



# Clifford Selvem

## Consultant

Detail-oriented individual, seeking a learning experience in a reputed organization.



clifordpm13@gmail.com



8951005594



Bengaluru, India

## SKILLS

High attention to details, ability to multitask and stay organized.

Good Telephone Etiquette

Building technical skills and trained on HTML, CSS and more

Technical Skills/ Computer Proficiency

Excellent Communication and Technical Writing

Good organization and time management along with planning and co-ordination

## LANGUAGES

English  
Full Professional Proficiency

Kannada  
Professional Working Proficiency

Tamil  
Native or Bilingual Proficiency

Telugu  
Professional Working Proficiency

## INTERESTS

Sports

Music

MMA

Literature

## WORK EXPERIENCE

### Customer Support Executive. Firstsource Solutions.

03/2018 - 10/2021

Bengaluru, India

*Achievements/Tasks*

- completed my tasks and duties as a customer support executive for a term of 1 year.
- Worked as a DSAT analyst.
- Played the role of stand-in Pod Lead.
- Trained and mentored new batches on the tasks and duties to be done.

### Senior Customer Executive. 24-7 Intouch.

10/2021 - 08/2022

Bengaluru, India

*Achievements/Tasks*

- Performed my responsibilities as a senior customer executive.
- Offered solutions to the clients based on the queries.
- Trained and mentored new batched on their tasks.

### Implementation Consultant. Regalix.

02/2023 - 05/2023

Bengaluru, India

*Achievements/Tasks*

- Trained and experienced on ads conversion tracking, google tag manager and google analytics.
- Communicate thoughtful and customize solution that helps customer move forward and grow their business.
- Collaborate with internal teams and account owners to identify opportunities to use more of our platforms and remove roadblocks.

## EDUCATION

### SSLC Holy Christ School

06/2002 - 05/2016

Bengaluru, India

### Pre-University Baldwin Methodist college

04/2016 - 07/2018

Bengaluru, India

## ACHIEVEMENTS

Best Mock Call Award

Best Agent of the Year

Achieved set Target for every month

Was promoted quickly based on and effort and efficiency.