

Attendance and Access Rate

03/06/2024 to 09/06/2024

OVERALL

89

Booking

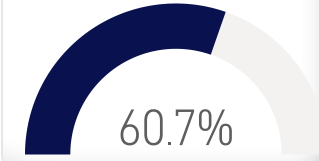
54

Attendance

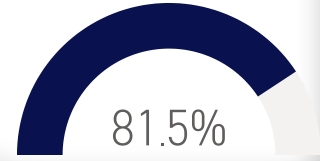
44

Access

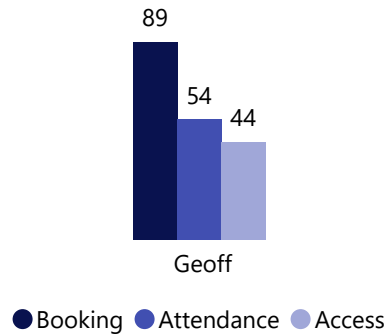
Attendance Rate



Access Rate



Booking, Attendance and Access by Inspector/s



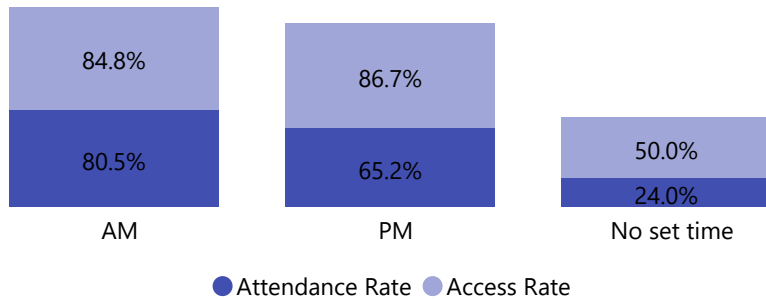
Attendance Rate by Inspector/s



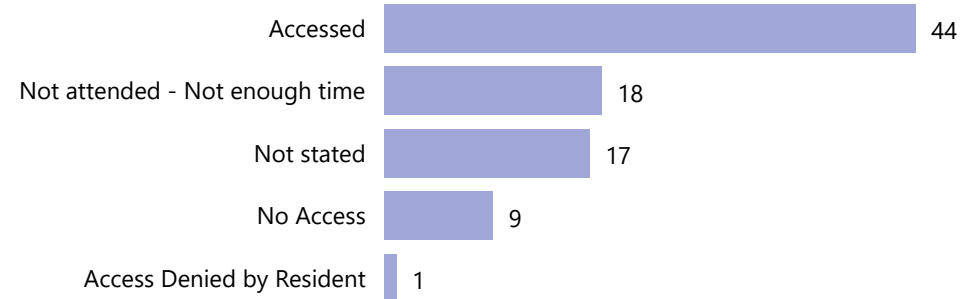
Access Rate by Inspector/s



Attendance Rate and Access Rate by AM/PM



Type of Access



Attendance and Access Rate

03/06/2024 to 09/06/2024

BOOKED APPOINTMENTS

64

Booking

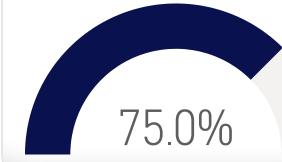
48

Attendance

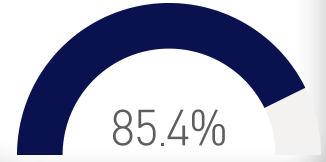
41

Access

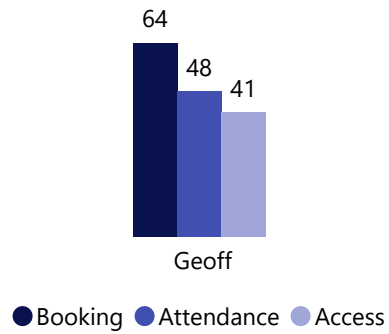
Attendance Rate



Access Rate



Booking, Attendance and Access by Inspector/s



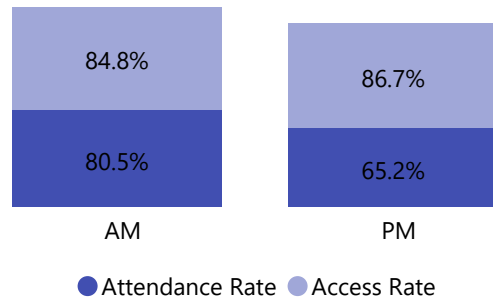
Attendance Rate by Inspector/s



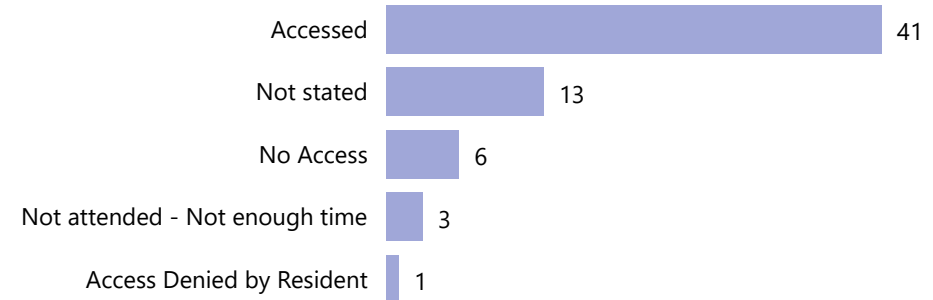
Access Rate by Inspector/s



Attendance Rate and Access Rate by AM/PM



Type of Access



Attendance and Access Rate

03/06/2024 to 09/06/2024

COLD CALL

25

Booking

6

Attendance

3

Access

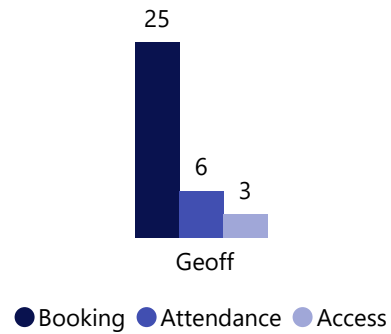
Attendance Rate

24.0%

Access Rate

50.0%

Booking, Attendance and Access by Inspector/s



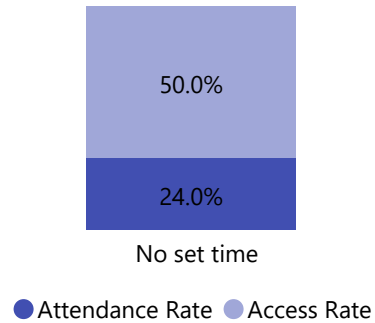
Attendance Rate by Inspector/s



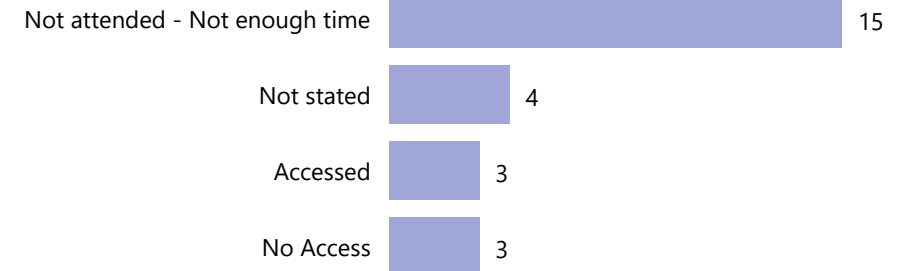
Access Rate by Inspector/s



Attendance Rate and Access Rate by AM/PM

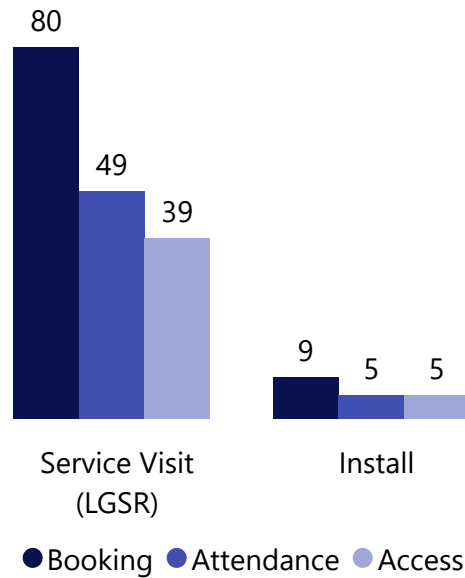


Type of Access

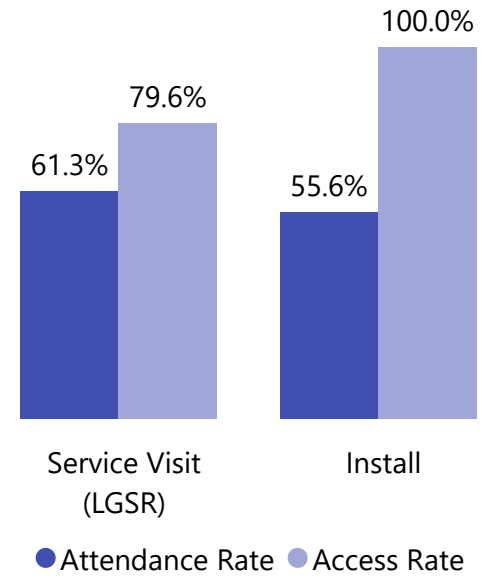


Performance of the week 03/06/2024 to 09/06/2024

Booking, Attendance and Access by Booking Type



Attendance and Access Rate by Booking Type



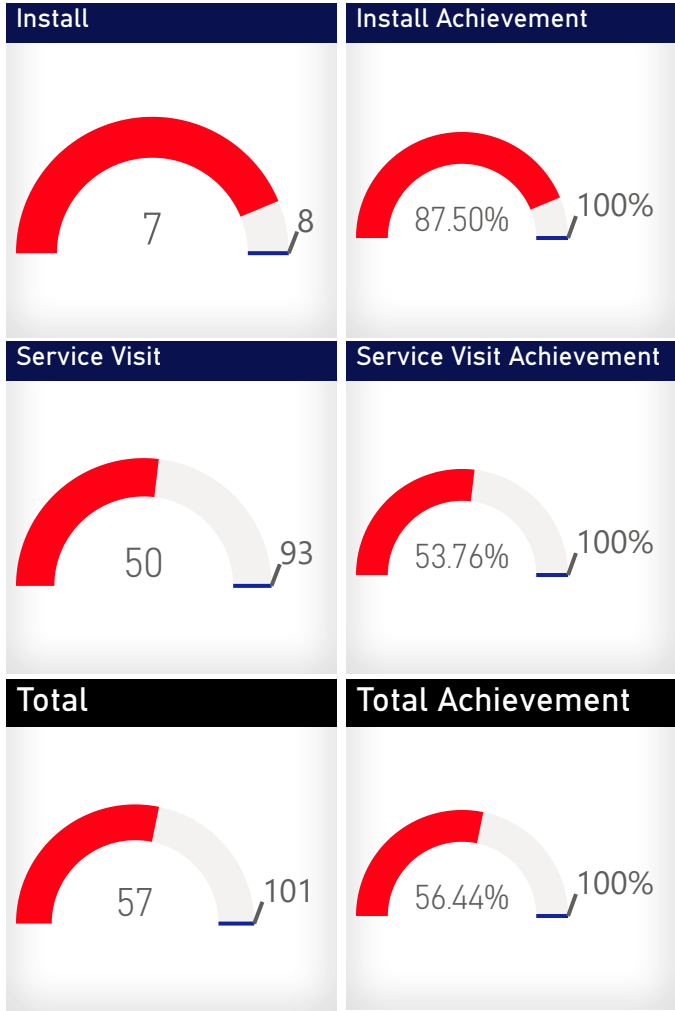
NHG HHWS Gas

Attendance and Access Rate

- Booking Type -

June 2024

*

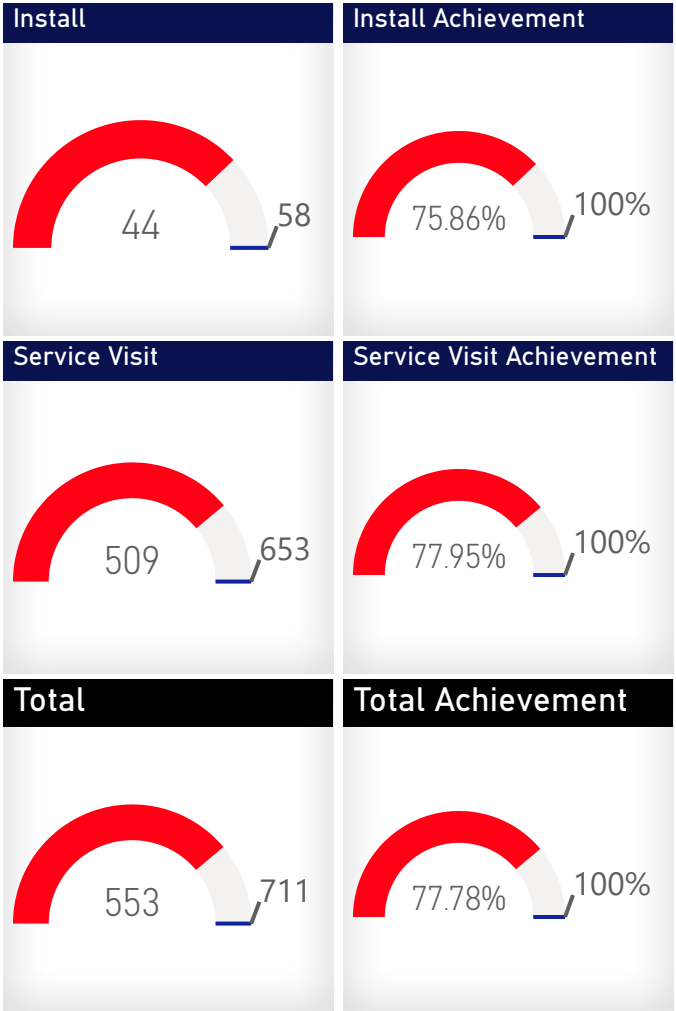


*Target Proportional to Days.

Target and Actual Access - 2024

Booking Type		Install			Service Visit (LGSR)			Total		
Week	Target	Actual	Achv.	Target	Actual	Achv.	Target	Actual	Achv.	
15/04/2024-21/04/2024	6	11	183.33%	70	42	60.00%	76	53	69.74%	
22/04/2024-28/04/2024	6	1	16.67%	70	46	65.71%	76	47	61.84%	
29/04/2024-05/05/2024	6	2	33.33%	70	57	81.43%	76	59	77.63%	
06/05/2024-12/05/2024	6	8	133.33%	70	56	80.00%	76	64	84.21%	
13/05/2024-19/05/2024	6	1	16.67%	70	46	65.71%	76	47	61.84%	
20/05/2024-26/05/2024	6	3	50.00%	70	64	91.43%	76	67	88.16%	
27/05/2024-02/06/2024	6	4	66.67%	70	40	57.14%	76	44	57.89%	
03/06/2024-09/06/2024	6	7	116.67%	70	50	71.43%	76	57	75.00%	
Total	48	37	77.08%	560	401	71.61%	608	438	72.04%	

Year to Date*



*Target Proportional to Days.