

Feedback – Yorkshire & Humber Transport feedback questions (use for Embrace transport team only)

1. Did you know when the transfer was going to happen?
Yes ☐ No ☐ Other (please specify)
2. When the transfer team arrived did they introduce themselves to you?
Yes ☐ No ☐ Other (please specify)
3. Did the transfer team explain the process to you?
Yes ☐ No ☐ Other (please specify)
4. Did the transfer team act in a professional manner towards you and your baby?
Yes ☐ No ☐ Other (please specify)
5. Did you receive contact and address details for the hospital your baby was transferred to?
Yes ☐ No ☐ Other (please specify)
6. In some situations it is possible for you to travel with your baby in the ambulance. If you did travel with your baby, who asked if you wanted to?
Transfer team ☐ Unit staff ☐ You asked yourself ☐
Other (please specify)
7. Overall how satisfied were you with the service provided by the transfer team?
Very ☐ Somewhat ☐ No feelings either way ☐
I wasn't ☐
8. If you would like to make any further comments about your baby's transfer please do so here...

Free text box