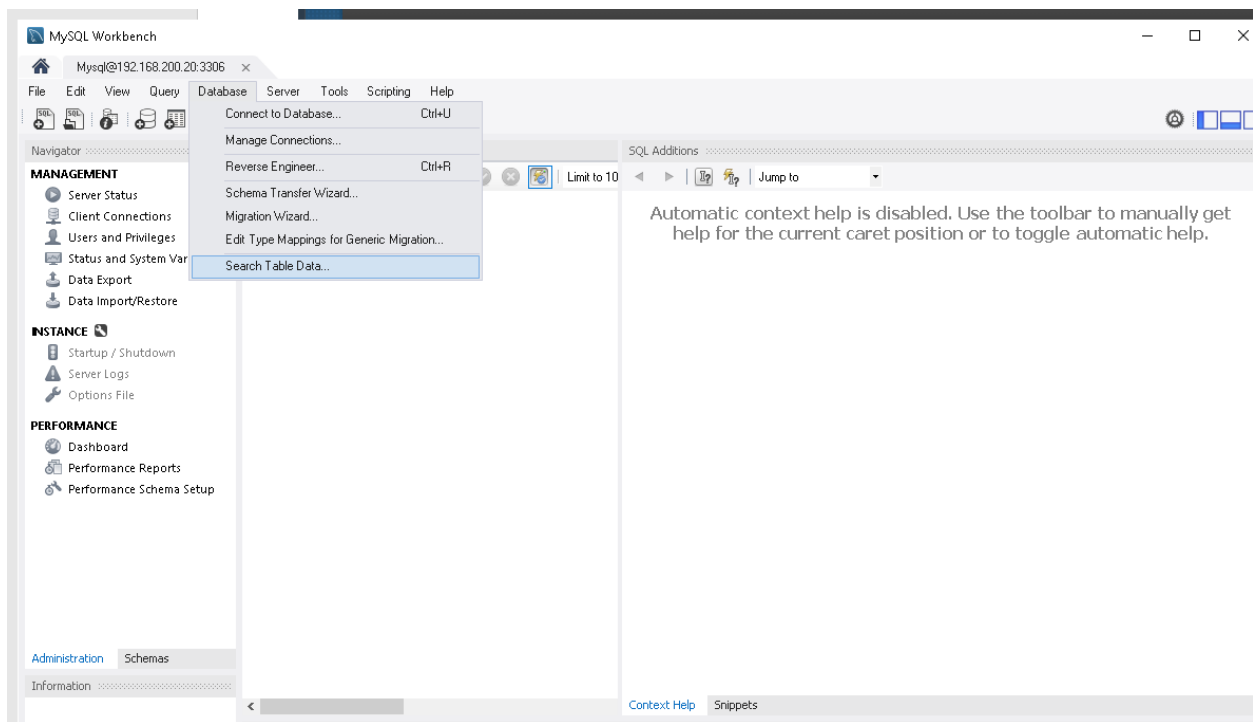


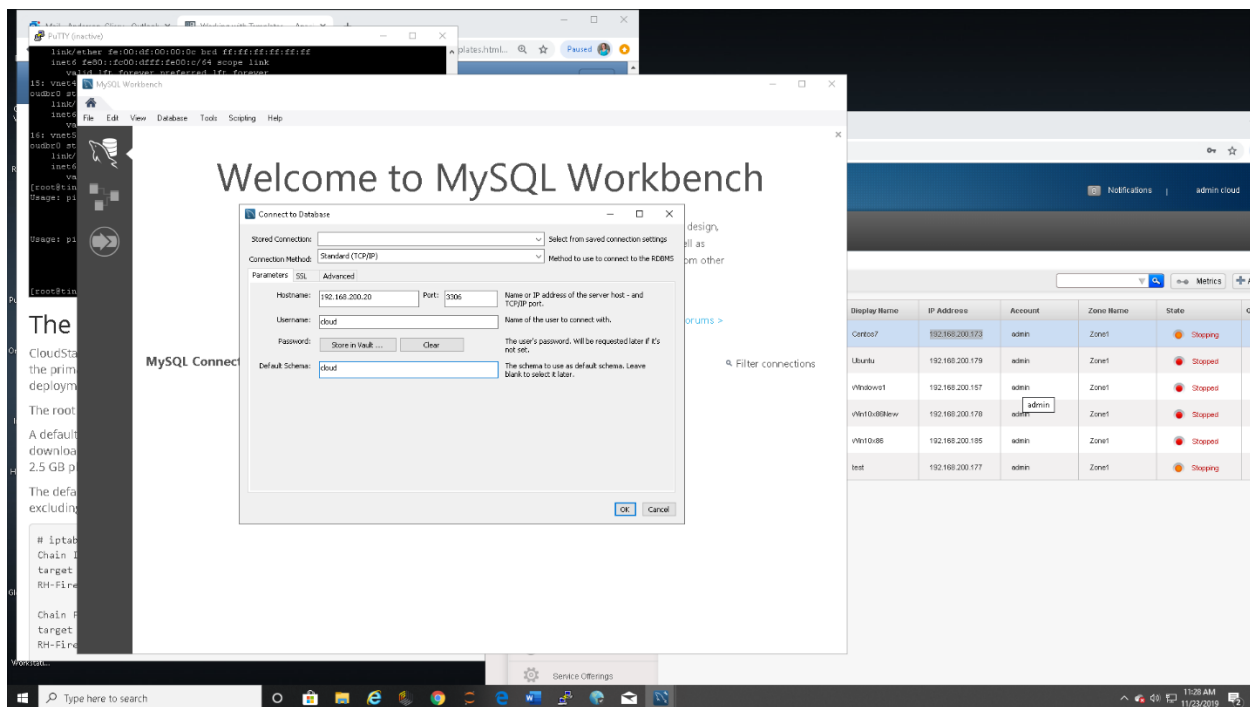
Download MySQL workbench to connect to Cloudstack data base

The shots below are using ip address **192.168.200.20** port **3306** to connect to cloudstack database

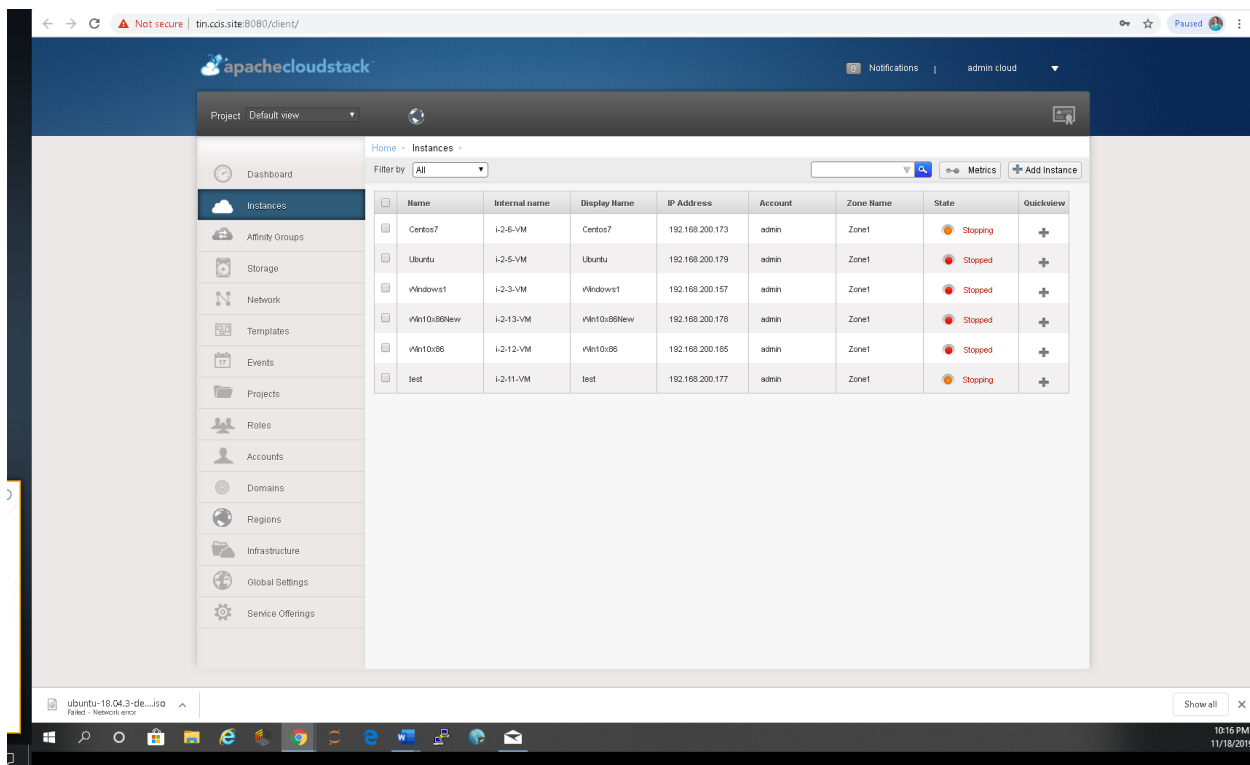
Username: cloud schema:cloud

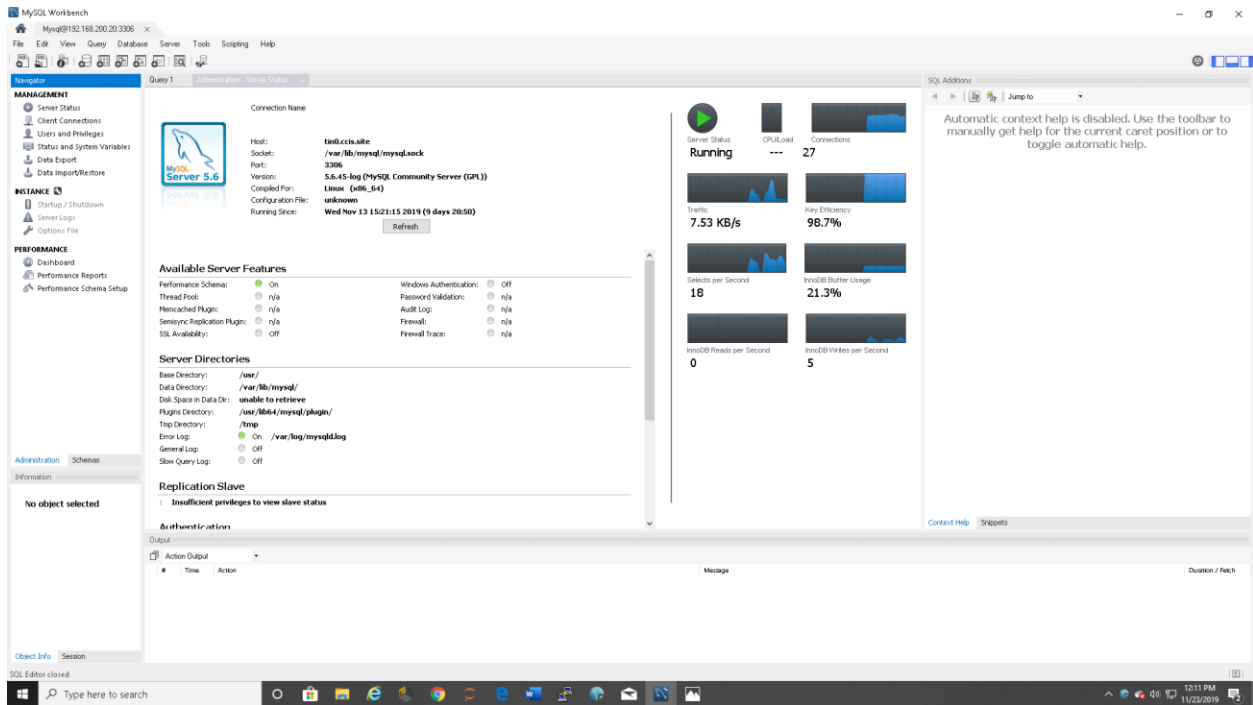
(must be signed on to VPN via GlobalConnect to set up the connection to the database)





The goal is be able to reset things like the “stopping” status for the Centos VM below that has been stuck in “stopping” for days.



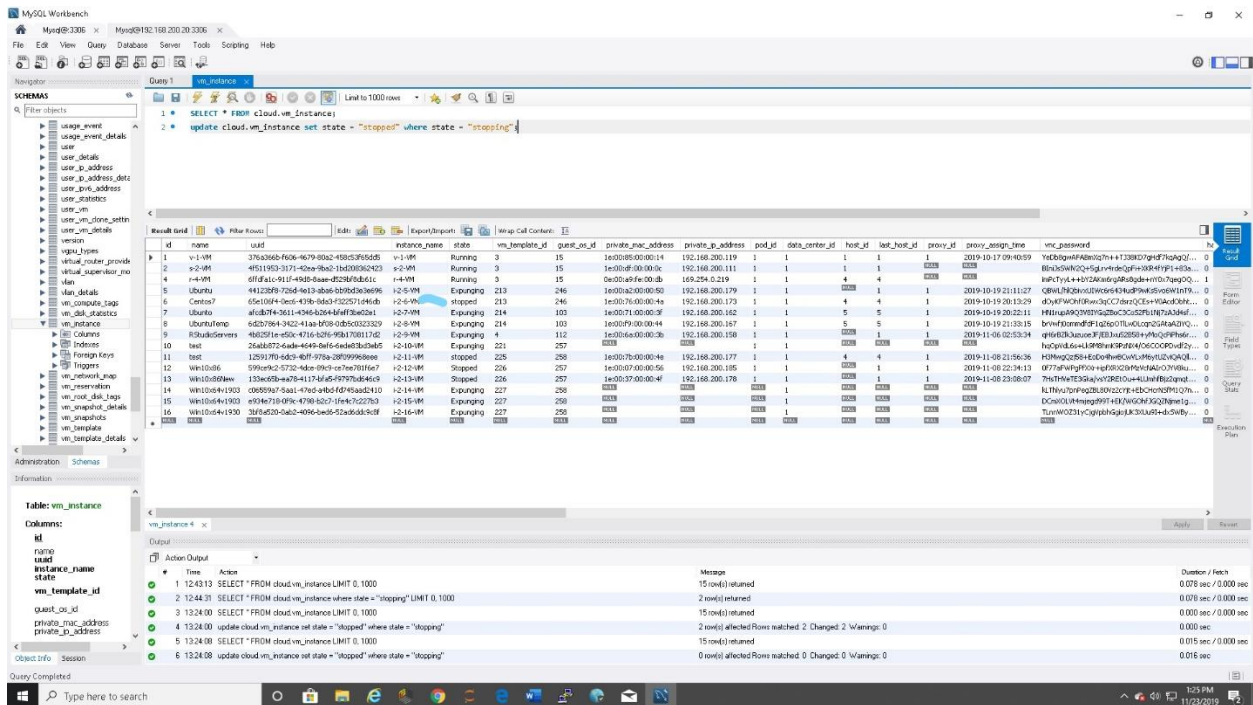


Navigate to `vm_instance` and it'll open the query panel above.

Format the sql statement to select the states that are stopping, and the lightning bolt runs the query.

The line that your cursor is on runs when you press the lightning bolt.

Results below for after the SQL statement is run.



The screenshot shows the MySQL Workbench interface. The top toolbar includes icons for File, Edit, View, Query, Database, Server, Tools, Scripting, and Help. The left sidebar shows the 'Schemas' tree with 'mysql' selected. The 'Query' window is active, displaying a SQL query: `SELECT * FROM cloud_vm_instance where state = "expunging";`. Below the query, the 'Result Grid' shows a table with columns: id, name, uuid, instance_name, state, vm_template_id, guest_os_id, private_mac_address, private_ip_address, pod_id, data_center_id, host_id, last_host_id, priority, priority_assignment, and vnc_password. The table contains 16 rows of data, with the first row highlighted. The 'Columns' pane on the left lists the columns in the result set. The 'Query' window also shows a 'Query History' pane on the right.