| Clein Francis B. Wepee  Looking for an opportunity to grow and improve my skills in the BPO industry such as my technical troubleshooting, customer service, and sales telemarketing. | P22-03, 4th - 7th Street, Barangay 183, Villamor Airbase, Pasay City, National Capital Region, 1309  **(+63)969-485-6292 (SMART)**  **cleinentine@gmail.com** |
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| EXPERIENCETeleperformance, Greenfields District, Mandaluyong — *Technical Support Representative*SEP 2019 - FEB 2021 Taking inbound and outbound calls to resolve customer’s issues in regards to their Internet, TV, Home Phone, and Email. But also includes basic billing inquiries and sales telemarketing. National Economics and Development Authority Region 02, Carig, Tuguegarao — *Intern*FEB 2019 - MAY 2019 Designed and developed a web-based Supplies Inventory System for their Finance and Accounting Division using full-stack web technologies (HTML, CSS, Bootstrap, JavaScript, jQuery, PHP, SQL). EDUCATIONCagayan State University of Aparri, Maura, Cagayan — *Bachelor of Science in Information Technology*JUNE 2015 - JUNE 2019 Major in Web Design and Development with a coursework titled CSUAn Ako: An Online Alumni Repository - An alumni website of CSU-Aparri for the tracer study. PROJECTSCSUAn Ako: An Online Alumni Repository — *Capstone Project*https://alumni.cics-csuaparri.org.ph/ An alumni website dedicated to Cagayan State University of Aparri. A website that has an alumni directory to search for alumni and a tracer system accompanied with a decision-support system. | SKILLS  * Computer Programming * Creative Thinking * Critical Thinking * Customer Service * Emotional Intelligence * English Oral and Written * MS Office Applications * Multitasking * Problem Solving * Speed Typing * Technical Troubleshooting * Web Design and Development  AWARDS **1st Place in Static Web Design in IT Uniwide 2017**  **2nd Place in Dynamic Web Programming in IT Uniwide 2019**  **Best Capstone Project in Web-track 2019**  **Web Designer and Developer of the Year 2019** |