

Filtering & Moderation Software

CleanSpeak is a complete filtering and moderation software package that assists businesses in quickly and easily managing their online communities. CleanSpeak filters out profanity, personal identifiable information and other unwanted content in real time.

FEATURES INCLUDE



API

Simple RESTful API providing easy integration and accessibility.



Advanced Filtering

Filter profanity, obscenities, ascii art, emails, URLs, phone numbers, BBCode and much more.



Kidsafe Filtering

Allow kids to express themselves with CleanSpeak's whitelist capabilities.



Customizable Lists

Intuitive management interface. Easily build custom lists and modify default blacklist.



Pre Moderation Queues

Review user content to approve or reject prior to posting within the community.



User Profiling

Focus valuable time and effort on escalated problem users.



User Tracking & Scoring

Intuitive dashboard allows for viewing historical user information, tracking & scoring.



Reporting

Track moderator actions and conversations. Keeping the team effecient and communicative.



Workflow

Assign moderator roles and implement workflows while successfully managing the community and internal operations.



User Discipline

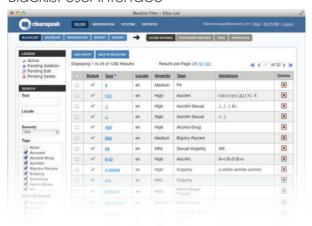
Set up automoted warnings and actions preventing troublesome users from disturbing the community.



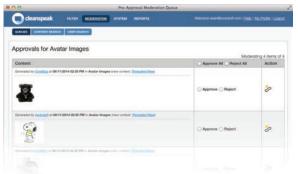
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FILTERING FEATURES		OTHER
Realtime Filtering	8	⊗
Content Alerts	8	8
15+ Languages	8	
Customizable Lists	8	X
Language Intelligence	8	X
URL, Email, Phone, BBCode Filter	8	X
Custom Development	⊗	X
MODERATION FEATURES		
User Profiling	⊗	
Pre Moderation Queue	⊗	
Realtime User Discipline	⊗	
TECH SPECS		
Enterprise Scale	⊗	
Performance : 10k+ Messages/Sec	S	×
High Performance (Low Latency)	8	×
On-Premise Security	8	X
COPPA Compliant	⊗	X
Easy Integration (REST API)	8	×

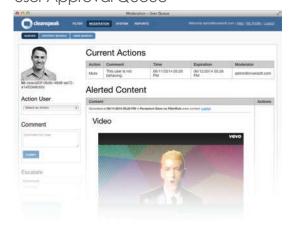
Blacklist User Interface



Pre Approval Queues



User Approval Queue



△ Differs by platform



Filtering & Moderation Software

When using the CleanSpeak Filtering and Moderation Software you can:

- Filter & moderate various content (videos, pictures, text)
- Prevent unwanted content
- Collect informative data on your customers
- Identify and refine brand development opportunities
- Listen and interact with your community
- Manage content and conversations







ENGAGEMENT



ACQUISITION



RETENTION







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