

QA Challenge Project

Quality Assurance Report

Agency Name

Resultados Digitais

Project Name

Software QA Engineer - Challenge project

Review Interval

Sep 11- Sep 15 2017

Date

Sep 15 2017

Contact Information

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Recommendations

Project Overview

Project targets to get an overview about RD station web app and to automatically test one of its features.

The overview covers the following:

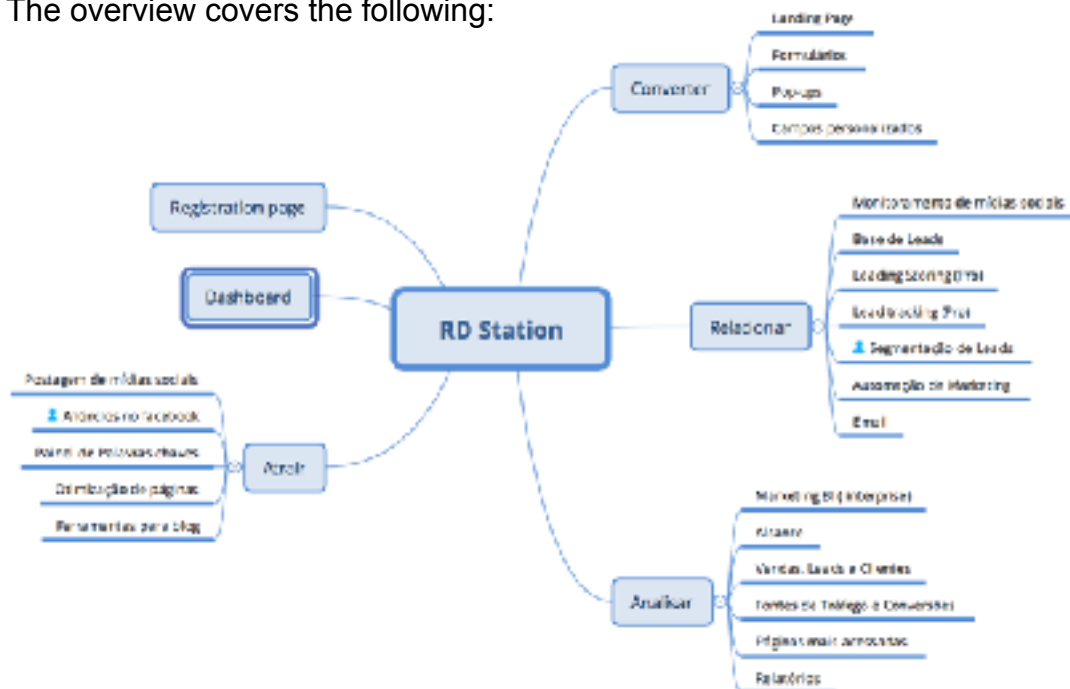


Fig.1: Scheme with features to be tested on RDstation web application.

Feature chosen to be Future chosen to be thoroughly tested and automated:
“Segmentação de Leads”.

Current Interval QA Activities

- Learned basics on Ruby language
- Learned basics on Cucumber framework concepts and applications
- Learned basics on Digital Marketing concepts and applications
- Performed exploratory tests on RD station web app
- Created Acceptance test scenarios using Gherkin
- Automated Acceptance test scenarios using Cucumber
- Identified enhancement points
- Identified minor defects

Planned Activities For Next Review Period

N/A

Outstanding QA Issues

Defects

Unexpected behavior on workflow

Reproduce the issue by executing the following steps:

- 1- Select Relacionar menu, then “Segmentação de Leads”
 - 2- Click the blue dropdown arrow next to “Mostrar Leads” on “Clientes (estagio funil)” row
 - 3- Select “Email” from the dropdown list
 - 4- On the new loaded page, click “Voltar” button on the top left corner of the page
 - 5- Notice that it does not go back to the previous page, but to the “Email” menu page. This is unexpected for the user.
- In addition, if the user presses “Delete/Backspace” key on keyboard instead, one is redirected to the previous page where one was. This represents an inconsistency.

Enhancements

Gray out selection option

Reproduce the issue by executing the following steps:

- 1- Select Relacionar Menu
- 2- Click the blue arrow next to Mostrar Leads on Clientes (estagio funil) row
- 3- Observe that the email option is in a different color (gray out) which may mislead the user to believe it is disabled

UI Inconsistency

Reproduce the issue by executing the following steps:

- 1- Select Relacionar menu, then Segmentação de leads
- 2- Notice the “saiba mais” link just after the header; it presents a period (.) after it
- 3- Select “Analisar” menu, then “Relatórios”
- 4- Notice the “saiba mais” link: it does not present a period (.) after it
- 5- The word also presents different font sizes in each location; that makes the UI inconsistent

Other Findings

Under “Importar Leads” page, there is a .CSV instantâneo file available for download and usage as template. This file contains 4 (four) columns which does not contain substantial instances of valid data that can be added to the system (Campo de seleção).

About the Quality Assurance Provider/Vendor

The information above comes from a “beginner ” professional level in the Digital Marketing field. Therefore, it focus on the UI and UX rather than on the domain workflows.