. Elizabeth Keen

I wish to bring to your attention that the order I've made a month ago has not been yet been delivered to me.

The order consists of two iPhone 13 Pro phones and has an identification id of 158568230.

According to European Union law, any order should be delivered within 7 working days, and the customer should be notified of any delay. I have not received any notification about the order delay. I tried to contact customer service but no one was able to locate my order. For this reason, I want to get an refund.

Please send me any information of refund as soon as you can!

Sincerely,

Popescu Paullo Robertto Karloss