Clinton Cregger

Newport, OR

(407) 319-1523

ClintonCregger@Gmail.com

Objectives

Versatile, hard-working technical support generalist with proven leadership and organizational skills. Excellent attention to detail and lifelong learner. Seeking to apply my abilities to fill IT support or customer success roles. I am a dedicated team player who can be relied upon to help any company achieve its goals.

Skills

IT Support, Networking, UI Development, Administration, Management and Sales

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EXPERIENCE

IT Technician Beneport Insurance Clearwater, FL (Remote) - (January 2019-present)

Build Appointment Navigator portals for Beneport client's, One page communication pieces for benefit information. The employees use the portal to set up phone interviews to speak with our benefit coaches. Data Management / Validation and processing benefit applications through Excel. Assist Beneport Employees with IT Support (Tier 1 - 2). Develop Training on various systems (sFTP, Web Builders, CRM, etc.)

Reference: Please contact me for reference number

Surf Instructor / Data Entry / Web Design Ossie's Surf Shop Newport, OR (May 2018-2020)

Helped modify Ossie's e-commerce site hosted by Shopify. Learned liquid language to modify the UI for the ossiessurfshop.com. Taught surf lessons to beginner and intermediate surfers at Agate Beach and Otter Rock. Expressed the fundamentals on efficiently catching and riding waves. Also, assisted with ordering, inventory control, creating products in Artisan, labeling products, organizing and helping with retail sales. Taught the most lessons two years in a row (2018/2019)..

Reference: Dan H – Owner – (541) 961-1591

Experience Previous to May 2018:

2 years experience as an Assistant Manager for a couple retail stores. Helped with purchasing, meeting with vendors, training employees and compliance management.
3 years experience in service industry through Valet and serving at diners and family restaurants.
4 years experience as a Lead Carpenter. Worked on concrete molds, 1920's homes, remodels, and additions.

Education:

A.A. Degree (2014) Saint Petersburg College, Florida
- Favorite courses: Physics Lab, Calc, Ethics and Speech.

Computer Information Systems Certificate (2020) Portland Community College (3.8 GPA)
- Courses attended - HTML/CSS, JavaScript, PHP, C, Python, Linux, Data Communication, and SQL Management with DataGrip (2020)

Self Taught / Online Courses
- Courses attended at Udemy - Html, CSS, JavaScript, jQuery, Sass, PHP, MySQL, Less and React.js (2019)
- Completed A+ (April) and working on Security+ through CompTIA
- (Completed Feb 2022) Chris Ferdinandi Vanilla Javascript - looking forward to Advanced course

Personal Interests
- Snow Boarding, Surfing, Tinkering, Hiking/Outdoors and Learning about Cryptocurrency development