

Glossary:

1. Provider – a healthcare professional that aids clients.
2. Provider Directory – an alphabetically ordered list of service names and corresponding service codes.
3. Member Number – a specific number given to clients that allows ChocAn to verify subscription status and keep records.
4. Provider Number – a specific number given to providers to keep a record of care given by each provider.
5. Individual Report – a list of services provided to a specific ChocAn client.
6. Chocoholics Anonymous – an organization that provides healthcare for individuals addicted to chocolate.
7. Operators – employees of ChocAn that add, remove, or update client records
8. Summary Report – report of all the services performed by a provider and the total compensation they are owed.
9. Service Code – a code that corresponds to a particular service.
10. Terminal – the computer and software that allow providers to key in client information.