

Attendance and Access Rate

04/03/2024 to 10/03/2024

OVERALL

90

Booking

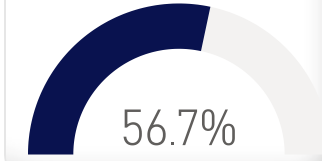
51

Attendance

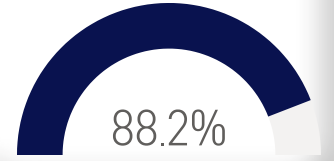
45

Access

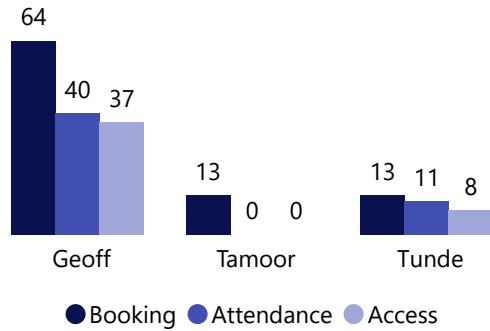
Attendance Rate



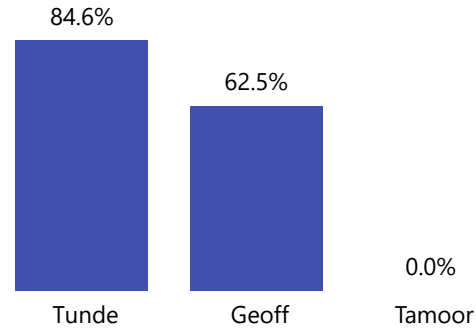
Access Rate



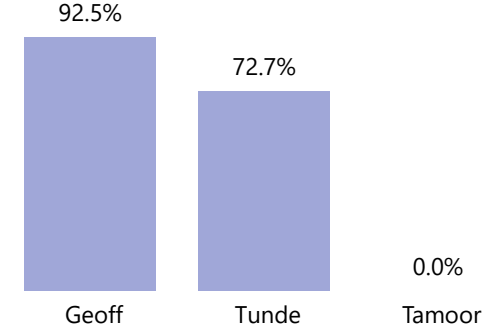
Booking, Attendance and Access by Inspector/s



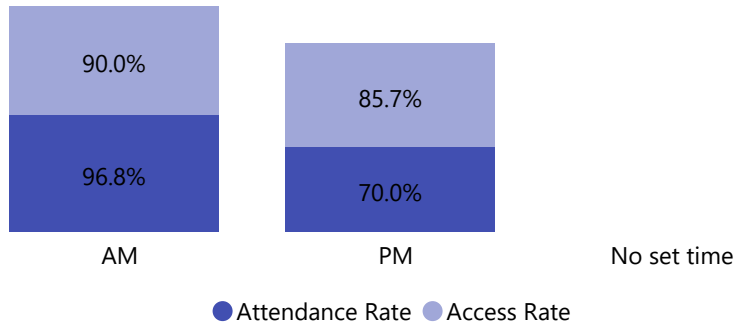
Attendance Rate by Inspector/s



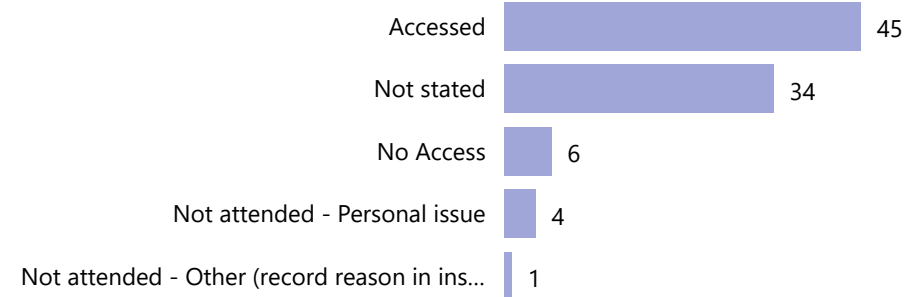
Access Rate by Inspector/s



Attendance Rate and Access Rate by AM/PM



Type of Access



Attendance and Access Rate

04/03/2024 to 10/03/2024

BOOKED APPOINTMENTS

63

Booking

51

Attendance

45

Access

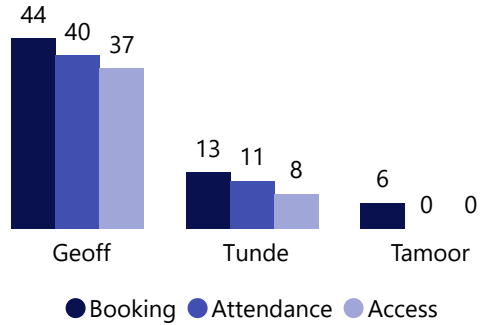
Attendance Rate

81.0%

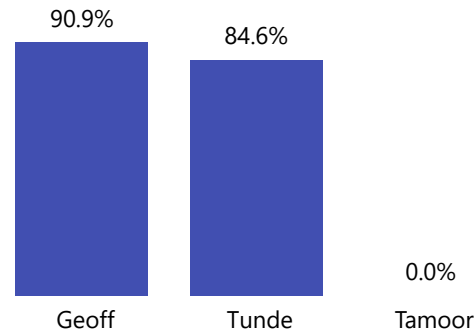
Access Rate

88.2%

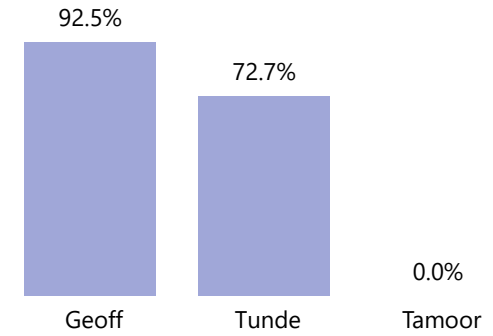
Booking, Attendance and Access by Inspector/s



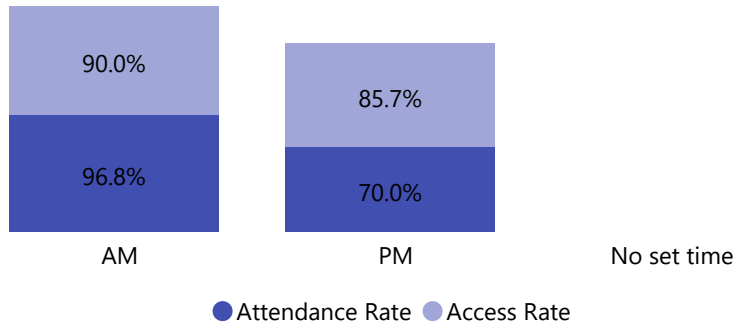
Attendance Rate by Inspector/s



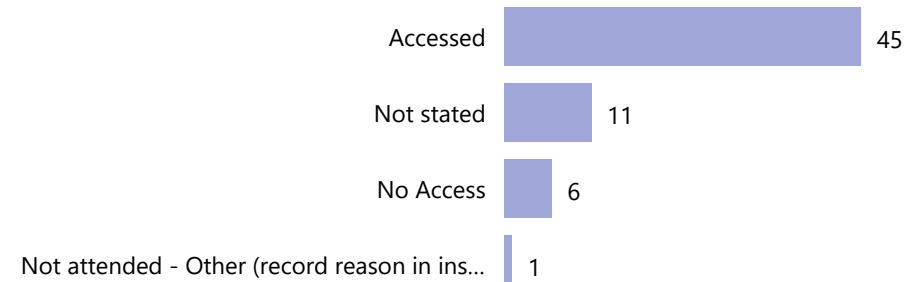
Access Rate by Inspector/s



Attendance Rate and Access Rate by AM/PM



Type of Access



Attendance and Access Rate

04/03/2024 to 10/03/2024

COLD CALL

27

Booking

0

Attendance

0

Access

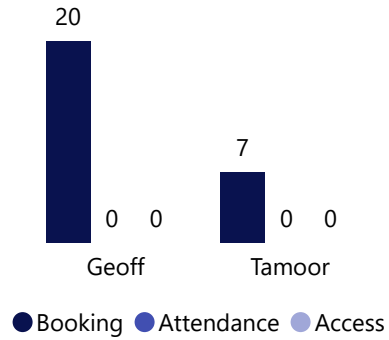
Attendance Rate

0.0%

Access Rate

0.0%

Booking, Attendance and Access by Inspector/s



Attendance Rate by Inspector/s

0.0% 0.0%
Geoff Tamoor

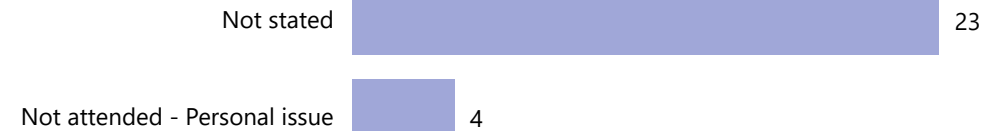
Access Rate by Inspector/s

0.0% 0.0%
Geoff Tamoor

Attendance Rate and Access Rate by AM/PM

No set time
Attendance Rate Access Rate

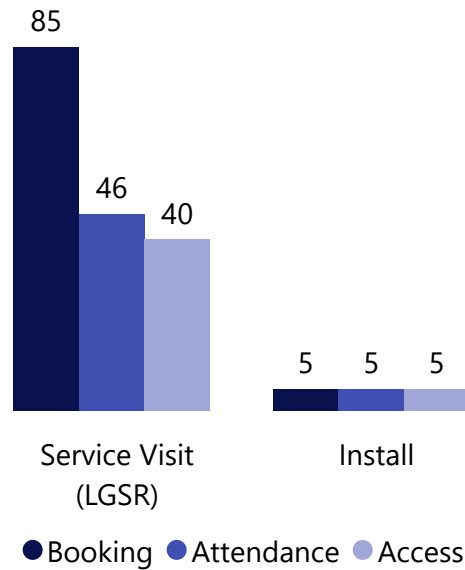
Type of Access



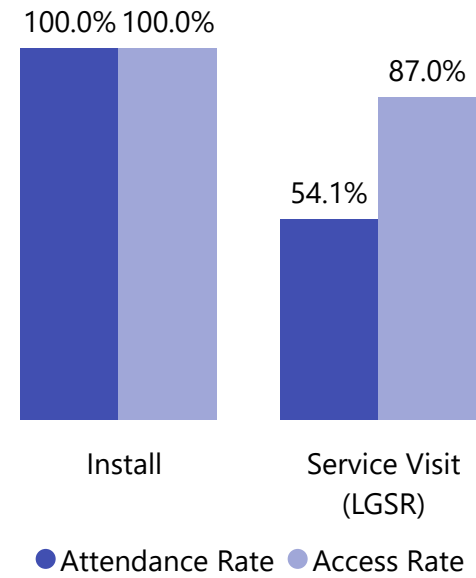
- Booking Type -

Performance of the week 04/03/2024 to 10/03/2024

Booking, Attendance and Access by Booking Type



Attendance and Access Rate by Booking Type



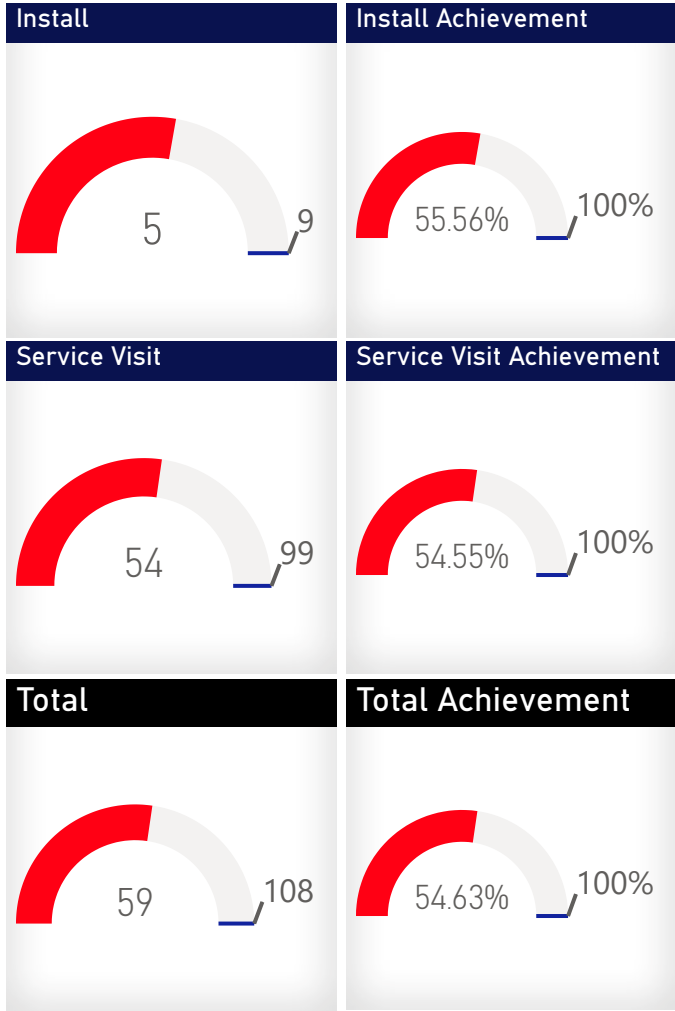
NHG HHWS Gas

Attendance and Access Rate

- Booking Type -

March 2024

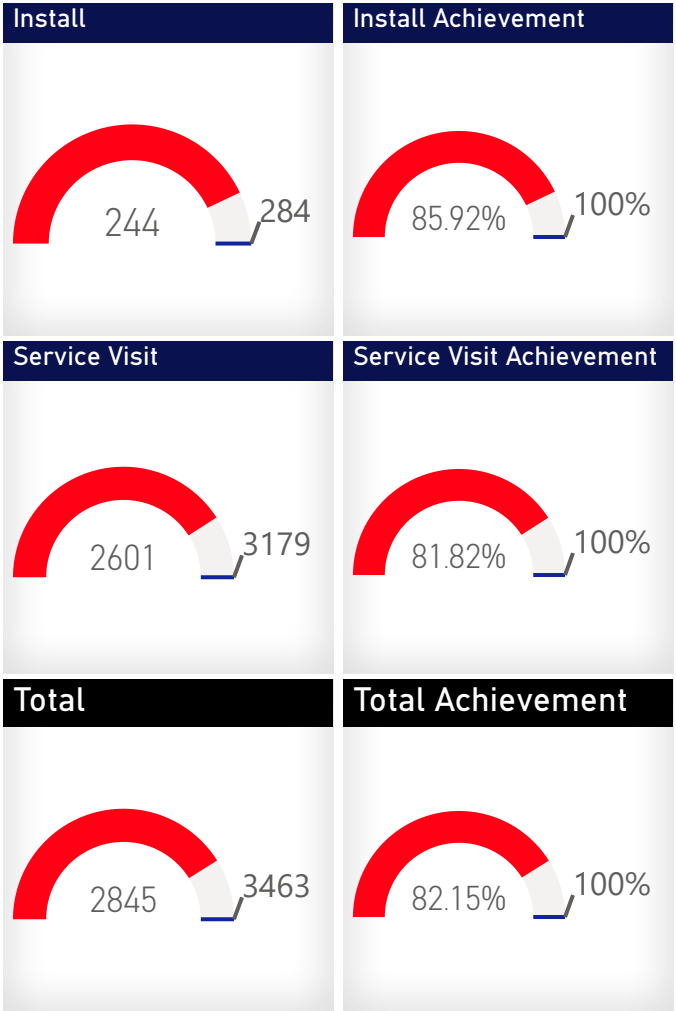
*



Target and Actual Access - 2023

Booking Type Week	Install			Service Visit (LGSR)			Total		
	Target	Actual	Achv.	Target	Actual	Achv.	Target	Actual	Achv.
15/01/2024-21/01/2024	6	2	33.33%	70	48	68.57%	76	50	65.79%
22/01/2024-28/01/2024	6	2	33.33%	70	68	97.14%	76	70	92.11%
29/01/2024-04/02/2024	6	6	100.00%	70	68	97.14%	76	74	97.37%
05/02/2024-11/02/2024	6	2	33.33%	70	45	64.29%	76	47	61.84%
12/02/2024-18/02/2024	6	4	66.67%	70	44	62.86%	76	48	63.16%
19/02/2024-25/02/2024	6	2	33.33%	70	55	78.57%	76	57	75.00%
26/02/2024-03/03/2024	6	4	66.67%	70	57	81.43%	76	61	80.26%
04/03/2024-10/03/2024	6	5	83.33%	70	43	61.43%	76	48	63.16%
Total	48	27	56.25%	560	428	76.43%	608	455	74.84%

Year to Date*



*Target Proportional to Days.

*Target Proportional to Days.