MANGESH BHANDURGE

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OBJECTIVE

Passionate and results-oriented OIC Integration Developer with knowledge in OIC. Proven ability to leverage OIC adapters (REST, SOAP, ERP, ATP, SFTP) and Fusion (BIP) to create seamless data flows and automate business processes across various Oracle Fusion modules (Supplier, PO). Proficient in SQL and PL/SQL with hands-on experience in database management using SQL Developer and MySQL.

PROFESSIONAL EXPERIENCE

OIC Integration Developer (Personal Project/Development)

Roles & Responsibilities:

- Designed, built, and deployed scalable integration solutions using Oracle Integration Cloud (OIC) for personal development and exploration.
- Designed and developed integrations using **OIC adapters** such as REST, SOAP, Oracle ERP Cloud, ATP, and SFTP to connect external applications with **Oracle Fusion** modules.
- Automated end-to-end business processes involving **Supplier creation** and **Purchase Order generation** using **App-driven and Scheduled Orchestration patterns**.
- Created and customized **BI Publisher (BIP) reports** using data models and SQL queries for business users, enabling real-time data visibility and validation.
- Scheduled and executed **ESS Jobs (Enterprise Scheduler Service)** via OIC to initiate data imports and synchronize batch operations with minimal manual intervention.
- Utilized **Lookups**, **XSLT mappings**, and **Data Stitching** to manage transformations and conditional flows within integrations.
- Monitored integration performance using **OIC Monitoring Dashboard**, performed issue analysis, and coordinated with technical and functional teams for resolution.
- Gained deep hands-on experience with **Oracle Fusion Procurement Cloud**, integration architecture, and client communication for requirement gathering and feedback**.**

Intern – Central Bank of India, Malegaon, Maharashtra

Aug. 2024 – Oct. 2024
Roles & Responsibilities: 3 Months

- Assisted customers with **account opening**, **closure processes**, and conducted balance inquiries, ensuring strict adherence to KYC (Know Your Customer) compliance and banking protocols.
- Explained various **government and private banking schemes** (e.g., fixed deposits, savings products, Insurance Products) to customers, contributing to increased customer awareness and engagement.
- Maintained and updated customer records using the bank's **core banking software (CBS)** and internal CRM tools, ensuring accuracy and confidentiality of sensitive data.
- Performed **digital form submissions** with attention to detail, using web applications and internal document tracking systems.
- Coordinated with branch staff to support **daily operational tasks**, including transaction recording, form validation, and customer service documentation.
- Gained exposure to **retail banking operations**, regulatory practices, and **financial data management** through hands-on experience with real-time customer handling.

Sales & Technical Support

Direct Sales Executive – Vodafone Idea Ltd.   June 2023 – July 2024
Roles & Responsibilities: 14 Months

- Promoted **Vodafone Idea's prepaid** high-speed **4G/5G data packs**, and **bundled services** (OTT, roaming packs) to walk-in and field customers, contributing to sales targets.
- Assisted with **SIM card activation**, **MNP (Mobile Number Portability)** requests, and troubleshooting **network and device compatibility issues**.
- Provided on-the-spot technical demonstrations of mobile services using **tablets and handheld POS devices**, improving customer engagement and reducing onboarding time.
- Guided customers in installing and using the **Vi mobile app** for account monitoring, data balance checks, and plan activation, enhancing their digital experience.
- Addressed and resolved customer issues related to **network coverage**, **billing discrepancies**, and **plan configurations** using internal support systems and escalation protocols.
- Maintained updated records of daily sales, activations, and service requests using **Excel sheets**, and physical documentation as

per compliance standards.
- Developed a working knowledge of **telecom infrastructure**, mobile service lifecycle, and digital onboarding tools used in large-scale customer operations.

CERTIFICATIONS

Certification Name	Issuing Organization
Application Integration on Oracle Cloud Ed 6 (In Progress)	Oracle MyLearn
SQL (Basic)	HackerRank
SQL (Intermediate)	HackerRank

SKILLS

OIC:

OIC Design & Development, Integration Patterns (App-driven orchestration, Scheduled orchestration), OIC Adapters (REST, SOAP, Oracle ERP Cloud Adapter, ATP, SFTP), Connections, Integrations, Lookups, Mappings, Error Handling & Fault Management in OIC and OIC Monitoring & Troubleshooting

ORACLE FUSION APPLICATION:

File Based Data Import (FBDI), Fusion Modules: (Supplier, Purchase Order), Fusion Business Intelligence Report (BIP) Reports and Development

PROGRAMMING LANGUAGES:

SQL, PL/SQL, C, C++, Python

DATABASE & TOOLS:

Database IDE: (MySQL, SQL Developer), File Transfer Tools: (WINSCP, FileZilla), API Testing Tools : (POSTMAN, SOAP-UI)

EDUCATION

P.E.S. MODERN COLLEGE OF ENGINEERING, PUNE   2023
Master of Computer Application (Engineering)

R.A. COLLEGE, WASHIM, AMRAVATI   2020
Bachelor of Computer Application

ACHIEVEMENTS & CO CURRICULAR ACTIVITIES

- **Coordinator | Philosopher Club, (MCA Department)**
  Organized sessions for 200+ college students on Personal Development related topics.

- Participated and stood 2nd in Project Presentation Competition of M-Technophilia under M-Plus (Inter College Technical Event).

HOBBIES & INTERESTS

- **Hobbies:** Photography, Reading, Cooking

- **Interests:** Playing & Watching Cricket, Stock Market